

## Veron Chen (LKKAUTO)

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**From:** Douglas Ong <douglas\_ong@sg.msigg-asia.com>  
**Sent:** Friday, 20 September 2024 10:48 AM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: TP / SCU 1000Y/371333 / SEEK MANDATE

<Confidential>

Dear Veron

Kindly renegotiate @ L/SUM 2,400.00 at 4 w/days.

Thanks.

**\* Starting from 1 Oct 2023, MSIG will not accept any cheque payment anymore to support MAS's initiative on elimination of cheques.**

**Best Regards**

**Douglas Ong**  
Claims Services (Motor)  
D: 6012 1346 | [douglas\\_ong@sg.msigg-asia.com](mailto:douglas_ong@sg.msigg-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6220 9644 |

F: +65 6225 6371 | Co. Reg. No. 200412212G | [msigg.com.sg](https://www.msigg.com.sg)



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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, 20 September 2024 10:46 AM  
**To:** Douglas Ong <douglas\_ong@sg.msigg-asia.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: TP / SCU 1000Y/371333 / SEEK MANDATE

<Confidential>

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Dear Douglas,

Any update, as repairer is chasing.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)

**Sent:** Tuesday, 17 September 2024 4:34 PM

**To:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: TP / SCU 1000Y/371333 / SEEK MANDATE

Dear Douglas,

We have offer repairer as per your recommendation LS \$2,300/ 3 days.

Kindly refer reply from repairer.

VEHICLE NO: SCU1000Y



Yvonne Wong <yvonnnewong@tts.com.sg>  
To Veron Chen (LKKAuto)

Hi Veron

We are not accept the LS \$2300.00 and 3 days repair. The tailgate has been dented and your surveyor insist us to

The car is with us from 24/08/2024 to 31/08/2024.

Best regards

Yvonne Wong  
Motor Claims Executive  
T: (65) 6757 2622 Ext 120 | M: (65) 9763 7000



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TTS Motor Group Pte Ltd (UEN: 198702999Z)

TTS Eurocars Pte Ltd (UEN: 200413930H)

Main Office and Showroom: 2 Chang Charn Road Singapore 159631 Tel: Sales +65 6287 3355, Admin & Finance +65 6757 0122

Aftersales and Workshop: 2 Defu South Street 1 #04-04 JTC Defu Industrial City Singapore 533755 Tel: 6757 2622

Website: [www.tts.com.sg](http://www.tts.com.sg)

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Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>

**Sent:** Tuesday, 17 September 2024 10:20 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: TP / SCU 1000Y/371333 / SEEK MANDATE

<Confidential>

Dear Veron

Our mandate is:

**LS \$ 2,300.00 + GST – 3 days.**

Please convey to workshop. Thanks.

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**Best Regards**

**Douglas Ong**

Claims Services (Motor)

D: 6012 1346 | [douglas\\_ong@sq.msia-asia.com](mailto:douglas_ong@sq.msia-asia.com)



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**From:** Douglas Ong

**Sent:** Monday, 16 September 2024 2:10 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: TP / SCU 1000Y/371333 / SEEK MANDATE

Dear Veron

Ok – I would refer to IHS for their review.

Kindly bear with us.

**\* Starting from 1 Oct 2023, MSIG will not accept any cheque payment anymore to support MAS's initiative on elimination of cheques.**

**Best Regards**

**Douglas Ong**

Claims Services (Motor)

D: 6012 1346 | [douglas\\_ong@sq.msia-asia.com](mailto:douglas_ong@sq.msia-asia.com)



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Monday, 16 September 2024 2:06 PM  
**To:** Douglas Ong <[douglas\\_ong@sg.msig-asia.com](mailto:douglas_ong@sg.msig-asia.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** TP / SCU 1000Y/371333 / SEEK MANDATE

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Dear Douglas,

Enclosed herewith SCU 1000Y report.

For your review please.

Photos uploaded in Merimen.

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

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