

Hsiao Tong (LKKAUTO)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Monday, March 17, 2025 4:44 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong

Please proceed.

Please save the accident location google map for record also.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 17 March 2025 2:17 pm
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Dear Jenny,

We refer to the above matter.

Please be informed that third party has no video footage.

We have reviewed and based on scene photo in insured GIA report, our insured was travelling on the right most lane while third party was on his left side. It seems like third party cut into our insured's lane and resulted the accident.

In view of this, we would like to seek approval to reject third party claim.

For your review/ comments/ instruction please. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, February 26, 2025 2:49 PM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP DIRECT SETTLEMENT

Dear Jenny,

We are pending evidence from third party.
Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Monday, 24 February 2025 10:03 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP DIRECT SETTLEMENT
Importance: High

[Confidential]

Hi Mei Kwan / Hsiao Tong

Please advise the status.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew (CTPIS)
Sent: Tuesday, 19 November 2024 12:32 pm
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP
DIRECT SETTLEMENT

Hi Mei Kwan / Hsiao Tong

Please advise the status.

Regards,


Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew (CTPIS)
Sent: Wednesday, 21 August 2024 3:50 pm
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP
DIRECT SETTLEMENT

Hi Mei Kwan / Hsiao Tong

Attached herewith insured's SAS.  [SNM24D203384](#)

Please inform insured that Sect II Ex applies.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Wednesday, July 24, 2024 9:14 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP
DIRECT SETTLEMENT

Hi Mei Kwan / Hsiao Tong

Please be informed that insured yet to lodge accident report.

Please follow up with the necessary.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, July 23, 2024 6:09 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP
DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, July 15, 2024 4:36 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP
DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan / Hsiao Tong

Please be informed that insured yet to lodge accident report.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, July 15, 2024 4:26 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CD/CTI24060013/Kpa3 - SLQ1574Y | TPP
DIRECT SETTLEMENT

[Confidential]

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[Confidential]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, July 4, 2024 5:28 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CASE-24060013 - SLQ1574Y | TPP DIRECT SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, June 19, 2024 5:37 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CASE-24060013 - SLQ1574Y | TPP DIRECT SETTLEMENT

[Confidential]

Hi Mei Kwan / Hsiao Tong

Please be informed that insured yet to lodge accident report.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, June 18, 2024 4:47 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CASE-24060013 - SLQ1574Y | TPP DIRECT SETTLEMENT

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[Confidential]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, June 11, 2024 3:23 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CASE-24060013 - SLQ1574Y | TPP DIRECT SETTLEMENT

Importance: High

[Confidential]

Hi LKK

OI has not reported the accident. Attached herewith our letter of even date to insured.

Please follow up with insured for accident reporting and keep us updated.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 11, 2024 11:10 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI Ref: SNM24D203384/SMY5385X/C02/LEWLC - LKK REF: CASE-24060013 - SLQ1574Y | TPP DIRECT SETTLEMENT

Dear Jenny,

Please refer to the above subject.

Kindly assist **LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jenny Lew | DID: 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

*Kindly quote our claim reference number when replying.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, June 10, 2024 6:19 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMY5385X (OI : CTI - TBA) and SLQ1574Y (TP : LKK REF - CASE-24060013) on 04.05.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SLQ 1574Y at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)