

## Shiau Chan (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Monday, 16 December 2024 4:46 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** Huey Yon (LKKAUTO); survey@aaplpro.com; MT\_Claim\_SG  
**Subject:** FW: 23/24/24/VC06/029743- OD PRS : WH3235 PRS FOR VEHICLE XE2674G / DOA 21/08/2024 --- OD CLAIM  
**Attachments:** LKKPhotos\_compressed.pdf; XE 2674G-Estimate.pdf; XE 2674G-IA.pdf

Lonpac External - Confidential

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Hi Shiau Chan,

Please proceed to authorise OD repair at lump sum not exceeding \$35,000.00 (including check items \$15,160.00, and any other supplementary items that may arise subsequently) before excess and GST. This is the limit of this OD claim.

Check items to be verified and confirmed.

Excess is nil.

Please check if the repairer is able to undertake the repair within the limit of \$35,000.00 (before excess).

Thanks

Huey Ni

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**From:** Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Sent:** Thursday, 29 August 2024 11:25 am  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: 23/24/24/VC06/029743- OD PRS : WH3235 PRS FOR VEHICLE XE2674G / DOA 21/08/2024 --- OD CLAIM

Lonpac External - General

Dear Charmaine,

Enclosed herewith preliminary advice of XE 2674G.  
The vehicle caught fire.  
Suggest to do investigation.  
Pending repair cost from repairer.  
We have not authorise repair.

Kindly advise on authorisation.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>  
**Sent:** Wednesday, 28 August 2024 9:03 AM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 23/24/24/VC06/029743- OD PRS : WH3235 PRS FOR VEHICLE XE2674G / DOA 21/08/2024 --- OD CLAIM

Dear Charmaine,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,  
**Hueh Yin** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Sent:** Tuesday, August 27, 2024 4:48 PM  
**To:** Wah Hong Motors & Credit Pte Ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: 23/24/24/VC06/029743- OD PRS : WH3235 PRS FOR VEHICLE XE2674G / DOA 21/08/2024 --- OD CLAIM

## Lonpac External - General

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REF: 23/24/24/VC06/029743

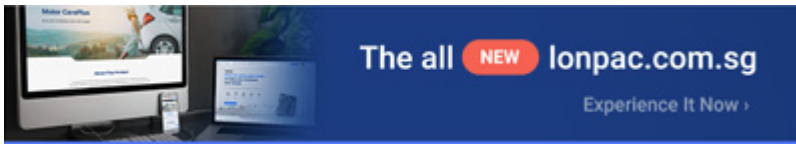
OIC: Huey Ni

Dear LKK,

Please survey and revert.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** CHARMAINE KONG

**Sent:** Tuesday, August 27, 2024 10:37 AM

**To:** WAH HONG MOTORS & CREDIT PTE LTD <[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>; Ow Yong Kay Hong <[khowyong@yahoo.com.sg](mailto:khowyong@yahoo.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** REF: 23/24/24/VC06/029743- OD PRS : WH3235 PRS FOR VEHICLE XE2674G / DOA 21/08/2024 --- OD CLAIM

REF: 23/24/24/VC06/029743

OIC: Huey Ni

Dear Andrew,

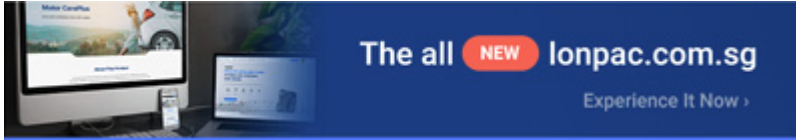
Please survey and revert.

Dear Jean,

Your subject heading and DOA is for another vehicle. FYI, I have changed it to the correct one as per your attachment.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** WAH HONG MOTORS & CREDIT PTE LTD <[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>  
**Sent:** Tuesday, August 27, 2024 10:16 AM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** OD PRS : WH3235 PRS FOR VEHICLE SKQ8992P/ DOA 05/08/2024 --- OD CLAIM

Dear Sir/Madam,

We refer to the above own damage claim for the owner of vehicle XE2674G, HOCK CHUAN HONG WASTE MANAGEMENT PTE LTD.

The owner of this vehicle would like to have their car repaired at our workshop, under his insurance company's Comprehensive Policy.

**Please appoint your surveyor to conduct PRS .**

**Kindly assign your surveyor to contact our Mr. Melvin at 8778 3338 for the PRS.**

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Regards,

Jean  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: 8778 2252  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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