

Our Ref : SJF371D / TP#2600  
Your Ref : SGB4042J / CD/AIG24080377/Kma3

**WITHOUT PREJUDICE**

Date : 01st October 2024

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SJF371D & SGB4042J ON 17/08/24  
ALONG LOWER DELTA ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	2,646.84	
- Loss of Use	S\$	480.00	(\$120.00 X 04 Days)
- TP GIA Report (SGB4042J)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

**Grand Total** S\$ 3,160.02

If you have any enquiries, please contact our representative,  
Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

## **AUTHORISATION TO ACT**

I/We, Choo Ming Chun ("the third party claimant") of  
B1K 213A Compassvale Lane, #08-258 S(541213) (address), owner of  
SJF371D (vehicle no.) hereby authorize **OPTIMA WERKZ PTE LTD** ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. SJF371D that was damaged pursuant to the accident  
which occurred on 17/08/24 (date) along Lower Delta Rd  
\_\_\_\_\_ (location) involving vehicle no/s S6B4042J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of  
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers  
of the other vehicle/s is concerned.

Dated this 19 (day) of 08 (month) 2024 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,500.00** (Global Sum) for vehicle no. **SJF371D** that was damaged pursuant to the accident which occurred on **17/08/2024** (date) along **LOWER DELTA ROAD** (location) involving vehicle no/s **SGB4042J** This is pursuant to the inspection conducted on **20/08/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **CHOO MING CHUN** (the third party claimant”) of vehicle no. **SJF371D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJF371D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of 12 (month) 2024 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322302852  
INVOICE DATE : 28/09/2024  
REF : TP#2600  
VEH NO. : SJF371D  
MAKE : TESLA  
CAR MODEL : MODEL 3  
CURRENT MILEAGE:  
ADVISOR : LOONG GHIEEN YEE  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT BUMPER	1	PCS	SR	689.40	689.40
FRONT LH BUMPER RETIANER	1	PCS	SR	1.67	1.67
FRONT LH BUMPER SIDE SUPPORT BRACKET	1	PCS	SR	10.93	10.93
FRONT PARKING SENSOR	1	PCS	SR	147.20	147.20
FRONT PARKING SENSOR MOUNTING BRACKET	1	PCS	SR	25.22	25.22
FRONT LH FENDER PANEL	1	PCS	SR	403.73	403.73
FRONT LH FENDER LINER	1	PCS	SR	105.14	105.14
FRONT BUMPER CLIPS	1	PCS	SR	50.00	50.00
FRONT FENDER LINER CLIPS	1	PCS	SR	50.00	50.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST FRONT LH ACCIDENT AREAS & ETC.	1	JOB	SR	400.00	400.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT FRONT ACCIDENT AREAS & ETC.	1	JOB	SR	440.00	440.00
TO TUFF KOTE & UNDERSEAL MATERIALS.	1	JOB	SR	30.00	30.00
TO REMOVE & REFIT FRONT PARKING SENSORS.	1	JOB	SR	60.00	60.00
TO CHECK WIRING & ELECTRICAL SYSTEM.	1	JOB	SR	15.00	15.00

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#08-16 AIG BUILDING  
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INV NO. : 322302852  
INVOICE DATE : 28/09/2024  
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VEH NO. : SJF371D  
MAKE : TESLA  
CAR MODEL : MODEL 3  
CURRENT MILEAGE:  
ADVISOR : LOONG GHEN YEE  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 17/08/2024 @ 10:25HRS  
CLAIMANT: CHOO MING CHUN/LI WEI  
TP VEHICLE: SGB4042J

Singapore Dollars: Two Thousand Six Hundred Forty-Six And Cent Eighty-Four Only

SUB TOTAL	SGD	2,428.29
GST 9.00%	SGD	218.55
TOTAL	SGD	2,646.84
OUTSTANDING	SGD	2,646.84

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	2,428.29

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SGB4042J

Date of Accident

17/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **25/04/2024 - 24/04/2026**

Requested By ..... **EE YING YI (OPTIMA WERKZ PT...**

Requested Date ..... **19/08/2024 12:01**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B  
Singapore 038989

E-mail: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Registration: M400017735

## TAX INVOICE

Date of Request: 20/08/2024

Your Ref No: SJF371D

Dear Sir/Madam,

Date of Accident: 17/08/2024 10:25 (SGT)

Vehicle No: SJF371D

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SGB4042J	Singapore	(31.00 )	1	(28.44 )
GST Amount				(2.56 )
Total Amount Due (GST Inclusive)				(31.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24080377/Kma3

27 August 2024

**LIM SONG HENG (LIN SONGXING)**

BLK 262D COMPASSVALE ST

#15-153

SINGAPORE 544262

Dear Sir/Madam,

**ACCIDENT INVOLVING SGB 4042J(AIG) AND SJF 371D AT/ALONG LOWER DELTA ROAD ON 17/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJF 371D** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by **08/09/2024**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

DAPHNE LEE

Case Handler

DID: 6841 2157

FAX: 6741 4108

Email: [daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Aug 2024 23:59	Clm Dtl Modified	Claimant's Name: -> CHOO MING CHUN. Claimant's ID: -> SXXXX636J.	[A] HOW MEI KWAN
2	22 Aug 2024 23:59	Clm Veh Model Changed	(206999) TESLA MODEL 3 2.0 E (A).	[A] HOW MEI KWAN
3	22 Aug 2024 23:59	Clm Created	Reg No: SJF371D. Acct Date: 2024/08/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ECICS Limited (HQ). Workshop: Optima Werkz Pte Lt d (HQ)	[A] HOW MEI KWAN
4	22 Aug 2024 23:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Aug 2024 23:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/02	[A] HOW MEI KWAN
6	22 Aug 2024 23:59	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Aug 2024 23:59	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Aug 2024 23:59	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	23 Aug 2024 00:00	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	23 Aug 2024 00:00	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	26 Aug 2024 17:45	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
12	26 Aug 2024 17:46	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
13	27 Aug 2024 14:50	Clm Dtl Modified	Insured Name: -> LIM SONG HENG (LIN SONGXING). Insured ID: -> S7335581H.	[A] Daphne Lee Mooi Ngiuk
14	27 Aug 2024 14:51	Video Downloaded	Downloaded Video - Accident	[A] Daphne Lee Mooi Ngiuk
15	07 Nov 2024 10:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	07 Nov 2024 10:16	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
17	07 Nov 2024 10:16	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	07 Nov 2024 10:16	Clm Dtl Modified	JPJ Reg. Date: -> 2021/09/15.	[A] JOANNE LEE KHANG MIN
19	07 Nov 2024 10:16	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	14 Nov 2024 17:25	Adj Mandate Request	Cur Req:1596.60:Liability: 50% (BOLA 19) *Quantum: \$1,596.60(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
21	13 Dec 2024 10:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/02	[I] MdNoor, Norsiah
22	13 Dec 2024 10:15	Adj Mandate Set	Approved:1596.60.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3223220	23 Aug 2024 00:03:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJF371D	HOW MEI KWAN	xx.xx
3223221	23 Aug 2024 00:03:45	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJF371D	HOW MEI KWAN	xx.xx
3225095	27 Aug 2024 12:54:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJF371D	SGB4042J	12.00
3268218	07 Nov 2024 10:16:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJF371D	SGB4042J	12.00