

Yan (LKK Auto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 24 June 2025 11:36 am
To: Garnet Low Siew Hong
Cc: Yan (LKK Auto); SUR; assignments; Rachel Wu
Subject: RE: LOD - (OUR REF: D24007279MFCT/CCPL/TPD 2) *** LKK REF: CD/FCI24080372/Rua3

Dear Garnet,

Contents noted.

Hi Yan,

Pls close and submit WP. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>
Sent: Tuesday, June 24, 2025 10:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Yan (LKK Auto) <yan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: LOD - (OUR REF: D24007279MFCT/CCPL/TPD 2) *** LKK REF: CD/FCI24080372/Rua3

Dear Hsiao Tong,

Apologies to oversight your email regards mandate approval.

We had already settled with Third party.

Hence please submit your survey report fee for us to make payment.

Thank you

Garnet Low
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

DID: 6359 1826 | TEL: 6359 1800 extn 826 | FAX: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 24 June 2025 10:17 am

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: LOD - (OUR REF: D24007279MFCT/CCPL/TPD 2) *** LKK REF: CD/FCI24080372/Rua3

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Dear Sir/Mdm,

As per record, we are pending mandate approval from your good office since 25/10/2024.
Please see attached.

Please advise if you would like us to continue for DS or submit survey report for your further handling. Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Tuesday, June 24, 2025 9:47 AM

To: Garnet Low Siew Hong <GarnetLow@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: LOD - (OUR REF: D24007279MFCT/CCPL/TPD 2) *** LKK REF: CD/FCI24080372/Rua3

Dear LKK,

Please let us have the survey report and Invoice.

Kindly note that the officer in-charge is Garnet.

Dear Garnet,

For your follow up.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581

D: 6359 1812| Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Garnet Low Siew Hong

Sent: Friday, 8 November 2024 2:20 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>; Novin Siah <NovinSiah@msfirstcapital.com.sg>

Subject: LOD - (OUR REF: D24007279MFCT/CCPL/TPD 2) *** LKK REF: CD/FCI24080372/Rua3

Dear Mei Kwan,

Please submit your surveyor report as received LOD from Performance Motors.

Attached is the LOD for your reference.

Thanks and regards,

Garnet Low

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

DID: 6359 1826 | TEL: 6359 1800 extn 826 | FAX: 6223 0541

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 13 September 2024 12:02 pm

To: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24007279MFCT/CCPL/TPD 2) *** LKK REF: CD/FCI24080372/Rua3

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Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Thursday, 22 August 2024 10:30 AM
To: Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: RE: NEW ASSIGNMENT (OUR REF: D24007279MFCT/CCPL/TPD 2)

Dear Aini,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Wednesday, August 21, 2024 5:36 PM
To: assignments <assignments@lkkauto.com>
Cc: PBSP <pml-pbsp@simedarby.com.sg>; Joanne Yong Lai Fong <JoanneYong@msfirstcapital.com.sg>
Subject: NEW ASSIGNMENT (OUR REF: D24007279MFCT/CCPL/TPD 2)

Insured Vehicle No : SHC0469X
TP Vehicle No : SDQ2626U
Claim No : D24007279MFCT
Workshop Name : PERFORMANCE MOTORS LIMITED
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Direct Settlement
But with quantum to be agreed
Created By : AINI
Verified By : JOANNEYO
Approved By : JOANNEYO

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