

## Claim Audit

| AUDIT TRAIL |                   |                                     |  |                           |
|-------------|-------------------|-------------------------------------|--|---------------------------|
| No.         | On                | Audit                               | Remarks  | By                        |
| 1           | 21 Aug 2024 15:34 | <b>Clm Veh Model Changed</b>        | (205158) KIA CERATO 1.6 (A).   | [R] Lim Teng Keat         |
| 2           | 21 Aug 2024 15:34 | <b>Clm Created</b>                  | Reg No: SMM3167K. Policy No: MCF24B00000800. Acct Date: 2024/08/08. Claim Type: OD. Insurer: ECICS Limited (HQ). Workshop: Diplomat Parts Pte Ltd (HQ) | [R] Lim Teng Keat         |
| 3           | 21 Aug 2024 15:34 | <b>Clm Existing Check Notice</b>    |  | [R] Lim Teng Keat         |
| 4           | 22 Aug 2024 10:22 | <b>Clm Submitted</b>                | 9913.70.   | [R] Lim Teng Keat         |
| 5           | 22 Aug 2024 18:20 | <b>Clm Registration Modified</b>    | Excess: -> 1500.00.  | [I] Crystabelle Tan       |
| 6           | 22 Aug 2024 18:20 | <b>Adj Co Assigned</b>              | LKK Auto Consultants Pte Ltd (HQ); RR Region: ECICS EXT ADJ - OD/TP. Suggested Adj. : Appraisals Associates Pte Ltd.                                   | [I] Crystabelle Tan       |
| 7           | 22 Aug 2024 18:20 | <b>Adj Next Rpt Changed</b>         | Next Rpt:Final Rpt.Due Date:2024/09/02   | [I] Crystabelle Tan       |
| 8           | 22 Aug 2024 18:20 | <b>Adj Mandate Set</b>              | Approved:0.00.Reinsp:Adj decides.  | [I] Crystabelle Tan       |
| 9           | 23 Aug 2024 08:47 | <b>Assignment 1st Accessed</b>      |  | [A] Rajeswari             |
| 10          | 23 Aug 2024 15:59 | <b>Adj Adjuster Assigned</b>        | [None] -> MOHD RASUL   | [A] Rajeswari             |
| 11          | 23 Aug 2024 19:01 | <b>Clm Registration Modified</b>    | Excess: 1500.00 -> 1000.00.  | [I] Crystabelle Tan       |
| 12          | 26 Aug 2024 14:38 | <b>Adj Rpt Initiated</b>            |  | [A] Elaine Kuan Hwa Meen  |
| 13          | 26 Aug 2024 14:58 | <b>Adj Im. Advice Submitted</b>     | Next Rpt:Final Rpt.Due Date:2024/09/02   | [A] SHIAU CHAN            |
| 14          | 26 Aug 2024 14:59 | <b>Adj Mandate Request</b>          | Cur.Req:9673.70:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.  | [A] SHIAU CHAN            |
| 15          | 26 Aug 2024 18:12 | <b>Adj Next Rpt Changed</b>         | Next Rpt:Final Rpt.Due Date:2024/09/02. Mandate Remarks: Offer Lump sum  | [I] Crystabelle Tan       |
| 16          | 26 Aug 2024 18:12 | <b>Adj Mandate Set</b>              | Approved:7700.00:Offer Lump sum  | [I] Crystabelle Tan       |
| 17          | 03 Sep 2024 17:08 | <b>Clm Supp Created (S:1458292)</b> |  | [R] Lim Teng Keat         |
| 18          | 03 Sep 2024 17:25 | <b>Clm Submitted (S:1458292)</b>    | 758.34.  | [R] Lim Teng Keat         |
| 19          | 03 Sep 2024 17:25 | <b>Adj Co Assigned (S:1458292)</b>  | LKK Auto Consultants Pte Ltd (HQ):   | [R] Merimen Administrator |
| 20          | 12 Oct 2024 12:38 | <b>Clm Supp Created (S:1476579)</b> |  | [R] Lim Teng Keat         |
| 21          | 12 Oct 2024 12:39 | <b>Clm Submitted (S:1476579)</b>    | 220.00.  | [R] Lim Teng Keat         |
| 22          | 12 Oct 2024 12:39 | <b>Adj Co Assigned (S:1476579)</b>  | LKK Auto Consultants Pte Ltd (HQ):   | [R] Merimen Administrator |
| 23          | 20 Nov 2024 15:39 | <b>Supp Combined (S:1458292)</b>    |  | [A] SHIAU CHAN            |
| 24          | 20 Nov 2024 15:39 | <b>Supp Combined (S:1476579)</b>    |  | [A] SHIAU CHAN            |
| 25          | 22 Nov 2024 09:59 | <b>Adj Im. Advice Submitted</b>     | Next Rpt:Final Rpt.Due Date:2024/09/02   | [A] SHIAU CHAN            |
| 26          | 22 Nov 2024 09:59 | <b>Adj Mandate Request</b>          | Cur.Req:10652.04:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.  | [A] SHIAU CHAN            |

**AUDIT TRAIL**

| No. | On                | Audit                                | Remarks  | By                  |
|-----|-------------------|--------------------------------------|--|---------------------|
| 27  | 22 Nov 2024 10:01 | <b>Adj Mandate Request Cancelled</b> |  | [A] SHIAU CHAN      |
| 28  | 22 Nov 2024 10:02 | <b>Adj Mandate Request</b>           | Cur.Reg:10652.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPR OVE ON SUPPLEMENTARY. THE VEHICLE REPAIR ON PART BY PART BASIS DUE TO THE WORKSHOP IS AGENT WORKSHOP. | [A] SHIAU CHAN      |
| 29  | 22 Nov 2024 10:06 | <b>Adj Mandate Request Cancelled</b> |  | [A] SHIAU CHAN      |
| 30  | 22 Nov 2024 10:06 | <b>Adj Mandate Request</b>           | Cur.Reg:10652.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPR OVE ON SUPPLEMENTARY. THE VEHICLE REPAIR ON PART BY PART BASIS.                                       | [A] SHIAU CHAN      |
| 31  | 22 Nov 2024 17:07 | <b>Adj Next Rpt Changed</b>          | Cur Rpt:Final Rpt. Cur Due Date:2024/09/02. Mandate Remarks: Offer Lump sum  | [I] Crystabelle Tan |
| 32  | 22 Nov 2024 17:07 | <b>Adj Mandate Set</b>               | Approved:10652.00:Offer Lump sum   | [I] Crystabelle Tan |

**Date From**   **Date To**   **Audit Type**

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

| Bill Ref No | Bill Date            | Bill Type             | Acc Type      | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2                          | Amount |
|-------------|----------------------|-----------------------|---------------|------------------------------|-----------------------------------|----------|--------------------------------|--------|
| 3222278     | 21 Aug 2024 15:34:35 | OD/TP Case (Repairer) | Motor         | Diplomat Parts Pte Ltd (HQ)  | Diplomat Parts Pte Ltd (HQ)       | SMM3167K |                                | xx.xx  |
| 3222302     | 21 Aug 2024 15:46:07 | CMF LITE (OD)         | TrueSight-CMF | ECICS Limited (HQ)           | ECICS Limited (HQ)                | SMM3167K | CYCLE & CARRIAGE LEASING PTE L | xx.xx  |
| 3222306     | 21 Aug 2024 15:51:47 | Video Upload          | Motor         | ECICS Limited (HQ)           | ECICS Limited (HQ)                | SMM3167K | Lim Teng Keat                  | xx.xx  |
| 3224447     | 26 Aug 2024 14:38:06 | OD/TP Case (Adjuster) | Motor         | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMM3167K |                                | 12.00  |