

## Mei Kwan (LKKAuto)

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**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Friday, 30 August 2024 9:04 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; Daphne Lee (LKK Auto)  
**Subject:** RE: CTI REF: SNM24D204815/SNP9346T/C02/KHONGLH - LKK REF: CD/CTI24080458/Kma3, SNM3435A | DOA: 23.08.2024 - TPP DIRECT SETTLEMENT  
**Attachments:** SNM24D204815.zip  
**Categories:** HMK

[Internal]

Dear Mei Kwan,

Please find accident reports attached.  
Proceed DS with quantum to be reviewed.

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, August 28, 2024 10:52 AM  
**To:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Subject:** CTI REF: SNM24D204815/SNP9346T/C02/KHONGLH - LKK REF: CD/CTI24080458/Kma3, SNM3435A | DOA: 23.08.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Lynn,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Lynn Khong | DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, August 27, 2024 6:11 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SNP9346T (OI : CTI - TBA) and SNM3435A (TP : LKK REF - CD/CTI24080458/Kma3) on 23.08.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNM 3435A at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Accident scene photos

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Daphne.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)