

TONG JIN SHI JULIA

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 16-09-2024

MS FIRST CAPITAL INSURANCE LIMITED
MOTOR CLAIMS DEPT.

16 RAFFLES QUAY

#42-01 HONG LEONG BUILDING

SINGAPORE 068581

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SNM 7965 K AND SHC 1871 K
ALONG LORONG 26 GEYLANG ON 25 AUG 2024

I / We, the owner of Vehicle No. SNM 7965 K which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | | |
|--------|---------------------------------------|---|------------------|
| 1. | Costs of repair | - | \$1853.00 |
| 2. | Loss-of-Use/Rental fees <u>2 Days</u> | - | \$260.00 |
| 3. | Police / GIA report / LTA fees | - | |
| 4. | Surveyor report fees | - | |
| 5. | Others | - | |
| Total: | | | <u>\$2113.00</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



TONG JIN SHI JULIA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SNM 7965K AND SHC 1871 K

ALONG LORONG 26 GEYLANG

ON 25 AUGUST 2024

BY THE LETTER OF AUTHORITY, I / We, TONG JIN SHI JULIA

NRIC NO. S9129002B The owner of Vehicle No. SNM 7965K

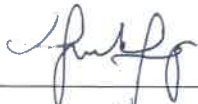
Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 28 (day) 08 (month) 2024 (year)



Acknowledged by Owner

(company stamp if applicable)

DISCHARGE RECEIPT

CLAIM REFERENCE : D24007490MFCT/CTPL/CL/TPD
ACCIDENT DATE : 25/08/2024
ACCIDENT LOCATION : LOR 9 GEYLANG
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : SAY KWEE GUAN
INSURED VEHICLE : SHC1871K
INVOLVED PARTY : SNM7965K
SETTLEMENT SUM : \$2,053.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **TONG JIN SHI JULIA**

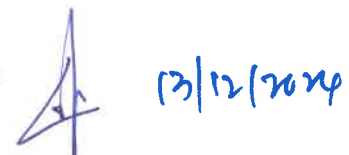
Signature and Date :



WITNESS :

ALAN'S UNITED AUTO PTE. LTD.
Company Reg. No.: 201113667N
Blk 7 Sin Ming Industrial Estate Sector C
#01-76 Singapore 575642
Tel: 6453 8686 Fax: 6459 6550

Signature and Date :



ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

TAX INVOICE

Vehicle Insured : SHC1871K
Accident Date : 25-Aug-2024

No. : 226466

Date : 13.12.2024

Our Ref : 024167 (FIRST) / CHAN

PAGE : 1

MS FIRST CAPITAL INSURANCE LIMITED
16 RAFFLES QUAY
#42-01 HONG LEONG BUILDING
Singapore 048581

FINAL REPAIR COST FOR AUDI A3 SNM7965K
=====

To supply spare parts

To putty and spray replaced parts

To remove door board for renew door
mirror and door belt, door glass

	1,700.00
Add 9% GST :	153.00

Total :	S\$ 1,853.00
	=====

Singapore Dollars One Thousand Eight Hundred
and Fifty Three Only

CUSTOMER

TONG JIN SHI JULIA
C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C24265**

DATE : 16.09.2024

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SDJ 6138Y	9866	SNM 7965K	2	\$ 130.00	\$ 260.00
		**	***	*****	***	
TOTAL:						<u>\$ 260.00</u>

PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL
BANK TRANSFER: OCBC 531-709517-001
PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.



CHIN HUI CAR RENTAL

CHIN HUI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,
SINGAPORE 575642. TEL: 6453 4680
REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

NO: 09866

HIRER'S PARTICULAR		Vehicle No: SDJ6138Y	Mileage Out: 26689
Hirer: TONG JIN SHI JUNA		Make & Model: VW GOLF	☒ Auto / Manual Group:
NRIC / Passport No: S9129002B Date of Birth: 07.08.1991		OUT : Date 29/8/24	OUT : Time 9.10am
Address: 464B CLEMENTI AVE 1 #12-48 S(122464)		Replace Veh No:	Mileage Out:
Driving Licence No: S9129002B Pass Date:		OUT : Date	OUT : Time
Contact Number: 97513948			
DRIVERS PARTICULARS (if different from Hirer)			
Appointed Driver: JUSTIN ANG ZHE-MIN			
NRIC / Passport No: S8990098J Date of Birth: 10.02.1989			
Address: AS ABOVE			
Driving Licence No: S8990098J Pass Date: 07.01.2008			
Contact Number: 97513948			
Terms & Conditions			
ADDITIONAL S\$3000.00 EXCESS			
For Hirer / Driver			
Age 23 years old & below.			
Age 70 years old & above.			
Less than Two (2) years Driving Experience.			
Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00			
REMARKS			
SNM7965K			
PAYMENT METHOD:			
BANK TRANSFER : OCBC 531-709517-001			
PAYNOW : 53090791K			
		CHARGES	
		Daily 2 @ \$ 130/- per day	260.00
		Weekly @\$ per week	
		Monthly @\$ per month	
		Hours @\$ per hour	
		Others @\$	
		SUB-TOTAL \$ 260.00	
		PETROL LEVEL	
		Out E 1/4 1/2 3/4 F	
		In E 1/4 1/2 3/4 F	
		TOTAL CHARGES \$ 260.00	
		IMPORTANT!	
		FOR SINGAPORE USE ONLY	
		Excess Liability: S\$2500.00	
		Malaysia Excess (With Prior Consent): NOT ALLOWED	
		Hirer's Signature	
		Addition Driver's Signature	

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	SIGNATURE OF HIRER / DRIVER
31/8/24	3.25pm	26833	hpu	

Bank Details for Payment .

Company Account No. : C00 _____

Company Name : ALAN'S UNITED AUTO PTE LTD _____

Bank Name : UCB _____

Bank Account Number : 629-736372 - 001 _____

Beneficiary Name : ALAN'S UNITED AUTO PTE LTD _____

Bank Address : _____

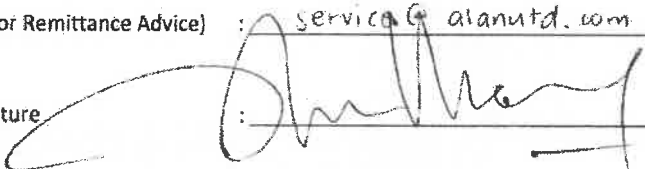
Bank Code and Branch Code : 7339 and 629 _____

Swift Code : UCBGSGSG _____
(Not applicable for personal transfer)

Contact No : 64538686 _____

Fax No (if any) : _____

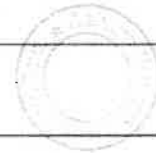
Email Address (For Remittance Advice) : service@alanutd.com _____

Authorised Signature :  _____

Name & Date : KHONG CHIN WAH 01 NOV 2022 _____

Position : DIRECTOR _____

Company Stamp : _____



Daphne Lee (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Monday, 7 October 2024 1:50 PM
To: Daphne Lee (LKK Auto)
Cc: Admin A
Subject: RE: YOUR REF : D24007490MFCT/CTPL/CL/TPD - SNM7965K & SHC1871K (DOA: 25/08/2024) ***LKK Ref: CD/FCI24080447/Kma3

Without Prejudice

Dear Daphne,

Pls offer as per below:

COR - \$1,853.00
LOR - \$200.00 (\$100.00 x 2 days)
Total - \$2,053.00

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541
Website <http://www.msfirstcapital.com.sg>
A Member of 

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Monday, October 7, 2024 9:51 AM
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: YOUR REF : D24007490MFCT/CTPL/CL/TPD - SNM7965K & SHC1871K (DOA: 25/08/2024) ***LKK Ref: CD/FCI24080447/Kma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Chris,

Your Ref: D24007490MFCT/CTPL/CL/TPD

We refer to the above matter and your email below.

ACCIDENT INVOLVING SNM 7965K AND SHC 1871K ON 25/08/2024

We have highlighted to your good office on 27/08/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:26. OID's passenger open rear door RH collided TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ALAN'S UNITED AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 2,632.50	\$ 1,853.00 (L/S) (w/GST)
2. Loss of Rental (2 days x \$130.00)	\$ 260.00	\$ 240.00 (2 days x \$120.00)
Total	\$ 2,892.50	<u>\$ 2,093.00</u>

*2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 04/10/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Friday, 4 October 2024 6:03 PM

To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF : D24007490MFCT/CTPL/CL/TPD ENCLOSE SNM7965K CLAIM DOCUMENT FOR PROCESS CLAIM

Dear Daphne,

Any update?

Thank you.

Chris Lim
Motor Claims Dept.