Yan (LKK Auto)

From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sq>

Sent: Friday, November 1, 2024 5:00 PM

To: Yan (LKK Auto)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: Mandate Given || RE: VERY URGENT || Request for SR || New Assignment (Our Ref: D24007559MFCT/CTPL)

Dear Yan,

Mandate given as follows

COR \$4,670.87

LOU \$ 3 days X \$60.00 = \$180.00

GIA Fees = \$2.18

Total = \$4,853.05

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website http://www,msfirstcapital.com.sg
A Member of MS&AD INSURANCE GROUP

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From: Yan (LKK Auto) <yan@lkkauto.com> Sent: Friday, 25 October 2024 4:09 pm

To: Jason Tea Chee Kiat < Jason Tea@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [SEEK MANDATE] RE: VERY URGENT | Request for SR | New Assignment (Our Ref: D24007559MFCT/CTPL)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: D24007559MFCT/CTPL

Our ref: CD/FCI24080465/Rua3

Dear Sirs/Mdm.	Dear	Sirs	/Md	lm.
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ACCIDENT INVOLVING SHA 5757S(MS FCIL) AND SMV 8238J(TP) ON 26/08/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured reversed and hit onto TP's vehicle left front door portion.

We seek your approval to offer repairer "KOMOCO MOTORS PTE LTD" at \$4,913.05(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,681.20	\$ 4,670.87 (\$ 4,285.20+9%GST)
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 240.00 (3days X \$80.00)
3. LTA/GIA search fee	\$ 2.18	\$ 2.18
Total	\$ 5,923.38	<u>\$ 4,913.05</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/08/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: <u>yan@lkkauto.com|</u> DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Sent: Friday, October 25, 2024 3:29 PM
To: Yan (LKK Auto) < <u>yan@lkkauto.com</u>>
Cc: Admin A < <u>admin-a@lkkauto.com</u>>

Subject: VERY URGENT || Request for SR || New Assignment (Our Ref: D24007559MFCT/CTPL)

Hi Yan,

Refer to attached for the LOD from Komocco, please confirm whether your end will be putting up the mandate for approval, if not please let us have your survey report urgently

Previously I have email to assignments <u>assignments@lkkauto.com</u>; Admin A <u>admin-a@lkkauto.com</u>, but no body replied to me.

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

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From: Jason Tea Chee Kiat

Sent: Wednesday, 25 September 2024 10:37 am

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com> Subject: Request for SR | New Assignment (Our Ref: D24007559MFCT/CTPL)

Dear LKK,

Can we have your survey report.

Thanks.

Best Regards

Jason Tea

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 D: 6359 1822 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website http://www,msfirstcapital.com.sg
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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Tuesday, September 3, 2024 9:51 AM

To: Robyn Chin Zhi Shen <<u>robyn.chin@hyundaimotors.com.sg</u>>; Joanne Tan Jo Ann <<u>joannetan@msfirstcapital.com.sg</u>>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Heng Swee Hee <<u>shheng@hyundaimotors.com.sg</u>>; Foong Yao Jie (Jack) <<u>Foong.Yao@hyundaimotors.com.sg</u>>; Nordin Bin Mohammad <<u>nordin.mohammad@hyundaimotors.com.sg</u>>; Jason Tea Chee Kiat <<u>JasonTea@msfirstcapital.com.sg</u>>

Subject: RE: New Assignment (Our Ref: D24007559MFCT/CTPL)

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Dear Robyn,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Robyn Chin Zhi Shen < robyn.chin@hyundaimotors.com.sg>

Sent: Tuesday, September 3, 2024 8:38 AM

To: Joanne Tan Jo Ann <<u>joannetan@msfirstcapital.com.sg</u>>; assignments <<u>assignments@lkkauto.com</u>>; Admin A <<u>admina@lkkauto.com</u>>

Cc: Heng Swee Hee <<u>shheng@hyundaimotors.com.sg</u>>; Foong Yao Jie (Jack) <<u>Foong.Yao@hyundaimotors.com.sg</u>>; Nordin Bin Mohammad <<u>nordin.mohammad@hyundaimotors.com.sg</u>>; Jason Tea Chee Kiat <<u>JasonTea@msfirstcapital.com.sg</u>> **Subject:** RE: New Assignment (Our Ref: D24007559MFCT/CTPL)

Hi,

Kindly note that this vehicle SMV8238J is already in for survey,

Thank You,

Best regards,

Robyn Chin Zhi Shen Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD 253 Alexandra Road #01-01 Singapore 159936 Email <u>robyn.chin@hyundaimotors.com.sg</u> HP (65) 9070 0157

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Tuesday, August 27, 2024 4:37 PM

To: assignments@lkkauto.com; admin-a@lkkauto.com

Cc: Robyn Chin Zhi Shen < robyn.chin@hyundaimotors.com.sg>; Heng Swee Hee < shheng@hyundaimotors.com.sg>; Foong

Yao Jie (Jack) < Foong. Yao@hyundaimotors.com.sg >; Nordin Bin Mohammad

<nordin.mohammad@hyundaimotors.com.sg>; Jason Tea Chee Kiat <JasonTea@msfirstcapital.com.sg>

Subject: New Assignment (Our Ref: D24007559MFCT/CTPL)

Dear Sir/Mdm,

Attached documents for survey assignment.

----Original Message----

From: support@msfirstcapital.com.sg>

Sent: Tuesday, August 27, 2024 4:28 PM

To: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Subject: MT00017989 is Approved

Insured Vehicle No: SHA5757S
TP Vehicle No: SMV8238J
Claim No: D24007559MFCT

Workshop Name : KOMOCO MOTORS PTE LTD
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement - Quantum to be agreed, please verify damage consistency

Created By : JOANNTAN
Verified By : JASONTEA
Approved By : JASONTEA

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