

## Shiau Chan (LKKAUTO)

---

**From:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)  
<SiauChin.Chan@stridespremier.com.sg>  
**Sent:** Wednesday, 11 September 2024 10:44 AM  
**To:** Shiau Chan (LKKAUTO); MTPRI; assignments; SUR  
**Cc:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu;  
jaimetay@msfirstcapital.com.sg  
**Subject:** RE: REQUEST FOR PRI SURVEY SNR9475T

Dear Shiau Chan,

Our case ref is BUS/08/24/5055.  
Thank you.

Best Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

---

**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Wednesday, 11 September 2024 10:41 am  
**To:** MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg  
**Subject:** RE: REQUEST FOR PRI SURVEY SNR9475T

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Kindly provide us the claim reference of above mentioned.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Friday, 23 August 2024 4:08 PM  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; [jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)  
**Subject:** RE: REQUEST FOR PRI SURVEY SNR9475T

Dear Hua Yen,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Friday, August 23, 2024 3:18 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)

<[SiauChin.Chan@stridespremier.com.sg](mailto:SiauChin.Chan@stridespremier.com.sg)>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus)

<[WeiTeck.Tan@stridespremier.com.sg](mailto:WeiTeck.Tan@stridespremier.com.sg)>; Esther Lim <[EstherLim@msfirstcapital.com.sg](mailto:EstherLim@msfirstcapital.com.sg)>; Rachel Wu

<[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; [jaimetay@msfirstcapital.com.sg](mailto:jaimetay@msfirstcapital.com.sg)

**Subject:** FW: REQUEST FOR PRI SURVEY SNR9475T

Ref: TBA

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SNR9475T

Insured: SMB1636U

Workshop: ESTEEM PERFORMANCE PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Lihong Lihong <[lihong@esteemperf.com.sg](mailto:lihong@esteemperf.com.sg)>

**Sent:** Friday, 23 August 2024 2:49 pm

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

Cc: Carmen Lim <[carmen@esteemperf.com.sg](mailto:carmen@esteemperf.com.sg)>

Subject: REQUEST FOR PRI SURVEY SNR9475T

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sirs / Madam,

**ACCIDENT INVOLVING SNR9475T & SMB1636U ON 23.08.2024**

We hereby give notice on behalf of the owner of motor vehicle registration no. **SNR9475T** that this vehicle was involved in an accident on **23.08.2024** with motor vehicle registration no. **SMB1636U** the driver of which was insured with **SMRT BUSES LTD** and caused the accident by negligent driving/ control/ management. A copy of our client's Singapore Accident Statement filed is enclosed.

We propose the following surveyors:

1. Form team - Chow Bo Xiong
2. Infiniti Appraisal Service - Mr Cedric Ng
3. Appraisals Associates Pte. Ltd - Nicholas Tey
4. Priority Services - Jeffrey Ong

Please be informed that the said vehicle can be inspected at :

Name of workshop : **Esteem Performance Pte Ltd**

Address : **385 Sin Ming Drive (Inside Vicom) S 575718.**

Tel : 8788 2114

In the event, you are not agreeable to the above, you may appoint your independent surveyor to assess our client's car without delay. May we propose in line with the amicable and fair spirit of settlement for both surveyors to meet, appraise the vehicle in the repairer's presence and agree on a fair amount.

Take Further Notice that in the event you fail to respond within 2 working days (excluding Saturdays, Sundays and Public Holidays) of your receipt of this notice as to whether you wish to carry out or waive a pre-repair survey, the workshop will proceed to repair the vehicle and/ or have it surveyed as they deem fit, without further notice and without prejudice to the right to claim loss of use in accordance with the Pre-action Protocol for Non-Injury Motor Accident Cases.

Thank you

--

Freundliche Grüße / Best Regards

**LI HONG LIEW**

(E) [lihong@esteemperf.com.sg](mailto:lihong@esteemperf.com.sg)

**ESTEEM PERFORMANCE PTE LTD**

**HEADQUARTERS (SHOWROOM /  
WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

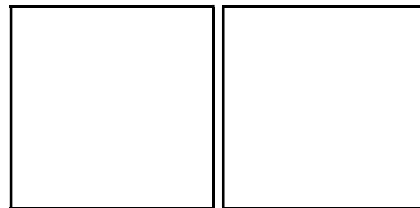
(T) +65 6753 2112 | (F) +65 6451 0394

**BRANCH (WORKSHOP)**

176 Sin Ming Drive, Sin Ming Autocare  
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

[www.esteemperformance.com](http://www.esteemperformance.com)



**WE KEEP YOU DRIVING**

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient,

please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information contained in this email. Please notify us immediately and delete the email and destroy any printed copy.