

Erofia Motor Trading Pte Ltd^(201202259N)

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

E-Mail: erofia@singnet.com.sg

Our Ref: EMT2262/24/lt/FBQ624L

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY E-MAIL TO LKK

16 September 2024

India International Insurance Pte Ltd
64 Cecil Street #04-00 & #06-00
IOB Building
Singapore 049711

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SNP7592L AND FBQ624L ON 27 JULY 2024**

We are instructed by our client Hazel Nurulhuda Binte Mohd Hazeman to claim damages against your insured SNP7592L in connection with a road traffic accident on 27 July 2024 at about 12.00hrs Along Lorong Melayu with our client's motorcycle registration number FBQ624L

As a result of the accident, our client's motorcycle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Cost of repair as per surveyor's recommendation	S\$ 3,500.00
2.	Loss of Use (06 days x S\$20.00/day) PRS & Repair days	S\$ 120.00
3.	To provide towing service (receipt attached)	S\$ 40.00
Total to Claim		<hr/> S\$ 3,660.00

Attached towing receipt and final repair bill for your early process of our claim

Thank you

Yours faithfully
Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

Co Registration No: 201202259N

AUTHORISATION TO ACT

I/We, Hazel Nurulhuda binte mohd yezeman ("the third party claimant") of Blk 255 pasir Ris street 21 #05-259 551025 (address), owner of FBQ 624L (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. FBQ 624L That was damaged pursuant to the accident which occurred on 27 July 2024 (date) along lorong melayu (location) involving vehicle no/s SNP 7592 L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deemed fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of 08 (month) 20 24 (year)

Signed by "the third party claimant"

(With company stamp if applicable)

Signed by "the workshop"

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MPC2024D0009666
Claimant Ref: FBQ624L

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

We/I, EROFIA MOTOR TRADING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,600.00 ^(GLOBAL SUM) ~~(repair cost)~~, S\$ ~~(loss of use/rental)~~, S\$ ~~(search fee)~~, vehicle no. FBQ624L that was damaged pursuant to the accident which occurred on 27/07/2024 (date) at LORONG MELAYU (location) involving vehicle no. SNP7592L (insured vehicle). This is pursuant to the inspection conducted on 22/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HAZEL NURULHUDA BINTE MOHD HAZEMAN ("the third party claimant") of vehicle no. FBQ624L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FBQ624L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,600.00 to EROFIA MOTOR TRADING PTE LTD.

Dated this 11 day of Nov 2024

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

Teo Hwa Heng

NRIC:

S1864078C

Address:

BLK 115 Rivervale
walk 14-17 (S60115)

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
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INVOICE

Number	Date	Page
FBQ624L	16-Sep-24	1

YOUR REF:
VEHICLE NO: FBQ624L
MAKE/MODEL: YAMAHA GDR155A (AEROX)
NAME: INDIA INTERNATIONAL INSURANCE PTE LTD
ADDRESS: 64 CECIL STREET #04/#05
IOB BUILDING
SINGAPORE 049711

ACCIDENT INVOLVING SNP7592L AND FBQ624L ON 27 JULY 2024

LUMP SUM REPAIR AS PER SURVEYOR'S RECOMMENDATION **S\$ 3,500.00**

SUB-TOTAL: S\$ 3,500.00

SINGAPORE DOLLARS: THREE THOUSAND AND FIVE HUNDRED ONLY

TOTAL : S\$ 3,500.00

EROFIA MOTOR TRADING PTE LTD





Hp: 9616 6852

Business Reg.No:52890286E

CASH SALE

NO:

0003944

Date:

7/8/25

Particular: _____

Vehicle No: Fba 624 L Model No: _____

From: TR To: ERofL

Time:(Day/Night): _____

Others: _____

CASH \$: 465

NOTE: Vehicle is towed at owner 's risk. The Company accepts no responsibility for damages or others
misdemeanour to your vehicle while being towed.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Aug 2024 15:51	Clm Dtl Modified	Claimant's Name: -> Muhammad Hatta Bin Mohd Razip.	[A] HOW MEI KWAN
2	22 Aug 2024 15:51	Clm Veh Model Changed	(201287) YAMAHA FINO 113cc (A).	[A] HOW MEI KWAN
3	22 Aug 2024 15:51	Clm Created	Reg No: FBQ624L. Acct Date: 2024/07/28. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Erofia Motor Trading Pte Ltd - (kaki Bukit) (HQ)	[A] HOW MEI KWAN
4	22 Aug 2024 15:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Aug 2024 15:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/02	[A] HOW MEI KWAN
6	22 Aug 2024 15:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Aug 2024 15:51	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	22 Aug 2024 15:51	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	22 Aug 2024 17:02	Clm Dtl Modified	Claimant's Name: Muhammad Hatta Bin Mohd Razip -> Hazel Nurulhuda Binte Mohd Ha zeman. Claimant's ID: -> S9349353B.	[A] HOW MEI KWAN
10	22 Aug 2024 17:02	Clm Veh Model Changed	(201287) -> (205867) YAMAHA GDR155A (AEROX) 155cc.	[A] HOW MEI KWAN
11	02 Sep 2024 15:16	Clm Dtl Modified	Insured Name: -> LUVIS FOO NEN YUEN. Insured ID: -> S8915387E.	[A] HOW MEI KWAN
12	03 Sep 2024 08:24	Label Removed	(30650):Non-Reporting.	[A] CHEW HSIAO TONG
13	03 Sep 2024 09:37	Clm Registration Modified	Acct Date:2024/07/28->2024/07/27.	[I] Sherini Pillai
14	11 Sep 2024 14:18	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% BASED ON 3RD PARTY SCENE PHOTOS, OID VEHI CLE ALREADY ENCROACHED INTO TP'S LANE. IT SEEMS LIKE OID IS MORE LIABLE.	[A] CHEW HSIAO TONG
15	12 Sep 2024 10:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/09/02	[I] Sherini Pillai
16	12 Sep 2024 10:18	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
17	19 Sep 2024 09:46	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/09/02	[A] CHEW HSIAO TONG
18	22 Oct 2024 17:05	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	22 Oct 2024 17:05	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	22 Oct 2024 17:05	Clm Dtl Modified	JPJ Reg. Date: -> 2019/07/22.	[A] JOANNE LEE KHANG MIN
21	22 Oct 2024 17:05	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	23 Oct 2024 09:58	Adj Mandate Request	Cur.Reg:3640.00:Liability: 100% *Quantum: \$3,640.00 (all-in). Pls refer to adjuster re port for details. *For your approval please.	[A] CHEW HSIAO TONG
23	23 Oct 2024 11:26	Adj Mandate Set	Approved:3640.00.	[I] Sherini Pillai

Date From  Date To  Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3223274	23 Aug 2024 09:15:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBQ624L	SNP7592L	12.00
3238710	19 Sep 2024 09:46:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBQ624L	SNP7592L	12.00