

## Hueh Yin (LKK Auto)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Tuesday, August 27, 2024 10:56 AM  
**To:** Jacqui Wong; MT\_Claim\_SG; 'Jennifer Guay'; assignments  
**Cc:** 'Lian Huat Hup'  
**Subject:** RE: OUR REF: AW1-jgv-ins-H84-123108-2024(jw)      YOUR REF: 23/24/24/VC00/029760 - XE7892K  
**Attachments:** image002.wmz

Lonpac External - General

Lonpac External - General

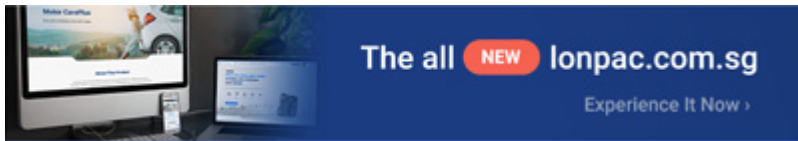
Dear Rajes,

REF: 23/24/24/VC00/029760  
OIC: Eric

Please arrange survey. Details below.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Jacqui Wong <jacquiwong@visionlawllc.com>  
**Sent:** Tuesday, August 27, 2024 9:40 AM  
**To:** CHARMAINE KONG <charmainekong@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>  
**Cc:** 'Lian Huat Hup' <huplianhuateng@gmail.com>  
**Subject:** RE: OUR REF: AW1-jgv-ins-H84-123108-2024(jw) YOUR REF: XE7892K

Dear Sirs,

**PRE - REPAIR SURVEY**  
**CLAIMANT: FELICITY ENGINEERING PTE LTD**  
**ACCIDENT INVOLVING XE 6375 T & XE 7892 K ON 25<sup>th</sup> AUGUST 2024 AT ALONG TAMPINES AVENUE 10 AT ABOUT 21:00 HOURS**

We refer to your email dated 27<sup>th</sup> August 2024.  
We confirmed that both parties are agreeable to appoint **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for the Survey of our client's vehicle no. **XE 6375 T**.

Please be informed that our client's vehicle is available for Pre-repair inspection as follows:

Venue : HUP LIAN HUAT ENGINEERING WORKS  
No.38 Defu Lane 9  
Singapore 539278

Contact Person : Mr Goh / Ms Si Hui (62823336)

Please let us hear from you shortly.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact: \_\_\_\_\_

Date & Time \_\_\_\_\_

Surveyor during repair: \_\_\_\_\_

Date & Time: \_\_\_\_\_

Tel: 65342813 [Ext 111]

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**From:** CHARMAINE KONG [<mailto:charmainekong@lonpac.com>]

**Sent:** Tuesday, 27 August, 2024 9:16 AM

**To:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Cc:** 'Lian Huat Hup' <[huplianhuateng@gmail.com](mailto:huplianhuateng@gmail.com)>

**Subject:** RE: OUR REF: AW1-jgv-ins-H84-XE6375T-2024(jw) YOUR REF: XE7892K

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

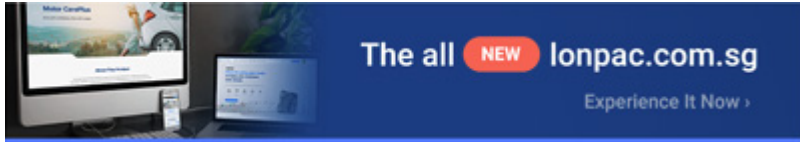
We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms for your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Jacqui Wong <[jacquiwong@visionlawllc.com](mailto:jacquiwong@visionlawllc.com)>

**Sent:** Tuesday, August 27, 2024 9:02 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; 'Jennifer Guay' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Cc:** 'Lian Huat Hup' <[huplianhuateng@gmail.com](mailto:huplianhuateng@gmail.com)>

**Subject:** RE: OUR REF: AW1-jgv-ins-H84-XE6375T-2024(jw) YOUR REF: XE7892K

**LONPAC INSURANCE BHD**  
**Attention: Motor Claim Department**

Dear Sirs,

**PRE - REPAIR SURVEY**  
**CLAIMANT: FELICITY ENGINEERING PTE LTD**  
**ACCIDENT INVOLVING XE 6375 T & XE 7892 K ON 25<sup>th</sup> AUGUST 2024 AT ALONG TAMPINES AVENUE 10 AT ABOUT 21:00 HOURS**

We are instructed by **FELICITY ENGINEERING PTE LTD** to notify you of a road accident on **25<sup>th</sup> AUGUST 2024 AT ALONG TAMPINES AVENUE 10 AT ABOUT 21:00 HOURS** involving our client's **XE 6375 T & XE 7892 K** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)  
(Secretary to Ms Audrey Wong)

VISION LAW LLC

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact: \_\_\_\_\_

Date & Time \_\_\_\_\_

133 New Bridge Road  
#25-03/04/05  
Chinatown Point  
Singapore 059413  
Tel: 65342813 [Ext 111]

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H

Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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