

Rajes (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Monday, August 26, 2024 5:54 PM
To: assignments
Cc: Joseph Koh; Claims Dept; Assessment Dept; Crystabelle Tan Gek Peng
Subject: RE: EL REF : DMPC2401113H/02/CT Accident involving SLG 6771 P & SMM 2172 B on 24/08/2024 (PRE-REPAIR SURVEY REQUEST)

Follow Up Flag: Follow up
Flag Status: Completed

WITHOUT PREJUDICE

Dear Sirs,

Please refer to below email and arrange PRI.

Note: Ajusted amount \$6000 and above, kindly seek mandate from claim officer.

Best regards
ChristineYow
Claims Assistant



Tel (65) 6337 4779
Email claims@ecics.com.sg Web www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Monday, August 26, 2024 5:42 PM
To: ECICS Claims <claims@ecics.com.sg>
Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>; Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Subject: Re: EL REF : DMPC2401113H/02/CT Accident involving SLG 6771 P & SMM 2172 B on 24/08/2024 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 26 Aug 2024 at 15:36, ECICS Claims <claims@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrotauto.com>
Sent: Monday, August 26, 2024 12:50 PM
To: motorsurvey <motorsurvey@ecics.com.sg>
Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>
Subject: Accident involving SLG 6771 P & SMM 2172 B on 24/08/2024 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, KANG NEVIN to notify you of the aforesaid accident involving our client's vehicle SLG6771P and your insured's vehicle SMM2172B on 26/07/2024 at 1640HRS along ROSEWOOD DRIVE

This serves as a **NOTICE** that we are claiming against SBP1668J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims_rar@bifrostauto.com

VEH IN (Date & Time) : 30/07/2024

PRS ARRANGEMENT (Date & Time) : 31/07/2024 after 1000hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 88547553

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