

## Shiau Chan (LKKAUTO)

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**From:** Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>  
**Sent:** Thursday, 12 September 2024 4:52 PM  
**To:** Shiau Chan (LKKAUTO); MTPRI; SUR  
**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)  
**Subject:** RE: PRELIMINARY ADVICE FOR APPROVAL: RE: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

Dear Shiau Chan,

We are agreeable with COR limit to \$39K as recommended.

Thank you.

Best regards,

**Jaime Tay**

Motor Claims

### MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>

**Sent:** Wednesday, September 4, 2024 5:35 PM

**To:** MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>

**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

**Subject:** PRELIMINARY ADVICE FOR APPROVAL: RE: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SMA 8154C.

Repairer willing to undertake the repair cost not more than \$39,000.00.

For your approval.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Tuesday, 27 August 2024 3:45 PM

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>;

Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>;

[jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)

**Subject:** RE: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Tuesday, August 27, 2024 10:51 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu

<[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; [jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)

**Subject:** FW: Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

Ref: TAX/08/24/2088

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SMA8154C  
Insured: SHB5969S  
Workshop: Borneo Motors Pte Ltd

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Sent:** Monday, 26 August 2024 4:38 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** [cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg); claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Subject:** Direct Settlement (MY) - Accident Involving SMA8154C & SHB5969S (STRIDES TAXIS-INSURED / MS FIRST CAPITAL) DOA: 26/08/2024 (VEHICLE GROUNDED)

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged photos, Estimate Invoice & Accident footage, for your kind perusal.

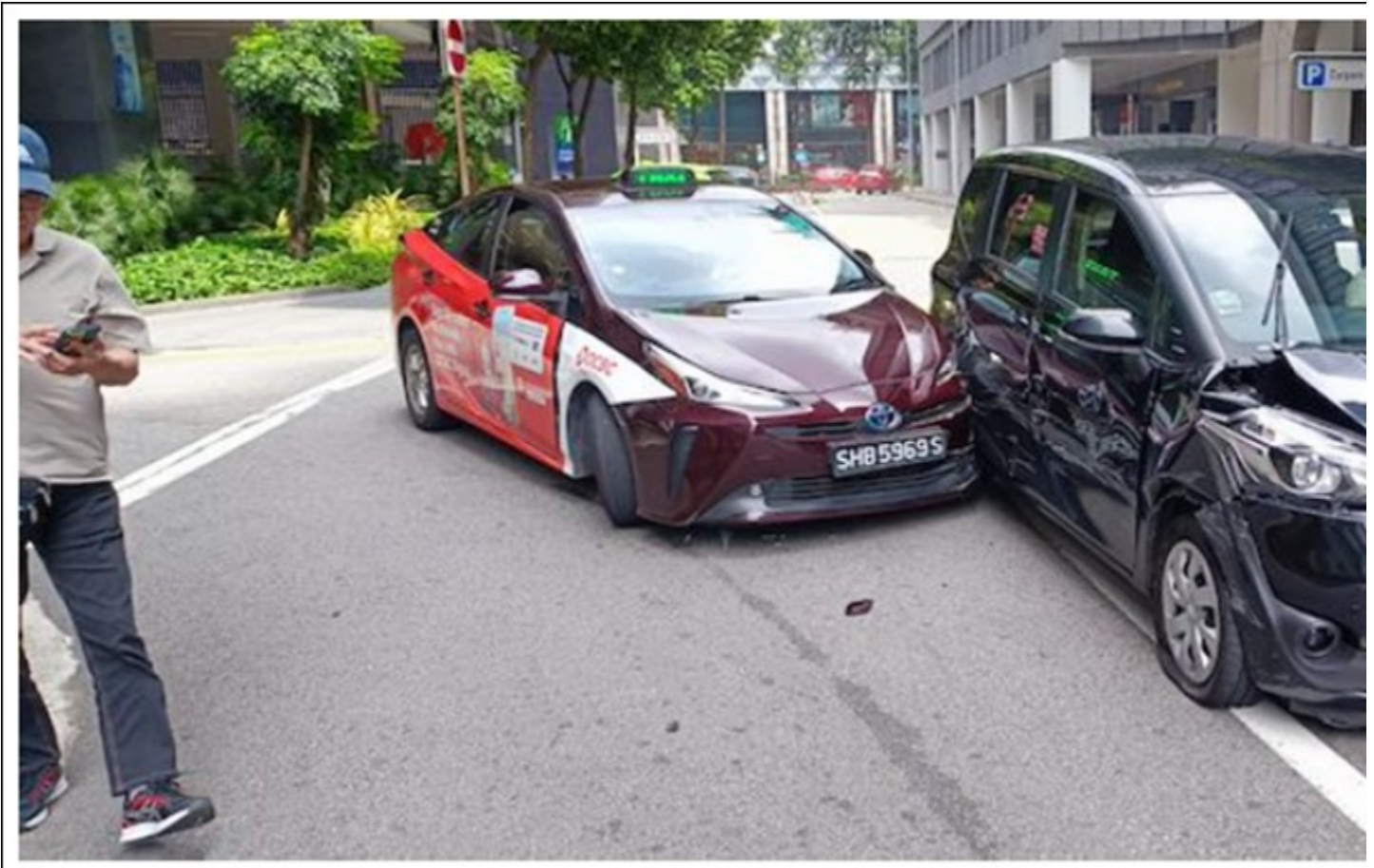
As our client is claiming against your insured **SHB5969S** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

**\*Kindly arrange for survey soonest\***



Thank you & Regards,

Vincent Chua

TPR Team, Claims Dept

DID: (+65) 6631 1861

Borneo Motors Pte Ltd | Inchcape Centre, 2 Pandan Crescent Level 4 | Singapore 128462

[www.inchcape.com](http://www.inchcape.com)



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