

Claims ARCO

From: Claims ARCO
Sent: Wednesday, 19 February 2025 12:48 pm
To: Tee, Chee-Wah; Huiling ARCO; Claims ARCO
Subject: Re: AIG Ref: 8469535251SG004 || Our Ref: ARCO.PI.24.1421 Tan Siew Chye || 10 DAYS' NOTICE
Attachments: 250219 DV Signed.pdf

WITHOUT PREJUDICE

Dear Chee Wah,

Enclosed is the executed DV and our client's Warrant to Act for your perusal.

Meanwhile, we seek your kind assistance to process the payment for full and final settlement of our client's personal injury for the sum of **\$6,000.00** made payable to M/s **Arco Law LLC** soonest possible.

Please make payment via our existing **GIRO arrangement**.

Kindly note that the settlement herein is for personal injury claim only and is **without prejudice to the property damage claim**.

Looking forward to receiving your payment.

Thanks.

Best Regards,

Rose

ARCO LAW LLC

229 Mountbatten Road
#03-17 Mountbatten Square Singapore 398007
Claims Dept : +65 6223 0986
Website : www.arcolaw.sg



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From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Thursday, December 19, 2024 4:08 PM
To: Huiling ARCO <huiling@arcolaw.sg>
Cc: Claims ARCO <claims@arcolaw.sg>
Subject: RE: AIG Ref: 8469535251SG004 || Our Ref: ARCO.PI.24.1421 Tan Siew Chye || 10 DAYS' NOTICE

Without Prejudice

Dear Huiling,

CLAIMANT: TAN SIEW CHYE (DRIVER OF GBF8473K)

We refer to our email dated 18 Dec 2024 and our conversation earlier.

To expedite settlement, we are prepared to increase our offer to a global sum of \$6,000.00 (all-in) inclusive of costs and disbursements.

If the offer is acceptable, kindly request your client to endorse the attached discharge voucher and return with copy of Warrant to Act/Letter of Authority for us to the process payment.

Meanwhile, please note that our above offer is strictly on a without prejudice basis to our insured's rights and should not be construed as an admission of liability. The term of settlements should not be disclosed in any other related matter in respect of the above accident.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Tee Chee Wah

Claims Adjuster

Auto Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1089

Chee-Wah.Tee@aig.com | www.aig.sg

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From: Tee, Chee-Wah

Sent: Wednesday, December 18, 2024 1:50 PM

To: Claims ARCO <claims@arcolaw.sg>

Cc: Huiling ARCO <huiling@arcolaw.sg>

Subject: RE: AIG Ref: 8469535251SG004 || Our Ref: ARCO.PI.24.1421 Tan Siew Chye || 10 DAYS' NOTICE

Without Prejudice

Dear Huiling,

CLAIMANT: TAN SIEW CHYE (DRIVER OF GBF8473K)

We refer to the letter of demand dated 26 Sep 2024 and your email dated 04 Nov 2024.

We have viewed the video footage and of the view that your client cannot be fully absolved from liability as our insured driver has indicated right signal for at least 7 seconds before the collision.

Without admission on liability, we are prepared to offer your client's claim as follows;

General Damages	\$2,500.00
Medical Expenses	\$110.00
Transport Expenses	\$40.00
@ 50% hereof	\$1,325.00
Medical Report fee	\$327.00
LTA/GIA fees	\$58.25
Incidentals	\$50.00
Costs	\$1,700.00
Total	<u>\$3,460.25</u>

If your client has the final police investigation result, kindly let us have copy.

Thank you.

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Tee Chee Wah

Claims Adjuster

Auto Claims

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From: Claims ARCO <claims@arcolaw.sg>

Sent: Tuesday, December 3, 2024 2:20 PM

To: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Cc: Huiling ARCO <huiling@arcolaw.sg>

Subject: [EXTERNAL] Re: AIG Ref: 8469535251SG004 || Our Ref: ARCO.PI.24.1421 Tan Siew Chye || 10 DAYS' NOTICE
Importance: High

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We regret that despite reasonable effort having been made to settle our client's claim, there does not appear to be any reasonable prospects of settlement and we have not obtained a substantive reply to our letter of claim.

We hereby give you **10 clear days' notice** that our client intends to proceed with the issue of a Originating Claim against your insured(s). In this regard, please let us know if you are instructing solicitors to accept service of process on your insured's behalf.

Thanks.

Best Regards,

Admin

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Claims Dept : +65 6223 0986

Website : www.arcolaw.sg

 **Arco Law**

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From: Huiling ARCO <huiling@arcolaw.sg>

Sent: Monday, November 4, 2024 12:23 PM

To: Claims ARCO <claims@arcolaw.sg>; Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Subject: Re: AIG Ref: 8469535251SG004 / Your Ref: ARCO.PI.24.1421 Tan Siew Chye

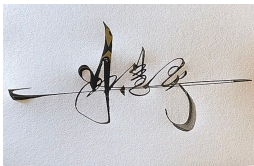
WITHOUT PREJUDICE

Dear Tee ,

We refer to your below email.

As spoken, to avoid further delay and litigation of this matter kindly proceed with the necessary for your insured to view the video footage.

All our client's right is expressly reserved.



Thanks

Huiling

ARCO LAW LLC

Mobile: 83249099

Office: 6223 0986 Ext: 500

From: Claims ARCO <claims@arcolaw.sg>

Sent: Wednesday, October 30, 2024 6:57 PM

To: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Huiling ARCO <huiling@arcolaw.sg>

Subject: Re: AIG Ref: 8469535251SG004 / Your Ref: ARCO.PI.24.1421 Tan Siew Chye

WITHOUT PREJUDICE

Dear Chee Wah,

We refer to your below email.

Kindly be informed that the video footage is solely for investigation and review purposes.

Should the video provided been use for any other purposes we reserve the right to seek court's attention on this matter as well as your insured allegation of our client travelling against the traffic flow.

All our client's right in this matter is expressly reserved.

We trust the above clarifies.

ARCO LAW LLC

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From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Sent: Wednesday, October 30, 2024 6:47:18 PM

To: Claims ARCO <claims@arcolaw.sg>; Huiling ARCO <huiling@arcolaw.sg>

Subject: RE: AIG Ref: 8469535251SG004 / Your Ref: ARCO.PI.24.1421 Tan Siew Chye

Without Prejudice

Dear Huiling,

CLAIMANT: TAN SIEW CHYE (DRIVER OF GBF8473K)

We refer to your email dated 24 Oct 2024.

Our insured driver disputes liability and we have also received email from our insured's solicitor to request for the accident video footage for further assessment.

Kindly let us know if you are agreeable for us to provide the accident video footage to our insured and his solicitors.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Tee Chee Wah

Claims Adjuster

Auto Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1089

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From: Claims ARCO <claims@arcolaw.sg>

Sent: Thursday, October 24, 2024 5:57 PM

To: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>; Huiling ARCO <huiling@arcolaw.sg>

Subject: [EXTERNAL] Re: AIG Ref: 8469535251SG004 / Your Ref: ARCO.PI.24.1421 Tan Siew Chye

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Without Prejudice

Dear Tee,

Please find the enclosed Video Footage.

Thank You.

Best Regards,

Jessica

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Claims Dept : +65 6223 0986

Website : www.arcolaw.sg



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From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Sent: Thursday, October 24, 2024 5:30 PM

To: Huiling ARCO <huiling@arcolaw.sg>

Cc: Claims ARCO <claims@arcolaw.sg>

Subject: AIG Ref: 8469535251SG004 / Your Ref: ARCO.PI.24.1421

Without Prejudice

Dear Huiling,

CLAIMANT: TAN SIEW CHYE (DRIVER OF GBF8473K)

We refer to the letter of demand dated 26 Sep 2024.

Our insured reported he was making right turn whereas your client was overtaking our insured's vehicle from the opposite direction when the collision occurred.

We would appreciate if you can provide us a copy of the accident video footage for our review.

Thank you.



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Tee Chee Wah

Claims Adjuster

Auto Claims

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