Veron Chen (LKKAuto)

Veron Chen (LKKAuto) From:

Sent: Friday, 27 September 2024 9:10 AM

Esther Lim; SUR To:

RE: O/REF: D24004215MFCV/PTE/OD1 Y/REF: CS/FCI24080393/Kvp3e2 Date Subject:

Dear Esther,

Please refer update from SCDF

RE: New Fire Report Application - FR2024082610483-GBF 4640X



Mohamad Izhar KASSIM (SCDF) < Mohamad_Izhar_KASSIM@scdf.gov.sg>

To Veron Chen (LKKAuto)

We refer to your email on 25 September 2024.

We regret to inform you that the report is still under processing.

We are unable to expedite the fire report as the fire reports have to undergo processing and review, along wi have satisfactorily undergone our internal review and is ready for public release.

Thank you for your understanding.

Incident No	/20240402/0838	
Transaction	FR2024082610483	

Best regards and stay safe,



WO2 Mohamad Izhar

Senior Fire Evidence Specialist Operations Department | Fire Investigation Unit Singapore Civil Defence Force HP: (65) 8753 5674

Singapore Civil Defence Force Visit us at scdf.gov.sa | Follow us on







Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Veron Chen (LKKAuto)

Sent: Wednesday, 25 September 2024 4:15 PM

To: Esther Lim <EstherLim@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: O/REF: D24004215MFCV/PTE/OD1 Y/REF: CS/FCI24080393/Kvp3e2 Date

Dear Esther,

According to SCDF officer, the fire report is still being processed.

Will gave them a chaser.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>sur@lkkauto.com</u> fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Esther Lim < EstherLim@msfirstcapital.com.sg Sent: Wednesday, 25 September 2024 4:01 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: O/REF: D24004215MFCV/PTE/OD1 Y/REF: CS/FCI24080393/Kvp3e2 Date

Dear Veron

Please assist to get the SCDF report urgently.

Thank you.

Regards
Esther Lim
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Esther Lim

Sent: Friday, August 23, 2024 9:07 AM

To: assignments < assignments@lkkauto.com >

Subject: RE: NEW ASSIGNMENT (OUR REF: D24004215MFCV/PTE/OD 1)

Dear Sirs

Please assist to get us the SCDF's report at the same time.

Thank you.

Regards
Esther Lim
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1809 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Aini Binte

Sent: Thursday, August 22, 2024 5:22 PM **To:** assignments assignments@lkkauto.com

Cc: ray@sh-motor.com; Christina Tay <sianghockholding@yahoo.com.sg>; Esther Lim

<EstherLim@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24004215MFCV/PTE/OD 1)

Insured Vehicle No: GBF4640X
TP Vehicle No: GBF4640X
Claim No: D24004215MFCV

Workshop Name : S & H MOTOR PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Revert for instructions

Created By : AINI

Verified By : ESTHER Approved By : ESTHER

This is a computer generated mail. Do not reply to this mail.

"In the event of any cancellation or withdrawal of the OD claim after the survey has been completed, the OD survey fees shall be borne by the insured."