



CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

07 JUN 2025

Your Ref :

THE MOTOR CLAIMS DEPT
AIG ASIA PACIFIC INSURANCE PTE LTD
Singapore

WITHOUT PREJUDICE

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V GBJ1441C & SMS2516L ON 19/08/2024
ALONG WLDS AVE 6 SLIP RD TWDS WLDS AVE 5.**

We are authorized by the owner of GBJ1441C for his/her/their above claims.

As you are the insurer of SMS2516L, we therefore wish to seek your compensation.
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	2343.50	(As recommended by your appointed surveyor)
LOSS OF USE (4 x \$70/day)	: S\$	280.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	2.18	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	2625.68	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours faithfully,



LETTER OF AUTHORISATION
(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim GBJ 1441 C
in respect of the traffic accident on 19/8/24 @ 7-20 am
at/along Woodlands Ave 6 skp Rd twds Woodlands Ave 5

I/We, PQ Builders Pte Ltd
NRIC 198802736 E of 18 Enterprise Rd S (629824)


owner of motor vehicle GBJ 1441 C, insured by Lompac Insurance Bhd
under policy no. 224VC 05021758

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SMS 2516 L in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : 
Date : 19/8/24

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CHENG HOE MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,580.00** (Global Sum) for vehicle no. **GBJ1441C** that was damaged pursuant to the accident which occurred on **19/08/2025** (date) along **WOODLANDS AVE 6 & WOODLANDS AVE 5** (location) involving vehicle no/s **SMS2516L**. This is pursuant to the inspection conducted on **23/08/2025** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **PQ BUILDERS PTE LTD** (the third party claimant") of vehicle no. **GBJ1441C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBJ1441C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of **20 SEP 2025** (month) **20** (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.
This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department
WS Ref: TP/AIG
Claim Type: Third Party
Accident Date: 19/08/2024
TP Veh Reg No: SMS2516L

NO: CL8241023
Date: 28 Dec 2024
Policy No: Z24VC05021758
Veh Reg No: GBJ1441C
Make/Model: KIA K2500 6MT
Job No: JC1609617

Description	Quantity	List Price	PAGE:1
			Amount
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 2,150.00	S\$ 2,150.00

Total	S\$ 2,150.00
Add GST @ 9%	193.50
Total Amount payable	S\$ 2,343.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMS2516L

Date of Accident

19/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **19/02/2024 - 18/02/2025**

Requested By **PHUA LIAN HUA (CHENG HOE ...**

Requested Date **22/08/2024 11:37**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24080373/Xma3
AIG Ref: 7310624892SG

28 August 2024

SUHAIRI BIN BALIAN
BLK 834 WOODLANDS STREET 83
#05-81
SINGAPORE 730834

Dear Sir/ Mdm,

**ACCIDENT INVOLVING SMS 2516L(AIG) AND GBJ 1441C AT/ALONG
WOODLANDS AVE 6 & WOODLANDS AVE 5 ON 19/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **GBJ 1441C** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee
Case Handler
DID: 6841 2157
Email: daphnelee@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Aug 2024 18:00	Clim Dtl Modified	Claimant's Name: -> PQ BUILDERS PTE LTD. Claimant's ID: -> 1XXXXX736E.	[A] HOW MEI KWAN
2	22 Aug 2024 18:00	Clim Veh Model Changed	(204955) KIA K2500 6M/T 2.5 D (M).	[A] HOW MEI KWAN
3	22 Aug 2024 18:00	Clim Created	Reg No: GBJ1441C. Acct Date: 2024/08/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Lonpac Insurance Bhd (HQ). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	22 Aug 2024 18:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Aug 2024 18:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/02	[A] HOW MEI KWAN
6	22 Aug 2024 18:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Aug 2024 18:00	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	22 Aug 2024 18:00	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Aug 2024 18:01	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Aug 2024 18:01	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	04 Aug 2025 11:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	04 Aug 2025 11:52	Ins Email Updated	[None] -> [SUHAIRIBALIAN@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
13	04 Aug 2025 11:52	Clim Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1543. Driver Name: -> SUHAIRI BIN BALIAN. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	04 Aug 2025 11:52	Clim Dtl Modified	JPJ Reg. Date: -> 2019/01/04.	[A] JOANNE LEE KHANG MIN
15	04 Aug 2025 11:52	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	04 Aug 2025 12:12	Adj Mandate Request	Cur.Req:2625.68:Liability: 100% (BOLA 27) *Quantum: \$2,625.68(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
17	02 Sep 2025 09:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/02	[I] MdNoor, Norsiah
18	02 Sep 2025 09:31	Adj Mandate Set	Approved:2625.68.	[I] MdNoor, Norsiah

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3223297	23 Aug 2024 09:36:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBJ1441C	SMS2516L	12.00
3449407	04 Aug 2025 11:52:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBJ1441C	SMS2516L	12.00