#### Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 28 August 2024 2:43 PM

To: CHARMAINE KONG

Cc: MT\_Claim\_SG; Admin A; Meng Yan (LKK Auto)

**Subject:** RE: REF: 24/24/24/VC05/029765- PRE REPAIR SURVEY SHB4168T VS GBE6182T \*\*\* LKK

REF: CD/LPC24080475/Eua3

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, August 28, 2024 10:24 AM

To: Hueh Yin (LKK Auto) < huehyin@lkkauto.com>; MT\_Claim\_SG < mt\_claim@lonpac.com>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chiang Liat Choon <chianglc@cdge.com.sg>; MT\_Claim\_SG <mt\_claim@lonpac.com>Subject: RE: REF: 24/24/VC05/029765- PRE REPAIR SURVEY SHB4168T VS GBE6182T

## Lonpac External - General

### Lonpac External - General

REF: 24/24/VC05/029765

OIC: Eric

Dear Hueh Yin,

TP GIA attached.

Thank you.

Best Regards, Charmaine Kong Claims Officer | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, August 28, 2024 9:07 AM

To: CHARMAINE KONG <charmainekong@lonpac.com>; MT Claim SG <mt claim@lonpac.com>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRE REPAIR SURVEY SHB4168T VS GBE6182T

#### Lonpac External - General

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG < charmainekong@lonpac.com >

**Sent:** Tuesday, August 27, 2024 4:19 PM

To: Chiang Liat Choon <chianglc@cdge.com.sg>; MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments

<assignments@lkkauto.com>

Subject: RE: PRE REPAIR SURVEY SHB4168T VS GBE6182T

## Lonpac External - General

#### Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

Our insured had not filed the report.

We will be appointing LKK for the survey.

Aside to LKK, FYNA please.

Thank you.

Best Regards, Charmaine Kong Claims Officer | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Chiang Liat Choon <chianglc@cdge.com.sg>

**Sent:** Tuesday, August 27, 2024 3:56 PM

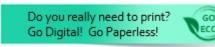
To: CHARMAINE KONG < charmainekong@lonpac.com>; MT\_Claim\_SG < mt\_claim@lonpac.com>

Subject: Re: PRE REPAIR SURVEY SHB4168T VS GBE6182R

Dear Charmaine,

Sorry for error, should be GBE6182T.

Best Regards
Chiang Liat Choon
Taxi Accident Repair
ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG < <a href="mainekong@lonpac.com">charmainekong@lonpac.com</a>>

Sent: Tuesday, 27 August 2024 3:42 pm

To: Chiang Liat Choon < <a href="mailto:chianglc@cdge.com.sg">chianglc@cdge.com.sg</a>; MT\_Claim\_SG < <a href="mailto:mt\_claim@lonpac.com">mt\_claim@lonpac.com</a>>

Subject: RE: PRE REPAIR SURVEY SHB4168T VS GBE6182R

**CAUTION**: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

# Lonpac External - General

# Lonpac External - General

WITHOUT PREJUDICE

Dear Liat Choon,

Please confirm my insured vehicle number is GBE6182R or GBE6182T. GBE6182R is not insured with us.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Chiang Liat Choon < chianglc@cdge.com.sg>

Sent: Tuesday, August 27, 2024 3:26 PM
To: MT Claim SG <mt claim@lonpac.com>

Subject: Fw: PRE REPAIR SURVEY SHB4168T VS GBE6182R

Officer - In - Charge,

Attached herewith repair estimate, GIA not ready yet once available will forward to you.

Best Regards
Chiang Liat Choon
Taxi Accident Repair
ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Tuesday, 27 August 2024 3:05 pm

To: Chiang Liat Choon < <a href="mailto:chianglc@cdge.com.sg">chianglc@cdge.com.sg</a>>

Subject: Scan Image

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.
ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.
ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]