TONG JIN SHI JULIA c/o Blk 7 Sin Ming Industrial Estate #01-76 Singapore 575642 Date: 16-09-2024 MS FIRST COPITAL INSURANCE LIMITED MOTOR CLAIMS DEPT. 16 RAPPLES QUAY # 42-01 HONG LEONG BUILDING SINGAPOORE OV8581

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES_	SWM 7965 K AND SHE 1871 K
ALONG LORONG 26 GEYLANG	ON 25 AUG 2024
I / We, the owner of Vehicle No. SNM 7965 accident.	which was involved in the above

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- Costs of repair

 Loss-of-Use/Rental fees 2 Days \$ 260.00 1. 2.
- 3. Police / GIA report / LTA fees
- 4. Surveyor report fees
- 5. Others

Total: \$\(\)\(\)\(\)\(\)\(\)

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

Justy TONG JIN SHI JULIA

LETTER OF AUTHORITY

ACCIDENT INVOLVING	SNM 7965K AND SHC 1871 K			
ALONG LORONG 26 G	EYLAN G			
ON 25 AYGUST 2	024			
BY THE LETTER OF AUTHORITY,	I/We, TONG JIN SHI JULIA			
NRIC NO. 59/290028	The owner of Vehicle No. SNM 7965 K			
Hereby irrevocably appoint Messrs A	lan's United Auto Pte. Ltd. at Block 7, Sin Ming Industrial Estate,			
Sector C, #01-76, Singapore 575642, a	and/or their representative to process the Third Party claim on my/our			
behalf and to do all and/or any of the fo	ollowings:-			
	ise and to resolve settlements of my/our above mentioned claim.			
	espect of any such claim(s) for the loss and damage, such payment to			
•	favor of Alan's United Auto Pte. Ltd.			
·	d, to execute, sign and deliver all documents whatsoever as they deem			
necessary for the purpose of se	uting my/our said claim.			
I / We hereby declare that all the proces	sing and documents done by virtue of this letter of authority on my/our			
	on authorized by them shall be as good valid and effectual to all intends			
and purposes whatsoever as if the same had been done or executed by me/us in person.				
I / We further confirm that the acceptar	nce by Messrs Alan's United Auto Pte. Ltd. of the settlement amount			
constitute the full discharge of my/our	claim(s) in respect of the above accident.			
Signed on the 28 (day)	(month) 2024 (year)			
, A				
Thelp				
Acknowledged by Owner				

(company stamp if applicable)

MS First Capital Insurance Limited

www.msfirstcapital.com.sg (UEN 195000106C GST Reg. No. M2-0001676-9)

DISCHARGE RECEIPT

CLAIM REFERENCE

: D24007490MFCT/CTPL/CL/TPD

ACCIDENT DATE

: 25/08/2024

ACCIDENT LOCATION

: LOR 9 GEYLANG

INSURED

: COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

: SAY KWEE GUAN

INSURED VEHICLE

: SHC1871K

INVOLVED PARTY

: SNM7965K

SETTLEMENT SUM

: \$2,053.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: TONG JIN SHI JULIA

Signature and Date:

WITNESS:

ALAN'S UNITED AUTO PTE. LTD.

Company Reg. No.: 201113667N Blk 7 Sin Ming Industrial Estate Sector C #01-76 Singapore 575642

Tel: 6453 8686 Fax: 6459 6550

Signature and Date

16 Raffles Quay, #42-01 Hong Leong Building, Singapore 048581 Tel: (65) 6359 1800 Fax: (65) 6223 0541

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642. Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N GST Reg. No.: 201113667N

TAX INVOICE

No.: 226466

Vehicle Insured : SHC1871K Accident Date : 25-Aug-2024

Date : 13.12.2024

Our Ref: 024167 (FIRST) / CHAN

PAGE: 1

MS FIRST CAPITAL INSURANCE LIMITED 16 RAFFLES QUAY

#42-01 HONG LEONG BUILDING

Singapore 048581

FINAL REPAIR COST FOR AUDI A3 SNM7965K

To supply spare parts

To putty and spray replaced parts

To remove door board for renew door mirror and door belt, door glass

1,700.00

Add 9% GST : 153.00

Total: S\$ 1,853.00

Singapore Dollars One Thousand Eight Hundred and Fifty Three Only



BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

TONG JIN SHI JULIA C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE SECTOR C, #01-76 SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C24265**

DATE : 16.09.2024

TERM : CASH

RENTAL FEES FOR:-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SDJ 6138Y	9866	SNM 7965K	2	\$ 130.00	\$ 260.00
		**	***	******	***	

TOTAL: \$ 260.00

PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL BANK TRANSFER: OCBC 531-709517-001

PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

CHIN HUICAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,

SINGAPORE 575642. TEL: 6453 4680

REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

No: 09866

HIRER'S PARTICULAR	Vehicle No: SDJ6138Y Mileage Out: 26689		
Hirer: TONG JIN SHI JUNA	Make & Model: VIW GOLF Auto Manua Group:		
NRIC / Passport No: S9129002B Date of Birth: 07.08 - [99]	OUT: Date 29/8/24 OUT: Time 9.10am		
Address: 4648 CLEMENTI AVE 1 #12-48	Replace Veh No: Mileage Out:		
2(135/104)	OUT : Time		
Driving Licence No:S9129002BPass Date:		-	
Contact Number: 97513948	CHARGES		
	Daily 2 @\$ 130 , per day 260.	00	
DRIVERS PARTICULARS (if different from Hirer)	Weekly @\$ per week		
Appointed Driver: JUSTIN ANG ZHE - MIN	Monthly @\$ per month	,	
NRIC / Passport No: \$899.0098J Date of Birth: 10.02.1989	Hours @\$ per hour	/	
Address: AS ABOVE	Others @\$		
Driving Licence No: _S8990098J Pass Date: _OT-01. 2008	, C		
Contact Number: 97513948	SUB-TOTAL\$ 260	00	
Terms & Conditions	PETROL LEVEL		
ADDITIONAL S\$3000.00 EXCESS	Out E 1/4 1/2 3/4 F		
For Hirer / Driver	In E 1/4 1/2 3/4 F		
Age 23 years old & below. Age 70 years old & above.	TOTAL CHARGES \$ 260.	00	
Less than Two (2) years Driving Experience.	IMPORTANTI		
Malaysia Excess (Exclude Towing Fees and Any Charges	FOR SINGAPORE USE ONLY		
in Malaysia) - \$3,500.00	Excess Liability: S\$2500.0)		
REMARKS	Malaysia Excess (With Prior Consent): NOT ALLOWED		
SNM7965K	. 1 1		
	Hirer's Signature		
PAYMENT METHOD:	, more origination		
BANK TRANSFER : OCBC 531-709517-001	At-		
PAYNOW: 53090791K	Addition Driver's Signature -		

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- 1. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 2. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
 IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENCED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	100	11	el de
3/18/24	3.25pm	26833	lipi		SIGNATURE OF H	HIRER / DRIVER

Bank Details for Payment

Company Account No.	: C00
Company Name	: ALAN'S UNITED AUTO PTE LTD
Bank Name	:UBC
Bank Account Number	629-136372 - 001
Beneficiary Name	: ALAN'S UNITED AUTO PTE LTD
Bank Address	1
	7334 and 132
Bank Code and Branch Code	: 7339 and 629
Swift Code (Not applicable for personal transfer)	:OCBCSGSG
Contact No	64638686
Fax No (if any)	
Email Address (For Remittance Advice)	: Service G alanutd. com
Authorised Signature	Ohn Wood
Name & Date	: KHONG CHIN WAT CINUVECE
Position	:_ DIRECTOR
Company Stamp	ALAN'S UNITED AUTO PTE. LTD. Company Reg. No.: 201113667N Blk 7 Sin Ming Industrial Estate Sector C #01-76 Singapore 575642 Tel: 6453 8686 Fax: 6459 6550

Daphne Lee (LKK Auto)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sq>

Sent: Monday, 7 October 2024 1:50 PM

To: Daphne Lee (LKK Auto)

Cc: Admin A

Subject: RE: YOUR REF: D24007490MFCT/CTPL/CL/TPD - SNM7965K & SHC1871K (DOA:

25/08/2024) ***LKK Ref: CD/FCI24080447/Kma3

Without Prejudice

Dear Daphne,

Pls offer as per below:

COR - \$1,853.00

LOR - \$200.00 (\$100.00 x 2 days)

Total - \$2,053.00

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Sent: Monday, October 7, 2024 9:51 AM

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: D24007490MFCT/CTPL/CL/TPD - SNM7965K & SHC1871K (DOA: 25/08/2024) ***LKK Ref:

CD/FCI24080447/Kma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Chris,

Your Ref: D24007490MFCT/CTPL/CL/TPD

We refer to the above matter and your email below.

ACCIDENT INVOLVING SNM 7965K AND SHC 1871K ON 25/08/2024

We have highlighted to your good office on 27/08/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:26. OID's passenger open rear door RH collided TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer ALAN'S UNITED AUTO PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 2,632.50	\$ 1,853.00 (L/S) (w/GST)
2. Loss of Rental (2 days x \$130.00)	\$ 260.00	\$ 240.00 (2 days x \$120.00)
Total	\$ 2,892.50	<u>\$ 2,093.00</u>

^{*2} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 04/10/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Lim Gan Koon (Chris) < chrisLim@msfirstcapital.com.sg>

Sent: Friday, 4 October 2024 6:03 PM

To: Daphne Lee (LKK Auto) < daphnelee@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: D24007490MFCT/CTPL/CL/TPD ENCLOSE SNM7965K CLAIM DOCUMENT FOR PROCESS

CLAIM

Dear Daphne,

Any update?

Thank you.

Chris Lim

Motor Claims Dept.