

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 4 September 2024 5:35 PM
To: MTPRI; SUR
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: PRELIMINARY ADVICE FOR APPROVAL: RE: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)
Attachments: SMA8154C IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SMA 8154C.
Repairer willing to undertake the repair cost not more than \$39,000.00.

For your approval.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Tuesday, 27 August 2024 3:45 PM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg
Subject: RE: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Tuesday, August 27, 2024 10:51 AM

To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu

<RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg

Subject: FW: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

Ref: TAX/08/24/2088

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SMA8154C

Insured: SHB5969S

Workshop: Borneo Motors Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Sent: Monday, 26 August 2024 4:38 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: cwsmotorclaims@msfirstcapital.com.sg; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos, Estimate Invoice & Accident footage, for your kind perusal.

As our client is claiming against your insured **SHB5969S** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Kindly arrange for survey soonest



Thank you & Regards,
Vincent Chua
TPR Team, Claims Dept
DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

www.inchcape.com



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