

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Wednesday, 2 October 2024 11:53 AM
To: info@speedwerkz.biz
Subject: RE: Accident Involving SMW 7271M & XE 1460M (DOA: 26/08/2024) ***LKK Ref: CD/III24080422/Uma3
Attachments: Sketch - XE1460M.JPG; Statement - XE1460M.JPG

Dear Sir/ Madam,

Refer to the above matter

After reviewed both parties accident report and scene photos, we are of the view that your client's vehicle damages more probable on our insured report statement as your client cut in from left collided with our insured's vehicle.

We regret to inform you that we are unable look into your claim.

Thank you

Best Regards,
Daphne Lee (Ms) | Case Handler
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6841 2157 | Email: DaphneLee@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: info@speedwerkz.biz <info@speedwerkz.biz>
Sent: Wednesday, 28 August 2024 9:52 AM
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: Re: Accident Involving SMW 7271M & XE 1460M (DOA: 26/08/2024) ***LKK Ref: CD/III24080422/Uma3

Dear Daphne

We only have scene photos. No video

Best regards
Julie

----- Original Message -----

Subject: Accident Involving SMW 7271M & XE 1460M (DOA: 26/08/2024) ***LKK Ref: CD/III24080422/Uma3
Date: 2024-08-28 08:40
From: "Daphne Lee (LKK Auto)" <daphnelee@lkkauto.com>
To: "info@speedwerkz.biz" <info@speedwerkz.biz>

Dear Julie,

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Aug 2024 15:53	Clm Dtl Modified	Claimant's Name: -> Kua Wei Boon. Claimant's ID: -> SXXXX195G.	[A] HOW MEI KWAN
2	26 Aug 2024 15:53	Clm Veh Model Changed	(205082) BMW 316I 1.6 AT D/AB 4DR ABS HID (A).	[A] HOW MEI KWAN
3	26 Aug 2024 15:53	Clm Created	Reg No: SMW7271M. Acct Date: 2024/08/26. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: SPEE DWERKZ PTE LTD (Autobay) (HQ)	[A] HOW MEI KWAN
4	26 Aug 2024 15:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Aug 2024 15:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/04	[A] HOW MEI KWAN
6	26 Aug 2024 15:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Aug 2024 15:53	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Aug 2024 15:53	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	29 Aug 2024 16:58	Clm Dtl Modified	Insured Name: -> CHYE JOO CONSTRUCTION PTE LTD. Insured ID: -> 198800808K.	[A] Daphne Lee Mooi Ngiuk
10	29 Aug 2024 17:36	Adj Mandate Request	Cur.Req:0.00:TP only has scene photos no video footage. Based on TP vehicle damages more pr operable on our insured statement as TP cut in from left OID hit onto rear right of TP. We may p roceed reject TP claim. Please advise.	[A] Daphne Lee Mooi Ngiuk
11	29 Aug 2024 17:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/04. Mandate Remarks: Please proceed to reject TP claim	[I] Gabriel Wee
12	29 Aug 2024 17:44	Adj Mandate Set	Approved:0.00:Please proceed to reject TP claim	[I] Gabriel Wee

Date FromDate ToAudit TypeNoneGo

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3224825	27 Aug 2024 09:25:50	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMW7271M	XE1460M	12.00