

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SNG1660K

5/12/2024

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING #07-06
78 SHENTON WAY
S(079120)

Dear Sir/Mdm:

ACCIDENT INVOLVING SNG1660K & SCE812L ALONG BLK 3020 UBI AVE 2 ON 15/08/2024

We are acting on behalf of the owner/driver to recover his vehicle damages and losses sustainer in the above accident from the third party driver/ or insurers.

<u>Description</u>		<u>Amount</u>
Repair Costs		\$ 6,322.00
Loss Of Rental	\$120.00 X 6 days	\$ 720.00
Towing Fee		\$ 70.00
	Amount	\$ 7,112.00

Please look into our client claims and let us hear from you shortly.

Thank you

ALLAN
XIN HUA WORKSHOP PTE LTD
Tel : 87867171
email : xinquaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD
REG: 201838521G



LETTER OF AUTHORIZATION

Accident involving my vehicle SNG1660K & SCE 812L on 15/8/2024 at along BIK 3020 Ubi Ave 2 OSCP

I/We, Felicia Santoso, owner of vehicle no. SNG1660K hereby authorize XIN HUA WORKSHOP PTE LTD to proceed with the repair for my vehicle SNG1660K which was damaged in the above accident.

I/We further authorize XIN HUA WORKSHOP PTE LTD to claim against the driver and/or the owner of the other vehicle(s) involved in the said accident for the repair cost and the loss of use/rental, and etc of my vehicle on my behalf and for the own benefit.

You are further authorized to appoint your solicitor and give instruction in my name for the purpose of seeking recovery of the said cost of repairs and the loss of use/rental, and etc.

I further authorize you and/or your representative(s) to sign all and any documents including but not limited to Release Forms and Discharge Vouchers, so as to effect settlement of the repair costs, loss of use/rental and etc, as well as legal fee and all disbursements related thereof.

I hereby undertake to co-operate with you and render you all the assistance (Including the re-inspection of my vehicle an being a witness at trial) that may be necessary for you to recover the cost of repairs and the loss of use of my vehicle against any party.

A handwritten signature in blue ink, appearing to read "Felicia Santoso".

Owner Signature / Company Stamp / Date

Name : Felicia Santoso
NRIC : SXXXX 640I
HP Tel : 91899664
Address : BIK26B Jalan Membina
#27-194
S165026

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, XIN HUA WORKSHOP PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,322.00 (Repair Cost), S\$600.00 (Loss of Use/Rental), S\$70.00 (Disbursement) for vehicle no. SNG 1660K that was damaged pursuant to the accident which occurred on 15/08/2024 (date) at/along BLK 3020 UBI AVE 2 OPEN CRAPARK (location) involving vehicle no/s SCE 812L. This is pursuant to the inspection conducted on 16/08/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner FELICIA SANTOSO (the third party claimant”) of vehicle no. SNG 1660K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SNG 1660K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of Jan (month) 2025 (year)


LKK
LUP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

Tax Invoice

BILL TO
AIG Asia Pacific Insurance Pte Ltd
AIG Building #07-06
78 Shenton Way
079120

INVOICE XHW-INV-250035
DATE 23/01/2025
TERMS Net 30
DUE DATE 22/02/2025

DESCRIPTION	AMOUNT
SNG1660K - HONDA FIT 1.3 DATE OF ACCIDENT : 15.08.2024 LUMP SUM REPAIR FOR THIRD PARTY CLAIM	5,800.00

All cheque payments should be crossed and made payable to "XIN HUA
WORKSHOP PTE LTD"
Please indicate the invoice no. on the reverse side

SUBTOTAL	5,800.00
GST TOTAL	522.00
TOTAL	6,322.00
BALANCE DUE	S\$6,322.00

GST SUMMARY

	RATE	GST	NET
	GST @ 9%	522.00	5,800.00

Auto Star Automotive Pte Ltd

23 Kaki Bukit Ave 4

04-01

Singapore 415933

autostar.automotive@yahoo.com

Company Registration No. 202029008Z



Estimate

ADDRESS

FELICA SANTOSO

BLK 26B JALAN MEMBINA

#27-194

165026

ESTIMATE NO. 1488

DATE 04/12/2024

DESCRIPTION

AMOUNT

SNL9185L - NISSAN KICK
RENTAL PERIOD FROM 15.08.2024 TO 21.08.2024
\$120 X 6 DAYS = \$720.00
REPLACEMENT VEHICLE SNG1660K

720.00

Cheque should be crossed and made to Auto Star Automotive Pte Ltd
or E-transfer A/C: 601-304835-001 OCBC Bank.

TOTAL

S\$720.00

Accepted By

Accepted Date

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) <u>Felicia Santoso</u> NRIC / Passport No.: <u>S XXXX 6401</u> Address (Res): <u>BK 26B Jalan Membina #27-194 S165036</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ D/L No: _____ D/L Type: Local / International Pass Date: _____ Date of Birth: _____ Tel / HP: _____ ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC / Passport No.: _____ D/L No: _____ D/L Type: Local / International Address (Res): _____ Tel / HP: _____ Refundable Deposit: _____ Cash/Nets/Cheque/Visa/MC Card No: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Veh No: <u>SNL 9185L</u> Replace Veh No: <u>SNG 1660K</u> Mileage Out: _____ Mileage Out: _____ Make & Model <u>Nissan KICK</u> Make & Model <u>Honda FIT</u> Auto / Manual _____ Auto / Manual _____ OUT: Date <u>15/8/24</u> OUT: Date <u>21/8/24</u> OUT: TIME <u>1725</u> OUT: TIME <u>1600</u>
RENTAL CHARGES		
Daily <u>6</u> @\$ <u>120</u>	<u>720 00</u>	
Weekly @\$ _____		
Monthly @\$ _____		
Hours @\$ _____		
Others @\$ _____		
CDW @\$ _____		
PAI @\$ _____		
Delivery Service _____		
SUB - TOTAL \$	<u>720 00</u>	
OUT IN 		
EXTENSION		
Collection Service _____		
Misc. _____		
ESTIMATED TOTAL RENTAL \$		
Hirer is responsible for the first \$ _____ excess for collision/damage to first party. (i.e.) Auto Stat Automotive Pte Ltd Vehicle (including windscreen) and also first \$ _____ excess for collision/damage to third party's vehicle for each and every accident/damage.		
Hirer's Signature: <u>[Signature]</u>		
Addition Driver's Signature: _____		

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

***IMPORTANT**

1. ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY AUTO STAR AUTOMOTIVE PTE LTD.
3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - (i) shall report all accidents involving the said vehicle to the owner immediately;
 - (ii) shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCEHEME' (the form will be made available when the accident is report to the owner);
 - (iii) shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - (a) injury case
 - (b) non-injury case involving a Government vehicle, or damage to Government property.
 - (c) non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - (d) non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	
<u>21/8/24</u>	<u>1600</u>					<u>[Signature]</u>

HIRER:

TERMS & CONDITIONS

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess: S\$ 100.00
Own Damage Excess (Section 1): S\$ 2,000.00
Third Party Excess (Section 2): S\$ 2,000.00
Young and Inexperienced Driver: Additional S\$ 3,000.00
(Below 26 yrs old and driving experience of 2 yrs and below)

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on _____ (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provided for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossession.

Dated:

Signature of the Hirer

Name:



Auto Star Automotive Pte Ltd (the Owner)

Name:

Designation:



Cash Sale / Work Order

No. 28884

快捷拖车服务

SPEED TOWING SERVICE

Blk 151 Petir Road #10-180 Singapore 670151
Reg No. 53116619X

Cash HP: 9001 0855 Date: 15/08/24
(24 Hours Towing Services)

Messrs: XIN HUA WORKSHOP PTE LTD

Vehicle No: SNG 1660 K Model: H. Fit

From: 3020 Ubi Ave 2 To:

Time (day/night):

Others: Acc

Cash \$: 702



注意: 本公司对所拖之车辆, 在进行中如有任何损失或破坏, 一概由车主自行负责。
NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdeemeanour to your vehicle whilst being towed.

经手人: WM 收货人
Authorised by: _____ Received by: _____

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 August 2024 1:48 PM
To: teofoodstuffsupplier@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SCE812L(AIG) AND SNG1660K AT/ALONG UBI AVE 2 ON 15/08/2024

TEO SOON LEONG

[By Email Only]

Dear Sir/Madam,

You Ref: SCE812L

Our Ref: CD/AIG24080378/Apa3

ACCIDENT INVOLVING SCE812L(AIG) AND SNG1660K AT/ALONG UBI AVE 2 ON 15/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SNG1660K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Aug 2024 09:03	Clm Dtl Modified	Claimant's Name: -> FELICIA SANTOSO. Claimant's ID: -> S8376640I.	[A] HOW MEI KWAN
2	23 Aug 2024 09:03	Clm Veh Model Changed	(205794) HONDA FIT 1.3 GF CVT (A).	[A] HOW MEI KWAN
3	23 Aug 2024 09:03	Clm Created	Reg No: SNG1660K. Acct Date: 2024/08/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Xin Hua Workshop Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Aug 2024 09:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Aug 2024 09:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/03	[A] HOW MEI KWAN
6	23 Aug 2024 09:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Aug 2024 09:03	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	23 Aug 2024 09:03	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Aug 2024 09:03	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	23 Aug 2024 09:03	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	12 Dec 2024 09:52	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/03	[A] CHEW HSIAO TONG
12	08 Jan 2025 13:53	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	08 Jan 2025 13:53	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
14	08 Jan 2025 13:53	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Jan 2025 13:53	Clm Dtl Modified	JPJ Reg. Date: -> 2019/04/11.	[A] JOANNE LEE KHANG MIN
16	08 Jan 2025 13:53	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	08 Jan 2025 17:07	Adj Mandate Request	Cur.Req:6992.00:Liability: 100%(BOLA 27) *Quantum: \$6,992.00 (all-in). Pls refer to adjuster report for details. *For your approval please	[A] CHEW HSIAO TONG
18	15 Jan 2025 10:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/03. Mandate Remarks: please proceed with settlement @ \$6992 [COR- \$6322 LOR-\$600 TOWING:\$70] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	15 Jan 2025 10:45	Adj Mandate Set	Approved:6992.00:please proceed with settlement @ \$6992 [COR- \$6322 LOR-\$600 TOWING:\$70] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3224465	26 Aug 2024 14:51:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNG1660K	SCE812L	12.00
3290509	12 Dec 2024 09:52:46	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNG1660K	SCE812L	12.00