

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, August 21, 2024 2:05 PM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: NOTICE OF ACCIDENT.pdf; SNH2051G.pdf

<Confidential>

PRE-REPAIR SURVEY | ACCIDENT ON 19 AUG 2024 INVOLVING VEHICLE NOS. SNH 2051G AND SGP 26J

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msig-asia.com
Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



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Join our mission in protecting our planet, please consider the environment before you print.

From: Motor Survey
Sent: Wednesday, August 21, 2024 2:03 PM
To: 'Lim Igene' <igene@axalt.sg>
Cc: M W Brothers <mwbrothersautorepair@hotmail.com>
Subject: RE: PRE-REPAIR SURVEY | ACCIDENT ON 19 AUG 2024 INVOLVING VEHICLE NOS. SNH 2051G AND SGP 26J

Dear Sir/Mdm,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: Lim Igene <igene@axalt.sg>

Sent: Wednesday, August 21, 2024 2:00 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: M W Brothers <mwbrothersautorepair@hotmail.com>

Subject: RE: PRE-REPAIR SURVEY | ACCIDENT ON 19 AUG 2024 INVOLVING VEHICLE NOS. SNH 2051G AND SGP 26J

<Confidential>

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

OUR REF : ALL.M1.2401561.IG

YOUR REF : SGP 26J

Dear Sirs

We are instructed by our client, **First Auto Limousine Pte Ltd** the claimant of **SNH 2051G** that they are **not** agreeable to the appointment of the motor surveyors as proposed in your said letter.

In compliance with The State Courts Practice Directions 2021, we propose to use one of the below mentioned motor surveyor to conduct the joint pre-repair survey ("hereinafter referred to as PRS") as a Single Joint Expert ("hereinafter referred to as a SJE").

1.	DENNIS YAP TECK WEE (PAL'S Appraisal Pte Ltd)
2.	MICHAEL YAP TECK CHYE (MC-COY Appraiser Pte Ltd)
3.	ANDY YAP TECK LEE (LCW Appraiser Pte Ltd)

Please let us know **within two (2) working days** whether you agree to the appointment of any of the above motor surveyors as proposed by the claimant and/or the motor workshop as a Single Joint Expert ("hereinafter referred to as "SJE").

Thanks & Best Regards,

IGENE

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
66 Tannery Lane
#01-04i, Sindo Building
Singapore 347805
Tel : 6547 0082
Fax : 6547 0083
Email : igene@axalt.sg

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Thank you.

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Wednesday, 21 August 2024 1:16 pm

To: Lim Igene <igene@axalt.sg>

Cc: M W Brothers <mwbrothersautorepair@hotmail.com>

Subject: RE: PRE-REPAIR SURVEY | ACCIDENT ON 19 AUG 2024 INVOLVING VEHICLE NOS. SNH 2051G AND SGP 26J

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 21/08/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AJAX Inspection Services Pte Ltd
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Loh Teck How, Billy
5) Gary Soon	10) Adam Ng

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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From: Lim Igene <igene@axalt.sg>

Sent: Wednesday, August 21, 2024 11:20 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Claims SG <claims@sg.msig-asia.com>; M W Brothers <mwbrothersautorepair@hotmail.com>

Subject: PRE-REPAIR SURVEY | ACCIDENT ON 19 AUG 2024 INVOLVING VEHICLE NOS. SNH 2051G AND SGP 26J

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

OUR REF : ALL.M1.2401561.ig

YOUR REF : SGP 26J

Dear Sirs

We refer to the captioned matter.

Please find attached our client's **NOTICE OF ACCIDENT** dated 21 August 2024.

Pursuant to the State Courts Practice Directions 2021, as stated in APPENDIX B CLAUSE 2.3, please reply within 2 working days if you intend to conduct a pre-repair survey of our client's damaged vehicle and please include in your reply a list of at least 3 motor surveyors.

Thanks & Best Regards,

IGENE

AXALT LAW LLC

Advocates & Solicitors
(UEN No. 202038023M)
66 Tannery Lane
#01-04i, Sindo Building
Singapore 347805
Tel : 6547 0082
Fax : 6547 0083
Email : igene@axalt.sg

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Thank you.

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