

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, March 20, 2025 9:19 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] -LONPAC REF: 23/24/24/VC05/028891 - Survey SMB1644X ***
LKK REF: CD/LPC24080376/Tpa3

Dear Sirs,

For an update, we have settled the matter at \$1,541.30(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 1,164.12 (\$1,068.00 + 9%GST)
2. Loss of Use (1.5days x \$250.00)	\$ 375.00
3. LTA/GIA Search Fee	\$ 2.18
Total	\$ 1,541.30

We are currently pending for signed DV from third party and will proceed to close file on DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <GERALDPOH@lonpac.com>
Sent: Thursday, March 13, 2025 10:12 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] -LONPAC REF: 23/24/24/VC05/028891 - Survey SMB1644X *** LKK REF: CD/LPC24080376/Tpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed but for Loss of Use but for Loss of Use, start from 500.00 up to \$550.00 if necessary.

Best Regards

GERALD POH
CLAIMS EXECUTIVE
300 BEACH ROAD #17-04/06 THE CONCOURSE
SINGAPORE 195555
TEL NO. 62507388 ext- 255

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 13 March 2025 8:33 am
To: GERALD POH WEE BIN <GERALDPOH@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] -LONPAC REF: 23/24/24/VC05/028891 - Survey SMB1644X *** LKK REF: CD/LPC24080376/Tpa3

Lonpac External - General

Caution: This email is from an external sender. **DO NOT** click links or open attachments if you do not recognize the sender.

Your ref: **23/24/24/VC05/028891**
Our ref : CD/LPC24080376/Tpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF4980P(LONPAC) AND SMB1644X(TP) ON 01/03/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was coming out from slip road and collided with third party.

We seek your approval to offer repairer **"STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$1,716.30(all-in).**

The summary is as follows: -



	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 2,700.69	\$ 1,164.12 (\$1,068.00 + 9%GST)
2. Loss of Use (3days x \$275.00)	\$ 825.00	\$ 550.00 (2days x \$275.00)
3. LTA/GIA Report Search Fee	\$ 2.18	\$ 2.18
Total	\$ 3,527.87	<u>\$ 1,716.30</u>

Surveyor recommended 1day for repair + 1PRS = 2days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, August 23, 2024 12:36 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 23/24/24/VC05/028891 - Survey SMB1644X *** LKK REF: CD/LPC24080376/Tpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is HT.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, August 23, 2024 6:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 23/24/24/VC05/028891 - Survey SMB1644X *** LKK REF: CD/LPC24080376/Tpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached copy of OI report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 22, 2024 10:50 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 23/24/24/VC05/028891 - Survey SMB1644X *** LKK REF: CD/LPC24080376/Tpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Thursday, August 22, 2024 2:40 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>;
Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REF: 23/24/24/VC05/028891 - Survey SMB1644X

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Thursday, August 22, 2024 2:35 PM

To: assignments <assignments@lkkauto.com>; Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS)
<ChoonHwee.Jeong@stridespremier.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>

Subject: FW: REF: 23/24/24/VC05/028891 - Survey SMB1644X

Lonpac External - General

Lonpac External - General

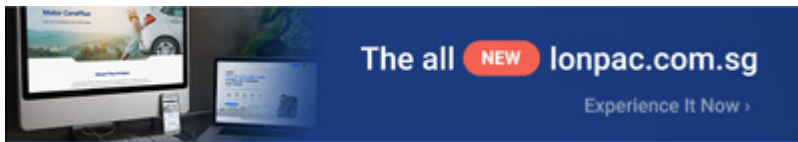
REF: 23/24/24/VC05/028891 (Gerald's case)

Dear Hueh Yin (LKK),

FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Jeong Choon Hwee (StridesASvs/ARO/Woodlands WS/Woodlands WS)

<ChoonHwee.Jeong@stridespremier.com.sg>

Sent: Thursday, August 22, 2024 2:22 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>

Subject: Survey SMB1644X

Hi,

Kindly arrange to survey the vehicle **SMB1644X** within 48 hours according to GIA guideline, involving your insured **GBF4980P**.

Bus currently in for survey.

Insurance Company : Lonpac

Regards,
Edy Jeong
9154 1195

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