

Rajes (LKK Auto)

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>
Sent: Friday, August 23, 2024 9:00 AM
To: assignments; Marcus Chua (LKKAuto)
Cc: Bryant Eng; Mike Aw Kian Peng; Bobby Lee Chor Kiat
Subject: Request TP Independent survey for SMW9831J (PROPERTY CLAIM)
Attachments: SAS SMW 9831 J.pdf; SMW9831J QUOTATION.xls

Dear LKK,

Please assist to make arrangement for Marcus to conduct independent third party survey for SMW9831J. Claiming against Condo Management (Property Claim). Please refer to attached GIA report and quotation by Audi Service Centre. Vehicle can be surveyed at **AUDI Service Centre**.

Location : 55 Ubi Road 1 S408699
Contact : Brandon Sim 63662323 / 68362223

Invoice bill to –
ETHOZ PROTECT PTE LTD
PO - 252702

Warmest Regards,
Selamatshahh Zainal
DID: 6654 7617
H/P: 9624 8656

From: Bobby Lee Chor Kiat <Bobby.Lee@ethozprotect.com>
Sent: Thursday, August 22, 2024 3:47 PM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>
Cc: Bryant Eng <Bryant.Eng@ethozautolease.com>; Mike Aw Kian Peng <Mike.Aw@ethozprotect.com>
Subject: RE: Asset Vehicle Accident reporting " SMW9831J " TP Claim

Hi Shahh,

Please arrange for independent surveyor to assess the vehicle. We are exploring to make claim.

Location : 55 Ubi Road 1 S408699
Contact : Brandon Sim 63662323 / 68362223

Do update once appointment fixed.

Best Regards,
Bobby Lee

From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>
Sent: Friday, July 26, 2024 12:06 PM
To: Bobby Lee Chor Kiat <Bobby.Lee@ethozprotect.com>
Cc: #SG Workshop Motor Claims Settlement <SGWorkshopMotorClaimsSettlement@ethozgroup.com>; Jackson Teo

Ban Chye <jackson.teo@ethozprotect.com>

Subject: FW: Asset Vehicle Accident reporting " SMW9831J " TP Claim

Hi Bobby,

Please refer to attached TP claim and advise how to go about the claim?

*Warmest Regards,
Selamatshahh Zainal
DID: 6654 7617
H/P: 9624 8656*

From: Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>

Sent: Wednesday, July 17, 2024 3:20 PM

To: #SG Vehicle Leasing Fleet Operations Passenger Car

<SGVehicleLeasingFleetOperationsPassengerCar@ethozgroup.com>; #SG Vehicle Leasing Passenger

<SGVehicleLeasingPassenger@ethozgroup.com>; #SG Workshop Motor Claims Settlement

<SGWorkshopMotorClaimsSettlement@ethozgroup.com>

Cc: #SG Workshop Management <SGWorkshopManagement@ethozgroup.com>; Cheng Soon Kwang

<SoonKwang.Cheng@ethozautolease.com>; Ronny Fam Zhi Deng <Ronny.Fam@ethozautolease.com>; Toh Ching

Kiat <ChingKiat.Toh@ethozautolease.com>; #SG Workshop Motor Claims Operations

<SGWorkshopMotorClaimsOperations@ethozgroup.com>; EthozExpress <EthozExpress@ethozgroup.com>

Subject: Asset Vehicle Accident reporting " SMW9831J " TP Claim

Dear Rental Ops Team,

Attach SRS Report for " SMW9831J ".

Claim:	TP Claim
Accident Number:	24071073
Vehicle No / Make & Model:	SMW9831J AUDI A6 SEDAN 2.0 TFSI S TRONIC 140KW(A) DESIGN
BOLA:	Not apply
Scenario:	No scenario
DESCRIPTION	water flow into passenger side from wiper panel
Valid driver's license / permit:	(Class 3)
Claimant driving experience:	36 years & 0 months
Driver's age:	59 years old
Vehicle road worthy:	No
Vehicle retained in ETHOZ:	Yes
Video Footage:	Yes
File Location:	O:\HOME\Workshop\02-CSE \Claim Officer\Jackson\ BB TP 2023\JULY 2024\ SMW9831J

Thank you.

Warmest regards,
Jackson Teo

Customer Service Engineer



Ethoz Protect Pte Ltd

30 BUKIT BATOK CRESCENT SINGAPORE 658075

DID: 66547515 | FAX: 66547543

H/P: 87006696

Website: www.ethozgroup.com



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