TONG JIN SHI JULIA c/o Blk 7 Sin Ming Industrial Estate #01-76 Singapore 575642 Date: 16-09-2024 MS FIRST COPITAL INSURANCE LIMITED MOTOR CLAIMS DEPT. 16 RAPPLES QUAY # 42-01 HONG LEONG BUILDING SINGAPOURE OV8581

Dear Sir / Madam

ACCIDENT INVOLVING MOTO	JN VEHICLES	Sum 7965 K A	M	SHC /	8711	<
ALONG LORONG 26	BEYLANG	ON_	25	AUG	202	4
I / We, the owner of Vehicle Noaccident.	SNM 7965/	which v	vas in	volved in	the a	above

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- Loss-of-Use/Rental fees > Days \$ 260.00 1. 2.
- 3. Police / GIA report / LTA fees
- 4. Surveyor report fees
- 5. Others

Total: \$\(\pm\)113.00

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

Justy TONG JIN SHI JULIA

LETTER OF AUTHORITY

ACCIDENT INVOLVING	SNM 7965K AND SHC 1871 K
ALONG LORONG 26 G	EYLAN G
ON 25 AYGUST 2	024
BY THE LETTER OF AUTHORITY,	I/We, TONG JIN SHI JULIA
NRIC NO. <u>591290028</u>	The owner of Vehicle No. SNM 7965 K
Hereby irrevocably appoint Messrs A	lan's United Auto Pte. Ltd. at Block 7, Sin Ming Industrial Estate,
Sector C, #01-76, Singapore 575642, a	and/or their representative to process the Third Party claim on my/our
behalf and to do all and/or any of the fo	ollowings:-
	ise and to resolve settlements of my/our above mentioned claim.
	espect of any such claim(s) for the loss and damage, such payment to
•	favor of Alan's United Auto Pte. Ltd.
·	d, to execute, sign and deliver all documents whatsoever as they deem
necessary for the purpose of se	uting my/our said claim.
I / We hereby declare that all the proces	sing and documents done by virtue of this letter of authority on my/our
	on authorized by them shall be as good valid and effectual to all intends
	e had been done or executed by me/us in person.
I / We further confirm that the acceptar	nce by Messrs Alan's United Auto Pte. Ltd. of the settlement amount
constitute the full discharge of my/our	claim(s) in respect of the above accident.
Signed on the 28 (day)	(month) 2024 (year)
, A	
Thelp	
Acknowledged by Owner	

(company stamp if applicable)

DISCHARGE RECEIPT

CLAIM REFERENCE

: D24007490MFCT/CTPL/CL/TPD

ACCIDENT DATE

: 25/08/2024

ACCIDENT LOCATION

: LOR 9 GEYLANG

INSURED

: COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

: SAY KWEE GUAN

INSURED VEHICLE

: SHC1871K

INVOLVED PARTY

: SNM7965K

SETTLEMENT SUM

: \$2,053.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: TONG JIN SHI JULIA

Signature and Date:

WITNESS:

ALAN'S UNITED AUTO PTE. LTD.

Company Reg. No.: 201113667N Blk 7 Sin Ming Industrial Estate Sector C #01-76 Singapore 575642

Tel: 6453 8686 Fax: 6459 6550

Signature and Date

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No.: 16808

Vehicle Insured : SHC1871K

Accident Date : 25-Aug-2024

Date: 03-Sep-2024

Our Ref: 024167 (FIRST) / CHAN

PAGE: 1

TONG JIN SHI JULIA 464B CLEMENTI AVE 1 #12-48

Singapore 122464

FINAL REPAIR COST FOR AUDI A3 SNM7965K

To supply spare parts

To putty and spray replaced parts

To remove door board for renew door mirror and door belt, door glass

1,700.00

Add 9% GST :

153.00

Total: S\$ 1,853.00

Singapore Dollars One Thousand Eight Hundred and Fifty Three Only



BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

TONG JIN SHI JULIA C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE SECTOR C, #01-76 SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO : **C24265**

DATE : 16.09.2024

TERM : CASH

RENTAL FEES FOR:-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT PRICE (\$)	AMOUNT (\$)
1	SDJ 6138Y	9866	SNM 7965K	2	\$ 130.00	\$ 260.00
		**	***	******	***	

TOTAL: \$ 260.00

PAYMENT MODE:

BY CHEQUE: CHIN HUI CAR RENTAL BANK TRANSFER: OCBC 531-709517-001

PAYNOW TO UEN: 53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

CHIN HUVCAR RENTAL

HIN HUI CAR RENTAL

BLK 7. SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,

SINGAPORE 575642. TEL: 6453 4680

REGN. NO.: 53090791K

VEHICLE RENTAL AGREEMENT

09866 NO:

HIRER'S PARTICULAR	Vehicle No: CDJ6138Y Mileage Out: 26689				
Hirer: TONG JIN SHI JULA	Make & Model: VIW GOLF Group:	ıal			
NRIC / Passport No: S9129002B Date of Birth: 07.08 - [99]	OUT: Date 29/8/24 OUT: Time 9.10am				
Address: 4648 CLEMENTI AVE 1 #12-48	Replace Veh No: Mileage Out:				
5(122464)	OUT : Date OUT : Time				
Driving Licence No:Pass Date:					
Contact Number: 97513948	CHARGES				
	Daily 2 @\$ 130 , per day 260	. 00			
DRIVERS PARTICULARS (if different from Hirer)	Weekly @\$ per week				
Appointed Driver: JUSTIN ANG ZHE - MIN	Monthly @\$ per month	,			
NRIC / Passport No: \$899.0098J Date of Birth: 10.02.1989	Hours @\$ per hour				
Address: AS ABOVE	Others @\$	/			
Addition.					
Briving Licence No:S8900987Pass Date:OT-01. 2008					
Contact Number: 97513948	2/2				
	SUB-TOTAL \$ 260	. 00			
Terms & Conditions	PETROL LEVEL				
ADDITIONAL S\$3000.00 EXCESS	Out E 1/4 1/2 3/4 F In E 1/4 1/2 3/4 F				
For Hirer / Driver Age 23 years old & below.					
Age 70 years old & above.	TOTAL CHARGES \$ 260	. 00			
Less than Two (2) years Driving Experience.	IMPORTANTI				
Malaysia Excess (Exclude Towing Fees and Any Charges	FOR SINGAPORE USE ONLY				
in Malaysia) - \$3,500.00	Excess Liability: S\$2500.0				
REMARKS	Malaysia Excess (With Prior Consent):				
SNM7965K	inacycla Enece (Mari Hor dericent)				
	The share				
	Hirer's Signature				
PAYMENT METHOD:	. 1				
BANK TRANSFER : OCBC 531-709517-001	A				
PAYNOW: 53090791K	Addition Driver's Signature				
	to the state of th				

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

* IMPORTANT

- 1. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 2. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE **APPLICABLE**
- 3. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR
- RENTAL.
 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENCED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	100	11	el de
3/18/24	3.25pm	26833	lipi		SIGNATURE OF H	HIRER / DRIVER

Daphne Lee (LKK Auto)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sq>

Sent: Monday, 7 October 2024 1:50 PM

To: Daphne Lee (LKK Auto)

Cc: Admin A

Subject: RE: YOUR REF: D24007490MFCT/CTPL/CL/TPD - SNM7965K & SHC1871K (DOA:

25/08/2024) ***LKK Ref: CD/FCI24080447/Kma3

Without Prejudice

Dear Daphne,

Pls offer as per below:

COR - \$1,853.00

LOR - \$200.00 (\$100.00 x 2 days)

Total - \$2,053.00

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

A Member of MS&AD INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Sent: Monday, October 7, 2024 9:51 AM

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: D24007490MFCT/CTPL/CL/TPD - SNM7965K & SHC1871K (DOA: 25/08/2024) ***LKK Ref:

CD/FCI24080447/Kma3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Chris,

Your Ref: D24007490MFCT/CTPL/CL/TPD

We refer to the above matter and your email below.

ACCIDENT INVOLVING SNM 7965K AND SHC 1871K ON 25/08/2024

We have highlighted to your good office on 27/08/2024 of Third-Party's request to do Direct Settlement with our Principal, MS First Capital Limited.

It is an accident under BOLA:26. OID's passenger open rear door RH collided TP going straight.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer ALAN'S UNITED AUTO PTE LTD is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 2,632.50	\$ 1,853.00 (L/S) (w/GST)
2. Loss of Rental (2 days x \$130.00)	\$ 260.00	\$ 240.00 (2 days x \$120.00)
Total	\$ 2,892.50	<u>\$ 2,093.00</u>

^{*2} days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 04/10/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: <u>DaphneLee@lkkauto.com</u>|

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Sent: Friday, 4 October 2024 6:03 PM

To: Daphne Lee (LKK Auto) < daphnelee@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: D24007490MFCT/CTPL/CL/TPD ENCLOSE SNM7965K CLAIM DOCUMENT FOR PROCESS

CLAIM

Dear Daphne,

Any update?

Thank you.

Chris Lim

Motor Claims Dept.