

SM AUTOMOTIVE

Our Ref : SMN1232M
Your Ref : SLQ965J
Date : 21 Oct 2024

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

AIG ASIA Pacific Insurance Pte Ltd
78 Shenton Way,
AIG Building, #09-16
Singapore 079120

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SMN1232M & SLQ965J AT DUNMAN ROAD TOWARDS NATIONAL STADIUM ON 07.08.2024 @ 10:00HRS

We are instructed by **KOONG CHEE KIN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SMN1232M** was damaged by vehicle **SLQ965J** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (Inc 9% gst)	\$ 2,071.00
2) Loss of Use for 02 days	\$ 360.00
3) LTA Search	\$ 27.25
	<u>\$ 2,458.25</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) Warrant to Act
- 3) LTA Receipt

Please let us have your cheque for the sum **\$ 2,458.25** made payable to us, **SM AUTOMOTIVE** in the next 14 days.

Yours faithfully,



SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on 07.8.2024 @ Woodlands
Involving Vehicles SMN1232M & SLQ965J
Along DanMan Rd Towards National stadium

I/We, the registered owner/driver of vehicle registration no: SMN1232M
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,


Owner's Signature
(Company's stamp if applicable)

Name: Koong Chee Kim
NRIC No.: S6809341D
Date: 19/08/24

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SM AUTOMOTIVE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,071.00 (Repair Cost), S\$160.00 (Loss of Use/Rental), S\$27.25 (Disbursement) for vehicle no. SMN 1232M that was damaged pursuant to the accident which occurred on 07/08/2024 (date) at/along DUNMAN ROAD (location) involving vehicle no/s SLQ 965J. This is pursuant to the inspection conducted on 19/08/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner KOONG CHEE KIN (the third party claimant”) of vehicle no. SMN 1232M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMN 1232M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

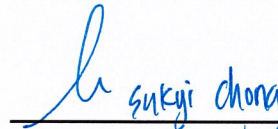
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of 12 (month) 2024 (year)

 LKP

Signed by appointed surveyor





Signed by “the workshop” (with chop)

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SMADMIN@SM-AUTOMOTIVE.SG

Tel: (65) 6747 9241

Fax: (65) 6741 7276

RCB No: 53231488C

GST Reg No : 53231488C

TAX INVOICE

AIG ASIA Pacific Insurance Pte Ltd

78 Shenton Way,
AIG Building, #09-16
Singapore 079120

Client: KOONG CHEE KIN

Invoice No : SMPL2410-0174

Date : 21-Oct-24

Date of Accident : 7-Aug-24

Vehicle No. : SMN1232M

Model Type : TOYOTA PRIUS

Descriptions			Amount
Lump Sum Repair Cost			1,900.00
GST 9 %			171.00
Total			2,071.00

SIN DOLLARS: TWO THOUSAND AND SEVENTY ONE ONLY





Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Aug 2024 / 16:51:22
Receipt Date/Time : 07 Aug 2024 / 16:51:22

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240807-003079
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLQ965J				
As at 07 Aug 2024/10:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLQ965J Enquiry Fee 20240807164909400693	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
421808XXXXXX5462		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 August 2024 1:02 PM
To: shsoh@live.com.sg
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLQ965J(AIG) AND SMN1232M AT/ALONG DUNMAN ROAD ON 07/08/2024

SOH SONG HENG

[By Email Only]

Dear Sir/Madam,

You Ref: SLQ965J

Our Ref: CD/AIG24080413/Apa3

ACCIDENT INVOLVING SLQ965J(AIG) AND SMN1232M AT/ALONG DUNMAN ROAD ON 07/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMN1232M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	26 Aug 2024 14:18	Clm Dtl Modified	Claimant's Name: -> KOONG CHEE KIN. Claimant's ID: -> S6809341D.	[A] HOW MEI KWAN
2	26 Aug 2024 14:18	Clm Veh Model Changed	(206158) TOYOTA PRIUS HYBRID 1.8 S CVT (A).	[A] HOW MEI KWAN
3	26 Aug 2024 14:18	Clm Created	Reg No: SMN1232M. Acct Date: 2024/08/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: SM Auto motive (HQ)	[A] HOW MEI KWAN
4	26 Aug 2024 14:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Aug 2024 14:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/04	[A] HOW MEI KWAN
6	26 Aug 2024 14:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Aug 2024 14:18	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Aug 2024 14:18	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Aug 2024 14:19	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Aug 2024 14:19	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	27 Aug 2024 09:45	TP Ins Updated	TPRegNo:SLG965J -> SLQ965J.	[I] Osman, Maisarah
12	21 Oct 2024 09:26	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/04	[A] CHEW HSIAO TONG
13	21 Nov 2024 16:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	21 Nov 2024 16:04	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
15	21 Nov 2024 16:04	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	21 Nov 2024 16:04	Clm Dtl Modified	JPJ Reg. Date: -> 2019/07/25.	[A] JOANNE LEE KHANG MIN
17	21 Nov 2024 16:04	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	25 Nov 2024 10:58	Adj Mandate Request	Cur.Reg:2298.25:Liability: 100%(BOLA 27) *Quantum: \$2,298.25(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	27 Nov 2024 13:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/04. Mandate Remarks: Mandate approved. subject documents in order. settle at best.	[I] Goh, Jeremy-CX
20	27 Nov 2024 13:09	Adj Mandate Set	Approved:2298.25:Mandate approved. subject documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3224426	26 Aug 2024 14:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMN1232M	SLG965J	12.00
3257028	21 Oct 2024 09:26:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN1232M	SLQ965J	12.00