

## Mei Kwan (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 23 August 2024 6:14 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: REF: 23/24/24/VC05/028891 - Survey SMB1644X \*\*\* LKK REF: CD/LPC24080376/Tpa3  
**Attachments:** OI REPORT- GBF4980P.PDF  
**Categories:** HMK

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Attached copy of OI report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Thursday, August 22, 2024 10:50 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REF: 23/24/24/VC05/028891 - Survey SMB1644X \*\*\* LKK REF: CD/LPC24080376/Tpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Thursday, August 22, 2024 2:40 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: 23/24/24/VC05/028891 - Survey SMB1644X

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Thursday, August 22, 2024 2:35 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS) <[ChoonHwee.Jeong@stridespremier.com.sg](mailto:ChoonHwee.Jeong@stridespremier.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; AutoSvs-ARC (Bus) <[AutoSvs-ARCBus@smrt.com.sg](mailto:AutoSvs-ARCBus@smrt.com.sg)>

**Subject:** FW: REF: 23/24/24/VC05/028891 - Survey SMB1644X

**Lonpac External - General**

# Lonpac External - General

REF: 23/24/24/VC05/028891 (Gerald's case)

Dear Hueh Yin (LKK),

FYNA please.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Jeong Choon Hwee (StridesASvcs/ARO/Woodlands WS/Woodlands WS)

**<**[ChoonHwee.Jeong@stridespremier.com.sg](mailto:ChoonHwee.Jeong@stridespremier.com.sg)**>**

**Sent:** Thursday, August 22, 2024 2:22 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** AutoSvs-ARC (Bus) <[AutoSvs-ARCBus@smrt.com.sg](mailto:AutoSvs-ARCBus@smrt.com.sg)>

**Subject:** Survey SMB1644X

Hi,

Kindly arrange to survey the vehicle **SMB1644X** within 48 hours according to GIA guideline, involving your insured **GBF4980P**.

Bus currently in for survey.

Insurance Company : Lonpac

Regards,  
Edy Jeong  
9154 1195

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