Subject: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF: D24007525MFCT/CTPL/TPD-2

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Without Prejudice

Dear Sir/Madam,

The repairs have been completed for **EY2118R**. We submit the following claims with supporting documents for your perusal:-

1) COR Invoice No. 11029001	\$ 15,099.86
2) Loss Of Rental (\$ 100 x 07 days) with GST	\$ 763.00
3) LTA/GIA Search Fees	\$ 2.18
4) Admin Fees	\$ 350.00
5) Letter Of Authorization	ATTACHED
6) Discharge Voucher	ATTACHED
Please pay to Eurokars Services Pte Ltd	\$ 16,215.04

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best regards.

Wen Zheng (Mr)

Claims Executive | Body & Paint



27A Tanjong Penjuru Singapore 609042









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From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Sent: 29 August 2024 10:00 AM

To: Kanageshvaran Supramaniam < kanageshvaran@eurokars.com.sg>

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Harminder Kaur

<a href="mailto:-Harminder@msfirstcapital.com.sg; Jobi Thomas jobi.thomas@eurokars.com.sg; Eric Paul Glorioso

<eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Joseph Tee YS

<joseph.tee.ys@eurokars.com.sg>; assignments <assignments@lkkauto.com>; Muhammad Nur Faiz Bin Sanat

<faiz.sanat@porsche.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Lee Jun Xian

(§) **EUROKARS** GROUP

LETTER OF AUTHORISATION

1	In the matter of an accident involving motor vehicles _	E42118R and SHA 31414 on
₩.	728 23/08/2024 PIE	
1	I/ We, LIM THIAM HOCK the owner of vehicle	registration numberEYJ118 Rat
t	the material time of accident hereby appoint Eurokars	Services Pte Ltd to proceed with the repairs to the
(damages caused to my/our vehicle in the above accide	nt in accordance with the recommendations and
ä	advice of the licensed motor surveyor appointed by the	e insurers or on my/our behalf.
1	I/ We authorise Eurokars Services Pte Ltd and/or its rep	presentative to submit and make any claims which I/
1	We may have against the other party/parties or alternation	atively under the insurance policy taken up by me/ us
i	in respect of the cost of repair suffered by me/us arising	ng from the accident, and to receive payment (such
F	payment to be made by way of Cheque or online bank	transfer in favour of Eurokars Services Pte Ltd) due to
1	me/us in connection with and arising out of the above	claim.
	Eurokars Services Pte Ltd and/or its representative are	hereby authorised as my attorney to execute and/or
	sign any documents/discharge vouchers regarding the	
	Sign any decamency assure he consider a section of the constant of the constan	
- 1	I/ We further confirm that the acceptance by Eurokars	Services Pte Ltd of the settlement amount in respect
(of such claim shall constitute full discharge of my/our	claim in respect of such loss and damage.
	I/ We hereby declare that all acts and documents done behalf shall be good valid and effectual to all intents ar	
(done or executed by me/us in person.	
	Dated 26 of 08 2	
Ī	Dated of US 2	024.
1	Insured/Owner Name & Signature	Witness Name & Signature
	Navara	KANAGESHVARAN
	THE COUNTY	MALLUM SUPRAMANIAM
J	x	1 1000
	NRIC No.:	NRIC NO .: CONTRACTO
- 1	NRIC No.:	NRIC No.: $5000000000000000000000000000000000000$



MS First Capital Insurance Limited

www.msfirstcapital.com.sg (UEN 195000106C GST Reg. No. M2-0001676-9)

DISCHARGE RECEIPT

CLAIM REFERENCE

D24007525MFCT/CTPL/TPD 2

ACCIDENT DATE

23/08/2024

ACCIDENT LOCATION

PIE CHANGI SINGAPORE

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

TAN JIAN MING (CHEN JIANMING)

INSURED VEHICLE

3 SHA3141G

INVOLVED PARTY

3 EY2118R

SETTLEMENT SUM

\$15,865.04

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: LIM THIAM HOCK

WITNESS: AQILAH RAHIM

Signature and Date

Signature and Date:



TAX INVOICE

CODE:

F0001

CUSTOMER:

MS FIRST CAPITAL INSURANCE LTD

ADDRESS:

16 RAFFLES QUAY

#42-01

HONG LEONG BUILDING SINGAPORE 048581

ATTN:MOTOR CLAIM DEPT

CONTACT NO.:

MODEL:

65073846 TESLA MODEL Y RWD LRWYHCFS7RC440408

CHASSIS NO.: ENGINE NO.:

REG NO.: REGN DATE:

EY2118R 04/04/2024

EMAIL:

DESCRIPTION: Body & Upholstery

PAGE NO.:

INVOICE NO .:

DOCUMENT DATE:

POS ID:ES

PRINTED BY: SERVICE ADV:

CSP/OP CODE:

DEPT:

WIP NO .: REF. NO.:

DATE IN: EXT. WTY:

MILEAGE:

11029001 26/08/2025

Moo Wen Zheng x - Kanageshvaran Moo Wen Zheng

W

30815

DS/EY2118R/2049

25/11/2024

6,017

ltem	Description	Qty.	Unit Price	Disc.C	on.	Gross amount	
			SGD	%	%	SGD	
NOTES	TP CLAIM - MS FIRST CAPITAL DOA 23/08/2024	0.00	0.00	0.00		0.00	0
SUB-INS	SUPPLY OF TESLA PARTS (INVOICE: 2040R0000002440)9590	1,313.12	1.00	0.00		1,313.12	S
SUB-INS	SUPPLY OF TESLA PARTS (INVOICE : 2040R0000002438)9591	74.00	1.00	0.00		74.00	S
SUB-INS	SUPPLY OF TESLA PARTS (INVOICE: 2040R0000002491)9592	642.05	1.00	0.00		642.05	S
SUB-INS	SUPPLY OF TESLA PARTS (INVOICE: 2040R0000002555)9783	11.80	1.00	0.00		11.80	S
NS-PB-(M)	TO REMOVE AND REPLACE REAR BUMPER & TAILGATE. TO REPAIR END PANEL PANEL AND ALL ACCIDENT AFFECTED AREA.	18.00	80.00	0.00		1,440.00	S
NS-PAINT-(M)	TO RESPRAY REAR BUMPER, TAILGATE AND END PANEL.	20.00	80.00	0.00		1,600.00	S
NS-PB-(M)	TO REMOVE & REFIT THE WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.	7.00	80.00	0.00		560.00	S
INS-PB-(M)	TO SUPPLY SEALER ON THE WINDSCREEN GLASS.	1.50	80.00	0.00		120.00	S
INS-PB-(M)	TO TRANSFER TAILGATE MECHANISM.	4.50	80.00	0.00		360.00	S
INS-PB-(M)	TO CARRY OUT BODY CAVITY PRESERVATION.	1.88	80.00	0.26		150.00	S
INS-PB-(M)	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	1.88	80.00	0.26		150.00	S



TAX INVOICE

CODE:

F0001

CUSTOMER:

MS FIRST CAPITAL INSURANCE LTD

ADDRESS:

16 RAFFLES QUAY

#42-01

HONG LEONG BUILDING SINGAPORE 048581 ATTN:MOTOR CLAIM DEPT

CONTACT NO.:

65073846

MODEL: CHASSIS NO.:

TESLA MODEL Y RWD LRWYHCFS7RC440408

ENGINE NO .:

REG NO.: **REGN DATE:** EY2118R 04/04/2024

EMAIL:

DESCRIPTION:

Body & Upholstery

PAGE NO.:

INVOICE NO .:

DOCUMENT DATE:

POS ID:

PRINTED BY: SERVICE ADV:

CSP/OP CODE: DEPT:

WIP NO .: REF. NO.:

DATE IN: EXT. WTY: MILEAGE:

11029001 26/08/2025

ES Moo Wen Zheng

x - Kanageshvaran Moo Wen Zheng

W

30815

DS/EY2118R/2049

25/11/2024

6,017

ltem	Description	Qty.	Unit Price	Disc.C	on.	Gross amount	
			SGD	%	%	SGD	
INS-PB-(M)	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	6.25	80.00	0.00		500.00	s
INS-PB-(M)	SUNDRIES.	0.25	80.00	0.00		20.00	S
SUB-INŜ	SUPPLY OF TESLA PARTS (INVOICE: 2040R0000002675)10253	1.28	1.00	0.00		1.28	S
SUB-INS	SUPPLY OF TESLA PARTS (INVOICE: 2040R0000002615)10254	1,219.62	1.00	0.00		1,219.62	S
SUB-INS	SUPPLY OF TESLA PARTS (INVOICE: 2040R0000002726)10255	802.80	1.00	0.00		802.80	S
SUB-INS	SUPPLY OF TESLA PARTS (INVOICE: 2040R0000002774)10256	408.41	1.00	0.00		408.41	S
INS-PB-(M)	TO REMOVE & REPLACE REÁR END PANEL. TO REPAIR REAR FENDER LOWER PANEL RH.	36.00	80.00	0.00		2,880.00	S
INS-PAINT-(M)	TO RESPRAY REAR END PANEL AND REAR FENDER LOWER PANEL RH.	20.00	80.00	0.00		1,600.00	S

	•	GST Code	Rate	Service/Goods	GST
Parts	0.00	0	(s =)		-
Surcharge Labour	0.00 13,853.08		9.00%	13,853.08	1,246.78
Menus	0.00				

		Before GST	GST	Total
Gross	*	13,853.08	1,246.78	15,099.86
Less: Deposit	**	0.00	0.00	0.00
Amount Due		13,853.08	1,246.78	15,099.86

CUSTOMER COPY

** Deposit tax invoice No.:

Payment Terms

Any query regarding repairs or discrepancy in respect of the Company's invoice for such repairs will only be considered if brought to the Company's notice within five (5) working days of delivery of the vehicle to the customer following repairs or the date of the invoice, as the case may be.

All payments shall be by way of credit cards or other online payment mode (UEN Ref No. 198602110ZES2) that is accepted by the Company. Cheque payment is not accepted.

CASH / NETS /	' AMEX / VISA /	MASTER /	CHEQUE

No.

Customer signature

Date:

Eurokars Aftersales Centre 27A Tanjong Penjuru, Level 5

Singapore 609042

Authorised

Eurokars Services Pte Ltd

Tel: (65) 6331 0680 (65) 6331 0690 Fax:

Website: www.eurokarsservices.com.sg

Co. Regn. No. 198602110Z GST Regn. No. M90364005A



Eurokars Leasing Pte Ltd 11 Kung Chong Road, Singapore 159147 Co. Regn. No.: 199200636C GST Regn. No.: M90364005A www.eurokarsleasing.com.sg T: (65) 6908 8000

Tax Invoice

Inv No.: INV24110346

Date: 29 Nov 2024

Ref: EY2118

Account Code : F0004

Currency: SGD

Terms: 30 Days

User's Name: Mr LIM THIAM HOCK

Tel: 68543461 Fax: 6507 3849

Vehicle No.: SNR2581R - MG 4 EV SUV 64kWh Trophy Sport

16. Raffles Quay, #42-01 Hong Leong Building Singapore 048581

Rental Period: 25/11/2024 to 28/11/2024

MS FIRST CAPITAL INSURANCE LTD

Remarks:

JOSEPH/ EY2118

Singapore

This is a computer-generated document. No signature is required.

Please find below our available payment options.

1) GIRO:

Customers with existing GIRO facilities will have payment deducted from your bank account by the 1st working day of the month following the invoiced period. To opt for GIRO billing, please fill out the GIRO application form attached with your invoice or request a copy of the application form from your respective salesperson.

2) Paynow:

PayNow to UEN (199200636CEL1) or scan the QR code to make payment. Please include your invoice number/vehicle registration number in the remarks section when making payment.

3) Bank Transfer/Telegraphic Transfer:

Request for payment through Bank Transfer/Telegraphic Transfer by writing to elpl.finance@eurokars.com.sg. Please attach the payment advice and include the invoice number/vehicle registration number in the email for reference.



Subtotal: S\$ 300.00 GST 9.0%: S\$ 27.00 Total: S\$ 327.00



Eurokars Leasing Pte Ltd

11 Kung Chong Road, Singapore 159147
Co. Regn. No.: 199200636C
GST Regn. No.: M90364005A
www.eurokarsleasing.com.sg
T: (65) 6908 9000

Rental Agreement No.: R24110086

Date.: 22 Nov 2024

The Schedule set out below contain the entire agreement between Eurokars Leasing Pte Ltd (Company Registration No.: 199200636C), a company incorporated in Singapore and having its registered office at 11 Kung Chung Road, Alexandra Industrial Estate, Singapore 159147 ("Owner"), and the Hirer (as identified below), for the rental of the Vehicle (as identified below), subject to the attached Terms and Conditions.

1. Hirer Details				
Name(in full)	: MS FIRST CAPITAL INSURANCE LTD			
Company Reg No	: 195000106C			
Address	:16, Raffles Quay, #42-01 Hong Leong Building Singapore 048581 Singapore			
Mobile Number	: <u>68543461_(</u> O/H)(HP)			
Email	: marynelson@msfirstcapital.com.sg			
2. Main Driver Details				
Name(in full)	: LIM THIAM HOCK			
Driving License Number	:S1765788G			
Issue Date	22/11/1994			
Mobile Number	: <u>+65-96871263</u> (O/H)(HP)			
3. Vehicle Details				
Vehicle Registration Number	: SNR2581R			
Make & Model	; MG 4 EV SUV 64kWh Trophy Sport			
Colour	Camden Grey/Dual Tone (Interior)			
Engine Number	A123B08A00186632			
Chassis Number	:LSJWH4098RN066805			
4. Period of Rental ("Rental Period")				
Duration of Rental	: 4 Days			
Commencement Date	: 25 Nov 2024			
End Date	: 28 Nov 2024			
5. Rental Charges				
Deposit Amount	: 0.00			
Daily	: 100.00			
Weekly	: 0.00			
Monthly	: 0.00			
Total Excluding GST	: 400.00			
6. Insurance Excess				
Singapore	: 2,500.00			
Malaysia	: N/A			
Young, Elderly and/or Inexperienced Driver(s)	: N/A			
7. Remarks				
	ng, pets and durians in vehicle, cleaning charges applicable. 3. Drivers below 24			

By signing below, the Hirer acknowledges that they have read, understood, and agree to the enclosed Terms and Conditions. The Hirer agrees that these terms and conditions govern the relationship between them and the Owner, and that failure to comply with any provision may result in consequences as outlined therein.

above 65 and/or have less than 36 months of driving experience are not allowed to drive any Porsche courtesy cars.

Di mada

7

Hirer's Signature

Eurokars Leasing Pte Ltd



Eurokars Leasing Pte Ltd

1 Kung Chong Road, Singapore 159147

11 Kung Chong Road, Singapore 159147 Co. Regn. No.: 199200636C GST Regn. No.: M90364005A www.eurokarsleasing.com sg T: (65) 6908 8000

Tax Invoice

MS FIRST CAPITAL INSURANCE LTD

16, Raffles Quay, #42-01 Hong Leong Building Singapore 048581

Singapore

Tel: 68543461 Fax: 6507 3849

Inv No.: INV24100324 Date: 25 Oct 2024

Ref: EY2118

Account Code: F0004

Currency: SGD Terms: 30 Days

# Description	Qty UOM	Unit Price	Amt
1 Rental Agreement No. R24100072	4.00 Day	100.00	400.00

User's Name: Mr LIM THIAM HOCK

Vehicle No.: SNR2581R - MG 4 EV SUV 64kWh Trophy Sport

Rental Period: 21/10/2024 to 25/10/2024

Remarks:

KANA/ EY2118 - TP CLAIMS MS FIRST CAPITAL INSURANCE

This is a computer-generated document. No signature is required.

Please find below our available payment options.

1) GIRO:

Customers with existing GIRO facilities will have payment deducted from your bank account by the 1st working day of the month following the invoiced period. To opt for GIRO billing, please fill out the GIRO application form attached with your invoice or request a copy of the application form from your respective salesperson.

2) Paynow:

PayNow to UEN (199200636CEL1) or scan the QR code to make payment. Please include your invoice number/vehicle registration number in the remarks section when making payment.

3) Bank Transfer/Telegraphic Transfer:

Request for payment through Bank Transfer/Telegraphic Transfer by writing to elpl.finance@eurokars.com.sg. Please attach the payment advice and include the invoice number/vehicle registration number in the email for reference.



Subtotal: S\$ 400.00 GST 9.0%: S\$ 36.00 Total: S\$ 436.00



Eurokars Leasing Pte Ltd

11 Kung Chong Road, Singapore 159147 Co. Regn. No.: 199200636C GST Regn. No.: M90364005A www.eurokarsleasing.com.sg T: (65) 6908 8000

Rental Agreement No.: R24100072

Date.: 18 Oct 2024

The Schedule set out below contain the entire agreement between Eurokars Leasing Pte Ltd (Company Registration No.: 199200636C), a company incorporated in Singapore and having its registered office at 11 Kung Chung Road, Alexandra Industrial Estate, Singapore 159147 ("Owner"), and the Hirer (as identified below), for the rental of the Vehicle (as identified below), subject to the attached Terms and Conditions.

1. Hirer Details			
Name(in full)	: MS FIRST CAPITAL INSURANCE LTD		
Company Reg No	; 195000106C		
Address	: 16, Raffles Quay, #42-01 Hong Leong Building Singapore 048581 Singapore		
Mobile Number	: <u>68543461 (</u> O/H) (HP)		
Email	: marynelson@msfirstcapital.com.sg		
2. Main Driver Details			
Name(in full)	; LIM THIAM HOCK		
Driving License Number	s S1765788G		
Issue Date	: 22/01/1994		
Mobile Number	: <u>96871263 (</u> O/H) <u>+65-96871263</u> (HP)		
3. Vehicle Details			
Vehicle Registration Number	: SNR2581R		
Make & Model	MG 4 EV SUV 64kWh Trophy Sport		
Colour	: Camden Grey/Dual Tone (Interior)		
Engine Number	: A123B08A00186632		
Chassis Number	: LSJWH4098RN066805		
4. Period of Rental ("Rental Period")			
Duration of Rental	:4 Days		
Commencement Date	: 21 Oct 2024		
End Date	: 25 Oct 2024		
5. Rental Charges			
Deposit Amount	: 0.00		
Daily	:100.00		
Weekly	: 0.00		
Monthly	: 0.00		
Total Excluding GST	: 400.00		
6. Insurance Excess			
Singapore	: 2,500.00		
Malaysia	: N/A		
Young, Elderly and/or Inexperienced Driver(s)	: N/A		
7. Remarks			
1 Entry to Malaysia is not allowed 2 No smoking	g, pets and durians in vehicle, cleaning charges applicable.		

By signing below, the Hirer acknowledges that they have read, understood, and agree to the enclosed Terms and Conditions. The Hirer agrees that these terms and conditions govern the relationship between them and the Owner, and that failure to comply with any provision may result in consequences as outlined therein.



1

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SHA3141G

Date of Accident

23/08/2024 🗰

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance	MS First Capital Insurance Ltd
Period of Insurance	01/01/2024 - 31/12/2024
Requested By	UROKARS SERVICES PTE LTD
Requested Date	26/08/2024 10:09

Payment details

Request Amount: **\$\$2** GST Amount: **\$\$0.18**

Total Amount Due (GST Inclusive): **\$\$2.18**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

Yan (LKK Auto)

From: Kon Yin Siew <KonYinSiew@msfirstcapital.com.sg>

Sent: Thursday, 2 October 2025 6:04 pm

To: Yan (LKK Auto)

Cc: CS A Team; Lim Gan Koon (Chris)

Subject: RE: [SEEK MANDATE] RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G

(MSFCIL) DOA 23/08/2024 REF: D24007525MFCT/CTPL/TPD-2

Categories: LOD IN

Dear Yan,

Pls offer as per below:

COR - \$15,099.86

LOR - \$686.70 to \$763.00 (\$98.10 to \$109.00 x 7 days)

GIA Fee - \$2.00 to \$2.18

Total - \$15,788.56 to \$15,865.04

Thank you.

Yin Siew

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1823 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Yan (LKK Auto) <yan@lkkauto.com> Sent: Wednesday, 1 October 2025 2:17 pm

To: Kon Yin Siew <KonYinSiew@msfirstcapital.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: [SEEK MANDATE] RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF: D24007525MFCT/CTPL/TPD-2

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24007525MFCT**Our ref: CD/FCI24080450/Rua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA3141G(MS FCIL) AND EY2118R(TP) ON 23/08/2024

We refer to the above matter.

SLL 4470U -> SHA 3141G(OI) -> EY 2118R(TP)

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "TRANS EUROKARS PTE LTD" at \$ 1,913.48(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 18,927.50	\$ 15,099.86 (\$13,853.08+9%GST)
2. Loss of Rental (7days x \$100.00)+9%gst	\$ 763.00	\$ 763.00 (7DAYS X \$100.00)+9%gst
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
Total	\$ 19,692.68	<u>\$ 15,865.04</u>

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal. Kindly note that this inspection report dated 30/09/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew < KonYinSiew@msfirstcapital.com.sg>

Sent: Monday, 22 September 2025 16:14
To: Yan (LKK Auto) < yan@lkkauto.com>

Cc: CS A Team < cs-a@lkkauto.com >; Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg >

Subject: RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

Dear Yan,

Any update for this matter?

Thank you.

Yin Siew

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building Singapore 048581

D: 6359 1823 | M: 6359 1800 | F: 6223 0541 Website <u>http://www.msfirstcapital.com.sg</u>

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Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Yan (LKK Auto) < yan@lkkauto.com>
Sent: Wednesday, 10 September 2025 5:18 pm

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Kon Yin Siew <KonYinSiew@msfirstcapital.com.sg>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

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Dear Sir/Madam,

Our colleague is in the midst of preparing report.

Will expedite on this matter. Thank you.

Best Regards,

Van

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg

Sent: Wednesday, 10 September 2025 09:35 **To:** Yan (LKK Auto) < <u>yan@lkkauto.com</u>>

Cc: Kon Yin Siew < KonYinSiew@msfirstcapital.com.sg>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com> Subject: FW: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

Dear Yan,

We refer to our email below.

Kindly prepare to seek mandate.

Thank you.

Chris Lim Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg A Member of MS&AD INSURANCE GROUP

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From: Kon Yin Siew

Sent: Friday, 29 August 2025 9:50 am

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com">com; Yan (LKK Auto) < yan@lkkauto.com>

Subject: FW: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

DIRECT SETTLEMENT

Dear Hsiao Tong / Yan,

Below LOD from TP - FYNA

Thank you.

Yin Siew Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1823 | M: 6359 1800 | F: 6223 0541 Website <u>http://www.msfirstcapital.com.sg</u>

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From: Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>

Sent: Wednesday, 27 August 2025 5:30 pm

To: Motor Claims < Motor Claims@msfirstcapital.com.sg >

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

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Without Prejudice

Dear Sir/Madam,

The repairs have been completed for **EY2118R**. We submit the following claims with supporting documents for your perusal:-

1) COR Invoice No. 11029001	\$ 15,099.86
2) Loss Of Rental (\$ 100 x 07 days) with GST	\$ 763.00
3) LTA/GIA Search Fees	\$ 2.18
4) Admin Fees	\$ 350.00
5) Letter Of Authorization	ATTACHED
6) Discharge Voucher	ATTACHED
Please pay to Eurokars Services Pte Ltd	\$ 16,215.04

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best regards.
Wen Zheng (Mr) Claims Executive Body & Paint
27A Tanjong Penjuru Singapore 609042
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From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg > Sent: 29 August 2024 10:00 AM
To: Kanageshvaran Supramaniam < kanageshvaran@eurokars.com.sg>
Cc: ESPL Claims Admin < <u>claims.espl@eurokars.com.sg</u> >; Jerome Tan ZL < <u>jerome.tan.zl@eurokars.com.sg</u> >; Harminder Kaur < <u>Harminder@msfirstcapital.com.sg</u> >; Jobi Thomas < <u>jobi.thomas@eurokars.com.sg</u> >; Eric Paul Glorioso
<pre><eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Joseph Tee YS</faisal.hamid@eurokars.com.sg></eric.glorioso@eurokars.com.sg></pre>
<joseph.tee.ys@eurokars.com.sg>; assignments <assignments@lkkauto.com< a="">; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Lee Jun Xian</yaosheng.lee@eurokars.com.sg></faiz.sanat@porsche.com.sg></assignments@lkkauto.com<></joseph.tee.ys@eurokars.com.sg>
junxian.lee@eurokars.com.sg ; Jason Wong jason.wong@eurokars.com.sg
Subject: Our ref: D24007525MFCT/CTPL/TPD-2 // RE: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R
Without Prejudice
Dear Kanageshvaran,
We refer to your email below.
Please note that liability is clear but quantum to be agreed.
Thank you.

Chris Lim Motor Claims Dept.

MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

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From: Kanageshvaran Supramaniam <kanageshvaran@eurokars.com.sg>

Sent: Thursday, August 29, 2024 9:39 AM

To: Harminder Kaur < <u>Harminder@msfirstcapital.com.sg</u>>; <u>assignments@lkkauto.com</u>; Lim Gan Koon (Chris)

<ChrisLim@msfirstcapital.com.sg>

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Jobi Thomas

<jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid

<faisal.hamid@eurokars.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Muhammad Nur Faiz Bin Sanat

<faiz.sanat@porsche.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Lee Jun Xian

<junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R

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Dear Sir/Madam,

We would appreciate it if you could kindly let us know the liability/status of this case.

Thank You,
Best Regards,
Kanageshvaran Insurance Claim Executive Body & Paint
27A Tanjong Penjuru Singapore 609042 Tel. +65 6331 0680 HP +65 8792 8631
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From: Harminder Kaur < Harminder@msfirstcapital.com.sg > Sent: 27 August 2024 11:00 AM
To: assignments@lkkauto.com Cc: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>; ESPL Claims Admin < claims.espl@eurokars.com.sg>; Jerome Tan ZL < jerome.tan.zl@eurokars.com.sg>; Jobi Thomas < jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso < eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid < faisal.hamid@eurokars.com.sg>; Joseph Tee YS < joseph.tee.ys@eurokars.com.sg>; Muhammad Nur Faiz Bin Sanat < faiz.sanat@porsche.com.sg>; Lee Yao Sheng < yaosheng.lee@eurokars.com.sg>; Lee Jun Xian < junxian.lee@eurokars.com.sg>; Jason Wong < jason.wong@eurokars.com.sg>; Kanageshvaran Supramaniam < kanageshvaran@eurokars.com.sg> Subject: FW: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R
You don't often get email from harminder@msfirstcapital.com.sg. Learn why this is important
Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg
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From: Kanageshvaran Supramaniam <kanageshvaran@eurokars.com.sg>

Sent: Tuesday, August 27, 2024 8:32 AM

To: Motor_Claims < Motor_Claims@msfirstcapital.com.sg >

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Jobi Thomas

<<u>iobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso <<u>eric.glorioso@eurokars.com.sg</u>>; Ahmad Faisal Bin Hamid

<faisal.hamid@eurokars.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Muhammad Nur Faiz Bin Sanat

<faiz.sanat@porsche.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Lee Jun Xian

<junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R

Dear Officer,

Your Insured: SHA3141G Our Claimant: EY2118R

We are assisting our claimant, to claim against your insured,

Attached is **EY2118R** GIA report & estimate for your perusal.

We would appreciate it if you could kindly let us know the liability / status of this claim.
The car on road, let me know about the survey assessment.
Thank You,
Best Regards,
Kanageshvaran Insurance Claim Executive Body & Paint
27A Tanjong Penjuru Singapore 609042 Tel. +65 6331 0680 HP +65 8792 8631
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