

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 09.07.2024

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SGV 68G / SNB 7281H ON 16.06.2024

We are the authorized repair workshop for the owner of motor vehicle no: **SGV 68G**, which was involved in the captioned accident with your insured vehicle no: **SNB 7281H**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,660.70
2) Loss of Rental	\$ 1,500.00
3) GIA Search Fee	\$ 2.18
	<u>\$ 10,162.88</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving License           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For FASTECH AUTO PTE LTD



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, Ong Soo Boon ("the third party claimant")  
of 18 Ipoh Lane #09-03 Singapore 438622 (address),  
owner of SGV 686 (vehicle no.) hereby authorize  
Fastech Auto Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SGV 686 that was  
damaged pursuant to the accident which occurred on 16.06.2024 (date) along  
18 Ipoh Ln Singapore 438622 (carpark) (location)  
involving vehicle no/s SNB 7281H ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 18 day of Jun (month) 20 24 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **FASTECH AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$9,400.00** (Global Sum) for vehicle no. **SGV 68G** at was damaged pursuant to the accident which occurred on **16/06/2024** (date) along **18 IPOH LANE CAR PARK** (location) involving vehicle no/s **SNB 7281H**.

This is pursuant to the inspection conducted on **18/06/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ONG SOO BOON** (the third party claimant") of vehicle no. **SGV 68G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGV 68G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of Aug (month) 2024 (year)



Signed by appointed surveyor

*[Handwritten signature]*



Signed by "the workshop" (with chop)

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 24008

Date : 09.07.2024

Vehicle No : SGV 68G

Make/Model : MERCEDES E250

Chassis/Eng# :

Accident Date : 16.06.2024

Claim No :

Reference : 0624 -24008

Policy No :

---

	Amount
To proceed on lump sum repair	S\$ 7945.60

---

E. & O. E.

Total : S\$ 7945.60

GST @ 9% : S\$ 715.10

*Amount Due* : **S\$ 8660.70**

  
for FASTECH AUTO PTE LTD

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. **23479**

Name <b>Ong Soo Boon</b>			REG. No. <b>SGR 555T</b>		MAKE MODEL:								
ADDRESS <b>18 Ipoh Lane # 09-03 Singapore 438622</b>			KM IN		DATE & TIME IN <b>22-06-24 @ 11:35pm</b>								
			KM OUT		DATE & TIME OUT <b>18-06-24 @ 12:00pm</b>								
			KM DRIVEN		TIME USED								
NAMED DRIVER													
DRIVING LICENCE NO <b>S6824039E</b>		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@ \$\$					
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		<b>5</b> DAYS		@ \$\$ <b>300.00</b>		<b>\$ 1500.00</b>			
ADD NAMED DRIVER										WEEKS @ \$\$			
DRIVING LICENCE NO		DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@ \$\$					
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL					
IMPORTANT NOTES:										TOTAL RENTAL		<b>\$1500.00</b>	
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore &amp; West Malaysia. Driver must be: a) 18 years old and above b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p> <p><b>ADDITIONAL CONDITIONS:</b></p> <p><b>COMPREHENSIVE COVERED EXCESS:</b>            *Section I – Used in S'pore only : SGD 2000.00      *Section I – Used outside S'pore : SGD 4000.00            *Section II – Used in S'pore only : SGD 1500.00      *Section II – Used outside S'pore : SGD 3000.00            *W/screen Excess In S'pore : SGD 100.00      *W/screen Excess Outside S'pore : SGD 100.00</p> <p><b>THIRD PARTY COVERED EXCESS:</b>            *Hirer must bear all costs to the damages of the return vehicle.            *Section II – Used in S'pore only : SGD 1500.00</p> <p>*Hirer must bear all costs to the damages of the return vehicle.            *Section II – Used outside S'pore : SGD 3000.00</p> <p><b>YOUNG AND INEXPERIENCE DRIVER</b>            Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience</p> <p><b>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b>            *Section I – Used in S'pore only : SGD 6000.00      *Section I – Used outside S'pore : SGD 12,000.00            *Section II – Used in S'pore only : SGD 6000.00      *Section II – Used outside S'pore : SGD 12,000.00            *W/screen Excess In S'pore : SGD 100.00      *W/screen Excess Outside S'pore : SGD 100.00</p> <p><b>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b>            *Hirer must bear all costs to the damages of the return vehicle.            *Section II – Used in S'pore only : SGD 6000.00</p> <p>*Hirer must bear all costs to the damage of the return vehicle.            *Section II – Used outside S'pore : SGD 12,000.00</p> <p><b>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</b></p>										DELIVERY FEE			
										COLLECTION FEE			
										PER DAY \$		PER WEEK \$	PER MONTH \$
										BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
PER DAY \$		PER WEEK \$	PER MONTH \$										
PREPAYMENT		TOTAL CHARGE											
CHECK		DEPOSIT											
CASH													
RECEIPT NO.		NETT CHARGE											
AMOUNT DUE / REFUND													

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ONG SOO BOON

Invoice : DCR-2024-06-08

Date : 22.06.2024

Agreement No : 23479

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : SGQ 555T ( 0624-24008 )	\$ 1,500.00
Rental Period from 18.06.2024 to 22.06.2024	
E. & O. E.	Total \$ 1,500.00

KE LI  
for Dynamic Car Rental


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

snb7281h

Date of Accident

16/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **10/09/2023 - 09/09/2024**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **18/06/2024 11:30**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## **Hsiao Tong (LKKAuto)**

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 20 June 2024 2:52 PM  
**To:** hyljune@gmail.com  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SNB7281H(AIG) AND SGV68G AT/ALONG 18 IPOH LANE CARPARK ON 16/06/2024

**HAN YAN LING JUNE (HAN YANLING JUNE)**  
**DRIVER: GO KAR WEE (WU JIAWEI)**

[By Email Only]

Dear Sir/Madam,

**You Ref: SNB7281H**  
**Our Ref: DS/AIG24060121/Upa3q2**  
**ACCIDENT INVOLVING SNB7281H(AIG) AND SGV68G AT/ALONG 18 IPOH LANE CARPARK ON 16/06/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SGV68G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Jun 2024 15:48	Clm Dtl Modified	Claimant's Name: -> ONG SOO BOON. Claimant's ID: -> SXXXX039E.	[A] HOW MEI KWAN
2	18 Jun 2024 15:48	Clm Veh Model Changed	(203155) MERCEDES-BENZ E250 2.0 SEDAN (R18) (A).	[A] HOW MEI KWAN
3	18 Jun 2024 15:48	Clm Created	Reg No: SGV68G. Acct Date: 2024/06/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	18 Jun 2024 15:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Jun 2024 15:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/27	[A] HOW MEI KWAN
6	18 Jun 2024 15:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Jun 2024 15:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	18 Jun 2024 15:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 Jun 2024 15:48	Assignment 1st Accessed		[A] Rajeswari
10	18 Jun 2024 15:48	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	18 Jun 2024 15:48	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
12	19 Jun 2024 15:18	Clm Registration Modified	Acct Time:15:00:00->15:10:00.	[I] AIG OneClaim Integration User
13	19 Jun 2024 15:54	Clm Registration Modified	Acct Time:15:10:00->15:00:00. Pol No:7210108195-02->7210108195.	[I] Wan Zaki, Wan Fatimatul Najibah
14	30 Jul 2024 17:03	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	30 Jul 2024 17:03	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	30 Jul 2024 17:03	Clm Dtl Modified	JPJ Reg. Date: -> 2015/01/27.	[A] JOANNE LEE KHANG MIN
17	30 Jul 2024 17:03	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	31 Jul 2024 10:29	Adj Mandate Request	Cur.Reg:9562.88:Liability: 100% - OID HIT TP PARKED VEHICLE (ON OID'S LEFT SIDE) WHILE COMNG OUT FROM PARKING LOT. *Quantum: \$9,562.88 (all-in). Pls refer to adj uster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	08 Aug 2024 09:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/27	[I] MdNoor, Norsiah
20	08 Aug 2024 09:35	Adj Mandate Set	Approved:9562.88.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3184319	18 Jun 2024 15:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGV68G	SNB7281H	12.00
3209701	30 Jul 2024 17:03:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGV68G	SNB7281H	12.00

