

Our Ref : SLU428Y / T090924
Your Ref : D24007263MFCT/CTPL/CL/ TPD
Date : 15 October 2024

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

Tel : **(65) 6272 3892**
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

BY EMAIL
WITHOUT PREJUDICE

MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD
#16-01 CITY HOUSE
Singapore 068877
Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: **SLU428Y & SHD4511A**
DATE OF ACCIDENT: **16 August 2024**
ALONG: **BARTLEY ROAD**

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$	2,180.00
#Loss of Use (\$ x _days)		
Loss of Rental (\$ 120 x 6 days) + 9% GST	\$	784.80
Loss of Income (\$__ x __ days)	\$	-
LTA Fees	\$	-
Police Report / GIA	\$	2.18
Medical Fee	\$	-
Excess	\$	-
Grand Total	\$	2,966.98

Car date in: 3/9/2024
Car date out: 9/9/2024

Authorized Repair Days: ~~(TP/OD/WS/Recovery of Incidental Costs)~~

Please pay the amount of **\$ 2,966.98** in favour of **MOVA AUTOMOTIVE PTE LTD.**
If you have any enquiries, please call Ms Suann @ 62623377 or
email suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

Note: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).



Automotive Pte Ltd



Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SLU 428 Y and (Third Party's Vehicle No.) SHD 4511 A on 16/8/24 along Woodleigh Underpass

BY THIS POWER OF ATTORNEY, *I/We, Liu Dongfa
_____*NRIC/Passport No. S 7081382 C (Address)*

_____ a company incorporate in Singapore and having its registered office at (Address)* _____ owner of Vehicle Registered No. _____

_____ hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD, (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit**.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto**.
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 3 of the month 9, Year Two Thousand - (20 24).

Signed, Sealed & Delivered By



[Signature]

Customer's Name: Liu Dongfa
NRIC No: S 7081382 C
Co's Rubber Stamp, where applicable.

MOVA's copy

*delete as appropriate.

DISCHARGE RECEIPT

The acceptance of this offer
is without prejudice to our
insure's claim & /or expenses

CLAIM REFERENCE : D24007263MFCT/CTPL/TPD 2
ACCIDENT DATE : 16/08/2024
ACCIDENT LOCATION : TOWARDS BRADDELL SINGAPORE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : NGIAM MENG KWANG
INSURED VEHICLE : SHD4511A
INVOLVED PARTY : SLU428Y
SETTLEMENT SUM : **\$2,574.58**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **LIU DONGFA**

Signature and Date :

 X

WITNESS :

MOVA AUTOMOTIVE PTE LTD
Blk 1008, BUKIT MERAH LANE 3
#01-04 (S) 159722
Tel: 62723892 Fax: 62708314
GST Reg No : M2-0088864-2

Signature and Date :



Tax Invoice

MS FIRST CAPITAL INSURANCE LTD

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Inv No. : CBMI24120465
Invoice Date : 30 Dec 2024
Ref : CBMW24080236
Terms : COD
Veh. No. : SLU428Y
Sales : Junior

#	Description	Qty	UOM	U/P	Tax Amt	Tax Type	Taxable Amt
1	COST OF REPAIR	1.00		2,000.00	180.00	GST (SR) (9%)	2,000.00

Remarks:

ACCIDENT INVOLVING SLU428Y & SHD5411A ON 16/08/24
TP - MS FIRST CAP

This is a computer generated document. No signature is required.
Please made payable to Mova Automotive Pte Ltd.
Claims & Repair Dept. :
Bank Transfer - DBS Bank
Account No.: 006-011126-2
Paynow UEN No.: 198904033G

Subtotal : S\$ 2,000.00
Total Tax : S\$ 180.00
Total : S\$ 2,180.00

TAX Invoice

30-Sep-24

Veh : SNM7119L

Prof : RK510209

RA : I15238

From : 3/9/2024

To : 9/9/2024

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel : **(65) 6476 3333**
Fax : (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722
Tel : **(65) 6272 3892**
Fax : (65) 6270 8314
Co. Reg. 198904033G
GST Reg. M2-0088864-2

CHEN QING

Attention : Mova - claims Dept

Description	Qty	U.Price	Amount S\$
RENTAL CHARGES FROM 3/9/2024 TO 9/9/2024 MAZDA 3 : SNM7119L RENTAL AGREEMENT : I15238 DRIVEN BY: CHEN QING YOUR REF : SLU428Y	6	\$120	\$720.00



Mova Automotive Pte Ltd

Non - GST amount \$720.00
GST 9% \$64.80
Total Amount \$784.80



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch: Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO. : I 15238

RK510209

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Mazda 3	Vehicle No:	SNM719L	Singapore	Malaysia	Signature
Date/Time Out:	3/9/24		1652.	S\$ 2500	S\$ 3500	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/ Time In:	9/9/24		1004	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @\$	Per Month	
Change Over 1:	Date:	Initial:		Weeks @\$	Per Week	
Change Over 2:	Date:	Initial:		6 Days @\$ 120.00	Per Day	\$720.00
KM Out: 10789	KM In:			Hours @\$	Per Hour	
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount %			
Name:	Chen Qing.		Rental Charges			
Address:			CDW @\$	per day / week / month		
			PAI @\$	per day / week / month		
			Petrol Top-Up			
			Misc Charges			
Identity Card No:	S7377641D.		GST	9%	\$64.80	
Date of Birth:			Total		\$784.80	
Driving License:			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS		
Country of Issue:			Pre-Payment			
Tel:	(HP) 9423356	(O)	Downpayment and Deposit			
Nationality:			Amount Refunded/ Due			
Effective Date:			Signature of Refund			
Additional Hirer			Remarks:			
Name:			SLM4287			
Address:			Kec			
			Invoice No:	Ref. No:		
			Checked Out By:	Checked In By:	Checked By:	
Identity Card No:						
Date of Birth:						
Driving License:			Sales-In Charge:			
Country of Issue:			Past 3 years accidents YES ☐ NO ☐			
Tel:	(HP)	(O)				
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

Yan (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, October 24, 2024 9:43 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: MSFC Ref : D24007263MFCT/CTPL/TPD-2 // FW: SLU428Y & SHD4511A on 16/8/24

Dear Yan,

Pls offer as per your recommendation:

COR - \$2,180.00
LOR - \$359.70 to \$523.20 (\$119.90 to \$130.80 x 3 to 4 days)
GIA Search Fee - \$2.18
Total - \$2,541.88 to \$2,705.38

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541
Website <http://www.msfirstcapital.com.sg>

A Member of  MS&AD INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Thursday, 24 October 2024 5:22 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: MSFC Ref : D24007263MFCT/CTPL/TPD-2 // FW: SLU428Y & SHD4511A on 16/8/24

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24007263MFCT**
Our ref : **CD/FCI24080410/Rua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 4511A(MS FCIL) AND SLU 428Y(TP) ON 16/08/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured rear ended TP's vehicle.

We seek your approval to offer repairer **"MOVA AUTOMOTIVE PTE LTD"** at **\$ 2,705.38(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,487.50	\$ 2,180.00 (\$2,000.00+9%GST)
2. Loss of Rental (6days x \$120.00)+9%GST	\$ 784.80	\$ 523.20 (4DAYS X \$120.00)+9%GST
3. GIA / LTA search fee	\$ 2.18	\$ 2.18
Total	\$ 6,274.48	\$ 2,705.38

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, October 24, 2024 3:21 PM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MSFC Ref : D24007263MFCT/CTPL/TPD-2 // FW: SLU428Y & SHD4511A on 16/8/24

Dear Yan,

Any update?

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541
Website <http://www.msfirstcapital.com.sg>
A Member of **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Lim Gan Koon (Chris)

Sent: Thursday, 17 October 2024 4:07 pm

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>

Subject: MSFC Ref : D24007263MFCT/CTPL/TPD-2 // FW: SLU428Y & SHD4511A on 16/8/24

DIRECT SETTLEMENT

Dear Yan,

Amended LOD from TP.

Pls prepare to seek mandate.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD INSURANCE GROUP**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Suanne Chiu <suann@moval.com.sg>

Sent: Thursday, 17 October 2024 3:46 pm

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: SLU428Y & SHD4511A on 16/8/24

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Chris,

As spoken yesterday, attached is the amended LOD for your attention.

Thank you,

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6262 3377
Fax: +65 62643151



Connect with us on 

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Suanne Chiu <suann@moval.com.sg>
Sent: Wednesday, 16 October 2024 12:55 pm
To: 'MotorClaims@msfirstcapital.com.sg' <MotorClaims@msfirstcapital.com.sg>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: SLU428Y & SHD4511A on 16/8/24

Dear sir / madam,

Your ref : S24007263MFCT/CTPL/TPD

Enclosed is our letter of demand for your attention & action.

Thank you,

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6262 3377
Fax: +65 62643151



Connect with us on 

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.