Yan (LKK Auto)

From: Kon Yin Siew <KonYinSiew@msfirstcapital.com.sg>

Sent: Thursday, 2 October 2025 6:04 pm

To: Yan (LKK Auto)

Cc: CS A Team; Lim Gan Koon (Chris)

Subject: RE: [SEEK MANDATE] RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G

(MSFCIL) DOA 23/08/2024 REF: D24007525MFCT/CTPL/TPD-2

Categories: LOD IN

Dear Yan,

Pls offer as per below:

COR - \$15,099.86

LOR - \$686.70 to \$763.00 (\$98.10 to \$109.00 x 7 days)

GIA Fee - \$2.00 to \$2.18

Total - \$15,788.56 to \$15,865.04

Thank you.

Yin Siew

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1823 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Yan (LKK Auto) <yan@lkkauto.com> Sent: Wednesday, 1 October 2025 2:17 pm

To: Kon Yin Siew <KonYinSiew@msfirstcapital.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: [SEEK MANDATE] RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF: D24007525MFCT/CTPL/TPD-2

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24007525MFCT**Our ref: CD/FCI24080450/Rua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA3141G(MS FCIL) AND EY2118R(TP) ON 23/08/2024

We refer to the above matter.

SLL 4470U -> SHA 3141G(OI) -> EY 2118R(TP)

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "TRANS EUROKARS PTE LTD" at \$ 1,913.48(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 18,927.50	\$ 15,099.86 (\$13,853.08+9%GST)
2. Loss of Rental (7days x \$100.00)+9%gst	\$ 763.00	\$ 763.00 (7DAYS X \$100.00)+9%gst
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
Total	\$ 19,692.68	<u>\$ 15,865.04</u>

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal. Kindly note that this inspection report dated 30/09/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kon Yin Siew < KonYinSiew@msfirstcapital.com.sg >

Sent: Monday, 22 September 2025 16:14
To: Yan (LKK Auto) < yan@lkkauto.com>

Cc: CS A Team < cs-a@lkkauto.com >; Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg >

Subject: RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

Dear Yan,

Any update for this matter?

Thank you.

Yin Siew

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building Singapore 048581

D: 6359 1823 | M: 6359 1800 | F: 6223 0541 Website <u>http://www.msfirstcapital.com.sg</u>

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Yan (LKK Auto) < yan@lkkauto.com>
Sent: Wednesday, 10 September 2025 5:18 pm

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Kon Yin Siew <KonYinSiew@msfirstcapital.com.sg>; CS A Team <cs-a@lkkauto.com>

Subject: RE: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sir/Madam,

Our colleague is in the midst of preparing report.

Will expedite on this matter. Thank you.

Best Regards,

Van

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg

Sent: Wednesday, 10 September 2025 09:35 **To:** Yan (LKK Auto) < <u>yan@lkkauto.com</u>>

Cc: Kon Yin Siew < KonYinSiew@msfirstcapital.com.sg>; Hsiao Tong (LKKAuto) < chewht@lkkauto.com> Subject: FW: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

Dear Yan,

We refer to our email below.

Kindly prepare to seek mandate.

Thank you.

Chris Lim Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Kon Yin Siew

Sent: Friday, 29 August 2025 9:50 am

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com">com; Yan (LKK Auto) < yan@lkkauto.com>

Subject: FW: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

DIRECT SETTLEMENT

Dear Hsiao Tong / Yan,

Below LOD from TP - FYNA

Thank you.

Yin Siew Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1823 | M: 6359 1800 | F: 6223 0541 Website <u>http://www.msfirstcapital.com.sg</u>

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Moo Wen Zheng <wenzheng.moo@eurokars.com.sg>

Sent: Wednesday, 27 August 2025 5:30 pm

To: Motor Claims < Motor Claims@msfirstcapital.com.sg >

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: LOD//TP - Accident Involving EY2118R (TESLA) & SHA3141G (MSFCIL) DOA 23/08/2024 REF:

D24007525MFCT/CTPL/TPD-2

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Without Prejudice

Dear Sir/Madam,

The repairs have been completed for **EY2118R**. We submit the following claims with supporting documents for your perusal:-

1) COR Invoice No. 11029001	\$ 15,099.86
2) Loss Of Rental (\$ 100 x 07 days) with GST	\$ 763.00
3) LTA/GIA Search Fees	\$ 2.18
4) Admin Fees	\$ 350.00
5) Letter Of Authorization	ATTACHED
6) Discharge Voucher	ATTACHED
Please pay to Eurokars Services Pte Ltd	\$ 16,215.04

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best regards.
Wen Zheng (Mr) Claims Executive Body & Paint
27A Tanjong Penjuru Singapore 609042
The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. While every reasonable effort has been made to ensure that the communication has not been tampered with, <business entity=""> and its affiliates are not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in https://www.eurokarsgroup.com/data-protection/.</business>
From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg > Sent: 29 August 2024 10:00 AM
To: Kanageshvaran Supramaniam < kanageshvaran@eurokars.com.sg>
Cc: ESPL Claims Admin < <u>claims.espl@eurokars.com.sg</u> >; Jerome Tan ZL < <u>jerome.tan.zl@eurokars.com.sg</u> >; Harminder Kaur < <u>Harminder@msfirstcapital.com.sg</u> >; Jobi Thomas < <u>jobi.thomas@eurokars.com.sg</u> >; Eric Paul Glorioso
<pre><eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Joseph Tee YS</faisal.hamid@eurokars.com.sg></eric.glorioso@eurokars.com.sg></pre>
<joseph.tee.ys@eurokars.com.sg>; assignments <assignments@lkkauto.com< a="">; Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Lee Jun Xian</yaosheng.lee@eurokars.com.sg></faiz.sanat@porsche.com.sg></assignments@lkkauto.com<></joseph.tee.ys@eurokars.com.sg>
junxian.lee@eurokars.com.sg ; Jason Wong jason.wong@eurokars.com.sg
Subject: Our ref: D24007525MFCT/CTPL/TPD-2 // RE: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R
Without Prejudice
Dear Kanageshvaran,
We refer to your email below.
Please note that liability is clear but quantum to be agreed.
Thank you.

Chris Lim Motor Claims Dept.

MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Kanageshvaran Supramaniam <kanageshvaran@eurokars.com.sg>

Sent: Thursday, August 29, 2024 9:39 AM

To: Harminder Kaur < <u>Harminder@msfirstcapital.com.sg</u>>; <u>assignments@lkkauto.com</u>; Lim Gan Koon (Chris)

<ChrisLim@msfirstcapital.com.sg>

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Jobi Thomas

<jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid

<faisal.hamid@eurokars.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Muhammad Nur Faiz Bin Sanat

<faiz.sanat@porsche.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Lee Jun Xian

<junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: RE: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sir/Madam,

We would appreciate it if you could kindly let us know the liability/status of this case.

Thank You,
Best Regards,
Kanageshvaran Insurance Claim Executive Body & Paint
27A Tanjong Penjuru Singapore 609042 Tel. +65 6331 0680 HP +65 8792 8631
The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. While every reasonable effort has been made to ensure that this communication has not been tampered with, Eurokars Group and its affiliates are not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in https://www.eurokarsgroup.com/data-protection/ .
From: Harminder Kaur < Harminder@msfirstcapital.com.sg > Sent: 27 August 2024 11:00 AM
To: assignments@lkkauto.com Cc: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>; ESPL Claims Admin < claims.espl@eurokars.com.sg>; Jerome Tan ZL < jerome.tan.zl@eurokars.com.sg>; Jobi Thomas < jobi.thomas@eurokars.com.sg>; Eric Paul Glorioso < eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid < faisal.hamid@eurokars.com.sg>; Joseph Tee YS < joseph.tee.ys@eurokars.com.sg>; Muhammad Nur Faiz Bin Sanat < faiz.sanat@porsche.com.sg>; Lee Yao Sheng < yaosheng.lee@eurokars.com.sg>; Lee Jun Xian < junxian.lee@eurokars.com.sg>; Jason Wong < jason.wong@eurokars.com.sg>; Kanageshvaran Supramaniam < kanageshvaran@eurokars.com.sg> Subject: FW: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R
You don't often get email from harminder@msfirstcapital.com.sg. Learn why this is important
Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 | Website http://www.msfirstcapital.com.sg
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Kanageshvaran Supramaniam <kanageshvaran@eurokars.com.sg>

Sent: Tuesday, August 27, 2024 8:32 AM

To: Motor_Claims < Motor_Claims@msfirstcapital.com.sg >

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Jobi Thomas

<<u>iobi.thomas@eurokars.com.sg</u>>; Eric Paul Glorioso <<u>eric.glorioso@eurokars.com.sg</u>>; Ahmad Faisal Bin Hamid

<faisal.hamid@eurokars.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>; Muhammad Nur Faiz Bin Sanat

<faiz.sanat@porsche.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; Lee Jun Xian

<junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>

Subject: THIRD PARTY CLAIM - YOUR REF: SHA3141G OUR REF: EY2118R

Dear Officer,

Your Insured: SHA3141G Our Claimant: EY2118R

We are assisting our claimant, to claim against your insured,

Attached is **EY2118R** GIA report & estimate for your perusal.

We would appreciate it if you could kindly let us know the liability / status of this claim.
The car on road, let me know about the survey assessment.
Thank You,
Best Regards,
Kanageshvaran Insurance Claim Executive Body & Paint
27A Tanjong Penjuru Singapore 609042 Tel. +65 6331 0680 HP +65 8792 8631
The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. While every reasonable effort has been made to ensure that this communication has not been tampered with, Eurokars Group and its affiliates are not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you

consent to us using it for the purposes set out in https://www.eurokarsgroup.com/data-protection/.