

Our ref:  
Your ref:

DS312/24/VS

SLL 86064  
SNH 8528J

CD/11124080408/4003

Date:

21 FEB 2025

Direct Settlement

To:

Indica Ins

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SNH 8528J & SLL 86064  
At/Along MCE TMS KPE On 16/8/24 @ 18.40pm

I am the owner of vehicle no. SNH 8528J that was involved in an accident with your insured vehicle no. SLL 86064 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$	7,116.81
2. Loss of Use / Rental (7 days @ \$ 109 per day)	\$	763.00
3. LTA/GIA Search Fee	\$	27.25
4. GIA Report Fee	\$	
5. Others	\$	
Total:		\$ 7,907.06

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Vincent Seah/ Ms Amanda Ang  
E-mail: [vincent.seah@cyclecarriage.com.sg](mailto:vincent.seah@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)  
Fax No. 67795383

## LETTER OF AUTHORIZATION

To: Judic Jus  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SNH852RJ (OWNER'S  
VEHICLE NO.) AND SLL 8606 L (3RD PARTY'S VEHICLE NO.)  
ON 16/8/2024 (DATE) AT 18.40pm (TIME)  
AT/ALONG MCE TWS ICE (ROAD)

I am the registered owner of SNH852RJ (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Cheryl Qhek Yun Hui

NRIC No. : S9401

Date : \_\_\_\_\_

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III- Direct Settlement (PODS)

India Ref: MFL2024D0010005

Claimant Ref : SNH8528J

We/I, CYCLE & CARRIAGE INDUSTRIES PL ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 7,116.81 (repair cost), S\$ 763.00 (loss of ~~use~~/rental), S\$ 27.25 (search fee), vehicle no. SNH8528J that was damaged pursuant to the accident which occurred on 16/08/2024 (date) at MCE TOWARD KPE (location) involving vehicle no. SLL8606U (insured vehicle). This is pursuant to the inspection conducted on 04/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHERYL QUEK YUN HUI ("the third party claimant") of vehicle no. SNH8528J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNH8528J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,907.06 to CYCLE & CARRIAGE INDUSTRIES PL.

Dated this ..... day of ..... 20 .....

#### CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Amanda Ang

NRIC:

Body Care & Repair  
188 Pandan Loop Singapore 128378  
Tel: 67714304

Address:

Nationality:

Occupation:

#### WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:






# Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name /Cheryl Quek Yun Hui
ATTN: MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SNH8528J / 30/11/2022
6 RAFFLES QUAY	Date In/Mileage 04/10/2024/ 29722
#22-00	Chassis No W1K1183842N3510487
SINGAPORE 048580	Engine No 28291480916282
Contact No 63476100	Make/Model MB/CLA 180 COUPE
	Colour/Trim 021 191 Cosmos Blac/ 041 111 ARTICO Leat

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
W1000576	Credit	05/02/2025/ 19:16	VS	356 / Vincent Seah	20280	28204900

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST			
Customer Request			
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :5140148424//16.08.2024			
DRIVE IN/EXCESS :20.08.2024// TP CAR NO.: SLL8606U-INDIA			
DATE IN/DATE SURVEY:04.10.2024 // 04.10.2024 STEVE-LKK 11:00AM			
DIRECT SETTLEMENT: YAN -LKK			
M BPNSUN			15.00
SUDRIES			
A BPILAB		0.10	380.00
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			
A BPILAB			240.00
TRANSFER REAR BOOT MECHANISM TO NEW PANEL			
A BPILAB			1440.00
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			
A BPIRES		0.05	1600.00
RESRAY ON REAR BUMPER, BOOT AND ACCIDENT AFFECTED AREA			
A BPILAB			240.00
TRANSFER REAR BOOT SPOILER TO NEW PANEL NETT			
X TRUNK LID	1.00	2354.89	2354.89
X MODEL PLATE	1.00	224.29	224.29
X SPRING DAMPER	2.00	17.50	35.00
Guarantee Your Warranty, Maintain with Cycle & Carriage!			

Parts	2,614.18	Nett	6,529.18
Labour	3,900.00	9% GST on	587.63
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	7,116.81
Sundry/Others	15.00	Paid	0.00
Total(w/o GST)	6,529.18	Total Due	7,116.81

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



and Mercedes-Benz are trademarks of Mercedes-Benz Group AG

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

# Tax Invoice

**chan's**

www.chans.com.sg

CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
INV1001102024-10

Dated:  
October 11, 2024

Rental Agreement No:  
RA 016871 2024-10

Terms of Payment:  
Due upon receipt

Customer Reference:  
SNH8528J (India)

Notes:  
SNH8528J (India)

**Customer Details**  
**CHERYL QUEK YUN HUI**  
BLK 329 UBI AVENUE 1 #03-633 Singapore 400329

Executive Name:C&C VINCENT

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMG2480T	Kia Cerato 1.6 (A) - Cheryl Quek Yun Hui	04-10	11-10-2024	7 Days	100.00	700.00
							700.00

GST 9% (9%) 63.00

Amount in words :  
Seven Hundred Sixty Three Singapore Dollar (SGD)

Total (SGD) 763.00

**Declaration:**  
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

This is a Computer generated document.  
No signature is required.

**Income Terms**  
Terms



## RENTAL AGREEMENT

RA 010871 2024-10

Hirer's Name <b>CHERYL QUEK YUN HUI</b>		Date of Birth <b>18.01.1992</b>	Passport/ Nric No. <b>S9202940 E</b>	Nationality <b>Chinese</b>
Address <b>BLK. 329 UBI AVE 1</b>		Occupation	Driving Licence No.	Date of Expiry
# <b>03-633</b>	Postal Code <b>400329</b>	Contact No.	Mobile Phone No. <b>9819 1123</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

### CHECK OUT

Date <b>04.10.2024</b>	Time <b>0900</b>	Mileage KM	E 1/4 1/2 3/4 F
Date <b>11.10.24</b>	Time <b>11 am</b>	Mileage KM	Remarks


### CHECK IN

#### IMPORTANT NOTES:-

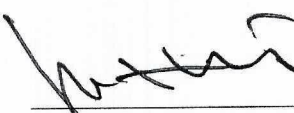
- ☒ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☒ No refund will be given for vehicle that returns early.
- ☒ Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☒ Third Party Liability - First \$2000 for any Third Party Accident Claim.
- ☒ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☒ Hirer is responsible for all parking fines & traffic summons.
- ☒ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☒ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☒ Vehicle returned after office hour will be charged to the next working day.
- ☒ Hourly extension is charged at 1/5 of the daily rate.
- ☒ As preventive maintenance, please check water & engine oil daily.
- ☒ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☒ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☒ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	7	@	100	700
DISCOUNT				
GST @ 9.1.				63
TOTAL				763
EXTENSION			Inv 100 110 2024-10	
VINCENT/CC, PANDAN				TP/CLAI
SNH 8528J				INDIA
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.

X   
 Hirer's Signature

Joint Hirer's/ Guarantor's Signature

  
 for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SMG 2480T</b>	MODEL <b>Kia Cerato 1.6 (A)</b>
FROM <b>04.10.2024</b>	RETURN <span style="font-size: small;">*Estimate Date. For actual return see CHECK IN</span>

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Aug 2024 / 15:44:05

Receipt Date/Time : 20 Aug 2024 / 15:44:05

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-240820-002894

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**

<b>Amount Before GST (S\$)</b>	<b>GST Amount (S\$)</b>	<b>Amount After GST (S\$)</b>
--	---------------------------------	---------------------------------------

Result of Insurance Enquiry - SLL8606U

As at 16 Aug 2024/18:40:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SLL8606U

Enquiry Fee

20240820154344008954

25.00	2.25	27.25
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**Sub-Total**

25.00	2.25	27.25
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**Total Before Rounding**

25.00	2.25	27.25
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**Rounding Difference**

0.00

**Total Amount Payable**

27.25

Paid By

n74zyxsw

Credit Card

27.25

Total

27.25

Cash Change

0.00

Tendered Amount

27.25

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Aug 2024 13:33	<b>Clm Dtl Modified</b>	Claimant's Name: -> LE'CAR RENTAL PTE LTD. Claimant's ID: -> 202237050H.	[A] HOW MEI KWAN
2	23 Aug 2024 13:33	<b>Clm Veh Model Changed</b>	(206367) TOYOTA NOAH HYBRID 1.8 X CVT (A).	[A] HOW MEI KWAN
3	23 Aug 2024 13:33	<b>Clm Created</b>	Reg No: SMP9481Y. Acct Date: 2024/08/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Aug 2024 13:33	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Aug 2024 13:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/03	[A] HOW MEI KWAN
6	23 Aug 2024 13:33	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Aug 2024 13:33	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	23 Aug 2024 13:33	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	26 Aug 2024 10:16	<b>Clm Dtl Modified</b>	Insured Name: -> PANG YI LOONG. Insured ID: -> S9942127D.	[A] HOW MEI KWAN
10	26 Aug 2024 10:56	<b>TP Ins Updated</b>	TPInsurer:Allianz Insurance Singapore Pte. Ltd. (HQ) -> Income Insurance Limited (HQ). TPRRegNo:SNH8720U -> SLL8606U. TPPolNo:- -> 5140148424.	[A] HOW MEI KWAN
11	26 Aug 2024 10:56	<b>Clm Dtl Modified</b>	Insured Name: PANG YI LOONG -> -. Insured ID: S9942127D -> -. Claimant's Name: LE'CAR RENTAL PTE LTD -> CHERYL QUEK YUN HUI. Claimant's ID: 202237050H -> S9202940I.	[A] HOW MEI KWAN
12	26 Aug 2024 10:56	<b>Clm Registration Modified</b>	Reg No:SMP9481Y->SNH8528J. Acct Date:2024/08/17->2024/08/16. Acct Time:16:00:00->18:00:00. Pol No:D23MPC0004779->-. Rep:204884->200065.	[A] HOW MEI KWAN
13	26 Aug 2024 10:56	<b>Clm Veh Model Changed</b>	(206367) -> (206977) MERCEDES-BENZ CLA180 1.3 COUPE PROGRESSIVE (A).	[A] HOW MEI KWAN
14	26 Aug 2024 11:09	<b>Adj Adjuster Assigned</b>	MARCUS CHUA -> MOHD RASUL	[A] HOW MEI KWAN
15	29 Aug 2024 11:44	<b>Clm Registration Modified</b>	Pol No:-->D23MFL0002582_01.	[I] Edmund Law
16	03 Sep 2024 11:14	<b>Clm Dtl Modified</b>	Insured Name: - -> LION CITY RENTALS PTE LTD. Insured ID: - -> 201504621K.	[A] HOW MEI KWAN
17	03 Sep 2024 13:36	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
18	03 Sep 2024 15:21	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/03. Mandate Remarks: We are requesting for late reporting reason	[I] Gabriel Wee
19	03 Sep 2024 15:21	<b>Adj Mandate Set</b>	Maintained:We are requesting for late reporting reason	[I] Gabriel Wee
20	11 Sep 2024 11:01	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
21	19 Sep 2024 14:37	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2024/09/03. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
22	19 Sep 2024 14:37	<b>Adj Mandate Set</b>	Approved:0.00:Liability is clear.	[I] Gabriel Wee
23	10 Oct 2024 14:34	<b>Adj Adjuster Assigned</b>	MOHD RASUL -> CHEN TSUE YEE	[A] HOW MEI KWAN



AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	10 Oct 2024 14:41	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/03	[A] HOW MEI KWAN
25	12 Mar 2025 10:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
26	12 Mar 2025 10:34	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
27	12 Mar 2025 10:34	Clm Dtl Modified	JPJ Reg. Date: -> 2022/11/30.	[A] JOANNE LEE KHANG MIN
28	12 Mar 2025 10:34	Clm Details Notified		[A] JOANNE LEE KHANG MIN
29	19 Mar 2025 16:30	Adj Mandate Request	Cur Req:7907.06:Liability: 100% *Quantum: \$ 7,907.06(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
30	19 Mar 2025 16:49	Adj Mandate Set	Approved:7907.06.	[I] Gabriel Wee

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3224008	26 Aug 2024 09:06:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMP9481Y	SNH8720U	12.00
3251865	10 Oct 2024 14:41:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNH8528J	SLL8606U	12.00