Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 3 September 2024 11:06 AM

To: Teo, Grace; Cheng, Jia Yi; SUR

Subject: RE: LKK/MC \ CMTD2402731/JYC | Our client's vehicle no. SLF8348X(LLM); Your

insured veh: FBS9607S(SOMPO); DOA: 21/08/2024 - PRI notice

Attachments: SLF 8348X preli revised.pdf; SLF 8348X mark est.pdf; SLF 8348X lta.pdf

Dear Grace,

Enclosed preliminary revised of vehicle SLF 8348X

Date of survey: 26/8/2024

Number of days (estimated): 3 days

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, August 27, 2024 11:06 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <jiayi.cheng@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2402731/JYC | Our client's vehicle no. SLF8348X(LLM); Your insured veh:

FBS9607S(SOMPO); DOA: 21/08/2024 - PRI notice

Dear Grace,

Please be informed that we have inspected the vehicle SLF 8348X on 26/8/2024

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com>
Sent: Thursday, August 22, 2024 1:55 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Cheng, Jia Yi <<u>jiayi.cheng@sompo.com.sg</u>>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK/MC \ CMTD2402731/JYC | Our client's vehicle no. SLF8348X(LLM); Your insured veh:

FBS9607S(SOMPO); DOA: 21/08/2024 - PRI notice

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Thursday, August 22, 2024 12:58 PM

To: Corene Chong <<u>corene@crossbordersllc.com</u>>; Cheng, Jia Yi <<u>jiayi.cheng@sompo.com.sg</u>>; admin-d <<u>admin-d@lkkauto.com</u>>; assignments <<u>assignments@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>

Subject: LKK/MC \ CMTD2402731/JYC | Our client's vehicle no. SLF8348X(LLM); Your insured veh:

FBS9607S(SOMPO); DOA: 21/08/2024 - PRI notice

Without Prejudice

Dear Corene,

We refer to your email reply and agreed to appoint Mr. Marcus of LKK AUTO to survey the above vehicle.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi LKK Auto,

Please arrange Mr. Marcus to survey SLF8348X on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms. Jia Yi.

Thank you.

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg.



Grace Teo

Claims Division
50 Raffles Place
#03-03 Singapore Land Tower
Singapore 048623

D: +65 6329 5170 T: +65 6461 6555

E: grace.teo@sompo.com.sg

sompo.com.sg

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From: Corene Chong <corene@crossbordersllc.com>

Sent: Thursday, August 22, 2024 12:30 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>; Cheng, Jia Yi < jiayi.cheng@sompo.com.sg>

Cc: Hui Ting Tang < huiting@crossbordersllc.com>

Subject: RE: PRI \ CMTD2402731/JYC | Our client's vehicle no. SLF8348X(LLM); Your insured veh: FBS9607S(SOMPO);

DOA: 21/08/2024 - PRI notice

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WITHOUT PREJUDICE

Dear Sirs/Madam

- 1. We refer to your email appended below.
- 2. We are instructed that our client has confirmed **Marcus Chua from LKK Auto Consultants Pte Ltd** as single joint expert.
- 3. Please be informed that the said vehicle can be inspected at:

Venue: LLM AUTO LEASING PTE LTD

Address: c/o Bluwel Automotive Service Pte Ltd

1 Kaki Bukit Avenue 6

Blk C #01-56 Singapore 417883 Contact: Ah Soon (9755 2088)

4. Please liaise with the above workshop directly.

Thank You Corene

TEL: 6438 1323 (EXT 2004) Litigation Department

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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From: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Sent: Thursday, August 22, 2024 11:08 AM

To: 'Corene Chong' < corene@crossbordersllc.com">com.sg; Cheng, Jia Yi < jiayi.cheng@sompo.com.sg

Subject: PRI \ CMTD2402731/JYC | Our client's vehicle no. SLF8348X(LLM); Your insured veh: FBS9607S(SOMPO);

DOA: 21/08/2024 - PRI notice

Our Reference: CMTD2402731/JYC Your Reference: SLF8348X(LLM)

Without Prejudice

EMAIL

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CrossBorders LLC

Date: 22/08/2024

Dear Corene,

ACCIDENT INVOLVING FBS9607S & SLF8348X ON 21.08.24

We refer to your Notice of Accident dated 22/08/2024.

Please be informed that **Ms. Cheng Jia Yi** is the handler of this case who can be contacted **at 63295 324**/ <u>jiayi.cheng@sompo.com.sg</u>

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor
FORMTEAM Consultancy	Gary Soon
	Chow Bo Xiong
	You Jing Feng
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

*For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.

*For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg



Grace Teo

Claims Division 50 Raffles Place #03-03 Singapore Land Tower

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sompo.com.sg

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From: Corene Chong < corene@crossbordersllc.com >

Sent: Thursday, August 22, 2024 8:54 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: Our client's vehicle no. SLF8348X(LLM); Your insured veh: FBS9607S(SOMPO); DOA: 21/08/2024 - PRI notice

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VERY URGENT

TO: Sompo Insurance Singapore Pte Ltd

Dear Sirs/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION **CLAIMANT: LEASETRIBE SG PTE LTD** TRAFFIC ACCIDENT ON 21 AUGUST 2024 AT 09:53 HRS ALONG NICHOLL HIGHWAY INVOLVING VEHICLES NO. SLF8348X & FBS9607S

We are instructed by **LEASETRIBE SG PTE LTD** to notify you of a road accident on 21 AUGUST 2024 at about 09:53 hrs along NICHOLL HIGHWAY involving our client's vehicle registration number **SLF8348X** and vehicle registration number **FBS9607S** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a prerepair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

LLM AUTO LEASING PTE LTD Venue: Address:

c/o Bluwel Automotive Service Pte Ltd

1 Kaki Bukit Avenue 6

Blk C #01-56

Singapore 417883

Contact: Ah Soon (9755 2088)

Please revert accordingly.

Thank You Corene

TEL: 6438 1323 (EXT 2004) Litigation Department

CrossBorders LLC 133 New Bridge Road #23-03/04/05 Chinatown Point Singapore 059413

Tel: (65) 6438 1323 Fax: (65) 6438 2313

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