



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6744 4986 / 6744 4165  
(GST Reg. No. 201427944N)

Date : 26/03/2025

Your Ref : SNG2099A

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SMY3348S & SNG2099A ON 04/08/2024 AT  
OPEN CARPARK OF BLK 681 HOUGANG AVENUE 8.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No. **258031 @ S\$1,308.00 (Inclusive of 9% GST)**
- 2) Loss of Use @ **S\$600.00 (3 Days x S\$200)**
- 3) LTA Search @ **S\$27.25**
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : PRIME CAR LIMO PTE LTD  
Address : 61 UBLAVE 2 #01-03  
AUTOMOBILE MERAMART  
S (408898)

Contact No : \_\_\_\_\_

TO: AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sirs,

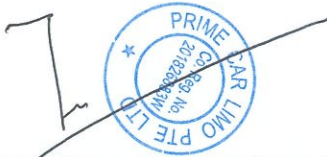
ACCIDENT INVOLVING SMY 3348S AND SNG 2099A ON 04/08/2024  
AT/ALONG OPEN CARPARK OF BLK 681 HOUGANG AVENUE 8


I/We, PRIME CAR LIMO PTE LTD, am/are the  
registered owner of motor car no. SMY 3348S

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION  
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you.

  
\_\_\_\_\_  
Signature of Claimant

  
\_\_\_\_\_  
Witness By

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **MG SOLUTION PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,515.00** (Global Sum) for vehicle no. **SMY 3348S** at was damaged pursuant to the accident which occurred on **04/08/2024** (date) along **HOUGANG AVE 8** (location) involving vehicle no/s **SNG 2099A**.

This is pursuant to the inspection conducted on **12/09/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PRIME CAR LIMO PTE LTD** (the third party claimant”) of vehicle no. **SMY 3348S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMY 3348S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of 09 (month) 2024 (year)

 LKP

Signed by appointed surveyor



Signed by “the workshop” (with chop)





## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6744 4986 / 6744 4165

(GST Reg. No. 201427944N)

# TAX INVOICE

**Bill To:**

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

**INVOICE No : TI 259024**

**PB No : 258031**

**Date : 11-April-2025**

**ATTN : MOTOR CLAIMS DEPARTMENT**

**Vehicle Number : SMY 3348S**

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 1,200.00
SUB-TOTAL		1,200.00
GST 9%		108.00
<b>TOTAL</b>		<b>\$ 1,308.00</b>

Payment Details:

Cheque should be made payable to **MG SOLUTION PTE LTD**

Bank Transfer: OCBC A/C No. 608-006425-001

PayNow: UEN No. 201427944N



Co's stamp & Authorised Signature

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Aug 2024 / 10:36:19

Receipt Date/Time : 24 Aug 2024 / 10:36:19

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-240824-000619

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNG2099A				
As at 04 Aug 2024/07:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SNG2099A Enquiry Fee 20240824103506250820	25.00	2.25	27.25
<b>Sub-Total</b>		25.00	2.25	27.25
<b>Total Before Rounding</b>		25.00	2.25	27.25
<b>Rounding Difference</b>				0.00
<b>Total Amount Payable</b>				27.25
Paid By				
	DICNV20240824103506537398	SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**Yan (LKK Auto)**

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**From:** Yan (LKK Auto)  
**Sent:** Tuesday, September 10, 2024 3:30 PM  
**To:** kwlimnus@yahoo.com  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SNG2099A(AIG) AND SMY3348S AT/ALONG BLK 681 HOUGANG AVE 8 CARPARK ON 04/08/2024

Our Ref: CD/AIG24080408/Xua3

AIG Ref: 6461269518SG

10 SEPTEMBER 2024

**LIM KOK WAH**  
**DRIVER : LOOI SAU LENG**

**ACCIDENT INVOLVING SNG2099A(AIG) AND SMY3348S AT/ALONG BLK 681 HOUGANG AVE 8 CARPARK ON 04/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMY3348S** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Aug 2024 10:08	<b>Clm Dtl Modified</b>	Claimant's Name: -> PRIME CAR LIMO PTE LTD. Claimant's ID: -> 201826883W.	[A] HOW MEI KWAN
2	26 Aug 2024 10:08	<b>Clm Veh Model Changed</b>	(207391) HONDA SHUTTLE 1.5 G CVT SENSING (A).	[A] HOW MEI KWAN
3	26 Aug 2024 10:08	<b>Clm Created</b>	Reg No: SMY3348S. Acct Date: 2024/08/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Mg So lution Pte Ltd - Kaki Bukit (HQ)	[A] HOW MEI KWAN
4	26 Aug 2024 10:08	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Aug 2024 10:08	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/04	[A] HOW MEI KWAN
6	26 Aug 2024 10:08	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Aug 2024 10:08	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Aug 2024 10:08	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	26 Aug 2024 10:09	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Aug 2024 10:09	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	27 Aug 2024 15:18	<b>Clm Registration Modified</b>	Rep:205072->203407.	[A] HOW MEI KWAN
12	04 Sep 2024 16:36	<b>Clm Registration Modified</b>	Acct Time:07:00:00->07:30:00. Pol No:7220077441->7220077441-01.	[I] AIG OneClaim Integration User
13	27 Feb 2025 14:20	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	27 Feb 2025 14:20	<b>Ins Email Updated</b>	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
15	27 Feb 2025 14:20	<b>Clm Dtl Modified</b>	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1543. Driver Name: -> LIM KOK WAH. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	27 Feb 2025 14:20	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/02/26.	[A] JOANNE LEE KHANG MIN
17	27 Feb 2025 14:20	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	26 Mar 2025 16:08	<b>Adj Mandate Request</b>	Cur.Reg:1575.25:Liability: 100% (BOLA 23) *Quantum: \$ 1,575.25(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
19	28 Mar 2025 09:02	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/09/04. Mandate Remarks: PLEASE OFFER LOU UP TO \$70/DAY	[I] Pang, Nicole-xs
20	28 Mar 2025 09:02	<b>Adj Mandate Set</b>	Approved:1545.25:PLEASE OFFER LOU UP TO \$70/DAY	[I] Pang, Nicole-xs

Date From



Date To



Audit Type

None



Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3224120	26 Aug 2024 10:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMY3348S	SNG2099A	12.00
3225288	27 Aug 2024 15:35:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMY3348S	HOW MEI KWAN	xx.xx
3339763	27 Feb 2025 14:20:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMY3348S	SNG2099A	12.00