

Shiau Chan (LKKAuto)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Wednesday, 6 November 2024 12:56 PM
To: Shiau Chan (LKKAuto); Rajes (LKK Auto); assignments; SUR
Subject: RE: PRI/LKK/nr/ CMTD2402762/AGC | OUR REF: FBN 865Z / YOUR VEH: SJG 3254J DOA 23.08.24

REMINDER

Dear LKK

Our Insured informed that

- have no accident video
- FBN865Z did fall to left side after the collision
- FBN865Z left damage is not related to the accident as the impact is minor.

Please advise whether FBN865Z damages are consistent.





Thank you.

We are working intermittently from home till further notice.



Agnes Chan

Claim Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6329 5327

T: +65 6461 6555

E: agnes.chan@sompo.com.sg

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From: Chan, Shu Hui Agnes

Sent: Friday, September 6, 2024 3:03 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRI/LKK/nr/ CMTD2402762/AGC | OUR REF: FBN 865Z / YOUR VEH: SJG 3254J DOA 23.08.24

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, September 3, 2024 10:28 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRI/LKK/nr/ CMTD2402762/AGC | OUR REF: FBN 865Z / YOUR VEH: SJG 3254J DOA 23.08.24

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Dear Agnes,

Received with thanks.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Tuesday, September 3, 2024 10:02 AM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRI/LKK/nr/ CMTD2402762/AGC | OUR REF: FBN 865Z / YOUR VEH: SJG 3254J DOA 23.08.24

Dear LKK

We herewith enclosed 3 GIA reports for your attention.

Thank you.

We are working intermittently from home till further notice.



Agnes Chan

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, August 26, 2024 4:51 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRI/LKK/nr/ CMTD2402762/AGC | OUR REF: FBN 865Z / YOUR VEH: SJG 3254J DOA 23.08.24

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Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, August 26, 2024 11:41 AM

To: Sarah <sarah@islandlaw.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: PRI/LKK/nr/ CMTD2402762/AGC | OUR REF: FBN 865Z / YOUR VEH: SJG 3254J DOA 23.08.24

Without Prejudice

Our Reference: CMTD2402762/AGC

Your Reference: FBN 865Z

Dear Sarah,

We refer to your Notice of Accident dated 26/08/2024.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Aside to **LKK Auto**,

Please arrange the named surveyors to survey **FBN 865Z** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

*NO sas

Name: EQBH Pte Ltd
25 Kaki Bukit Road 4
#03-79 Singapore 417800

Contact Person: Mr. Willie
Contact Number: 9011 3391

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg .**



Grace Teo
Claims Division

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Monday, August 26, 2024 9:30 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: RE: OUR REF: FBN 865Z / YOUR VEH: SJG 3254J

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Accident involving FBN 865Z & SJG 3254J on 23/08/2024 at 1330 hours along Lavender Street

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Panambur Venkataraman Ghanesh, who has appointed the undermentioned workshop to repair his vehicle **FBN 865Z**.

Please be informed that the said vehicle can be inspected at:

Name: EQBH Pte Ltd

Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800

Contact Person: Mr. Willie

Contact Number: 9011 3391

To expedite matters, we have our client's instructions to propose Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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