

Hueh Yin (LKK Auto)

From: Motor Survey <motorsurvey@sg.msig-asia.com>
Sent: Tuesday, 18 June 2024 1:31 PM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: SHC 3299 A 16.06.2024 - Towing Sheet.pdf; SHC 3299 A 16.06.2024 - LTA Search.pdf; SHC 3299 A 16.06.2024 - SD card retain.pdf; SHC 3299 A 16.06.2024 - SAS Rpt.pdf; SHC 3299 A 16.06.2024 - Police Rpt.pdf

<Confidential>

PRI FOR VEH NO : SHC3299A AGAINST INSURED SLX8673L (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey & revert.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend.

Best Regards,

Kalvin Ang

Executive, Claims Services, In-house Survey

DID: +65 6012 1314 | kalvin_ang@sg.msig-asia.com

Please note my direct line has changed.



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Reg. No. 200412212G | msig.com.sg



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 *Join our mission in protecting our planet, please consider the environment before you print.*

From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Tuesday, June 18, 2024 1:15 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: claims_lts@bifrostauto.com; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh

<joseph.koh@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; claims_ltv@bifrostauto.com

Subject: PRS for our client's vehicle SHC 3299 A and your insured's vehicle SLX 8673 L on 16.06.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Tan Chung Kai, to notify you of the aforesaid accident involving our client's vehicle SHC 3299 A and your insured's vehicle SLX 8673 L on 16.06.2024.

Please find enclosed our client's SAS report, Police report, SD card retention letter, Towing sheet and LTA Search.

This serves as a **NOTICE** that we are claiming against SLX 8673 L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 59 Loyang Drive Level 4 Room 7 Singapore 508969

Contact Person: Mr Yee / Janice

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **17.06.2024 @ 0040 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

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