

Shiau Chan (LKKAUTO)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Friday, 6 September 2024 8:43 AM
To: Shiau Chan (LKKAUTO); SUR
Cc: Ana.Magnaye@stridespremier.com.sg
Subject: RE: PRELIMINARY ADVICE FOR APPROVAL: RE: Accident involving motor vehicle nos. SGJ165Y & SHB5244A along CHOA CHU KANG AVE 1, Accident date: 17/08/2024
Attachments: SGJ165Y IA.pdf

Dear Shiau Chan,

MSFCIL: D24007309MFSH/STRIDES/TPD-1

Please proceed.

Thank you

Best Regards
Rachel Wu
Motor Claims Dept
MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1812 | Tel: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, September 5, 2024 5:32 PM
To: MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>
Subject: PRELIMINARY ADVICE FOR APPROVAL: RE: Accident involving motor vehicle nos. SGJ165Y & SHB5244A along CHOA CHU KANG AVE 1, Accident date: 17/08/2024

Dear Sir/Madam,

Enclosed herewith preliminary advice of SGJ 165Y.

For your approval.

Best Regards,
Shiau Chan (Ms) | Senior Case Handler
Own Damage & Third Party Property Damage LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25
| S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 21 August 2024 10:30 AM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>;
Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>;
jaimetay@msfirstcapital.com.sg
Subject: RE: Accident involving motor vehicle nos. SGJ165Y & SHB5244A along CHOA CHU KANG AVE 1, Accident date:
17/08/2024

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that Ms. Shiau Chan is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,
Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,
#02-25 | S(408933)

-----Original Message-----

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, August 20, 2024 4:24 PM
To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)
<Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu
<RachelWu@msfirstcapital.com.sg>; jaimetay@msfirstcapital.com.sg
Subject: FW: Accident involving motor vehicle nos. SGJ165Y & SHB5244A along CHOA CHU KANG AVE 1, Accident date:
17/08/2024

Ref: TAX/08/24/2059

Dear Rajes,

Kindly survey on " Without Prejudice" basis.

TP: SGJ165Y

Insured: SHB5244A
Workshop: Cycle & Carriage Industries Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Tuesday, 20 August 2024 11:32 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>
Subject: FW: Accident involving motor vehicle nos. SGJ165Y & SHB5244A along CHOA CHU KANG AVE 1, Accident date: 17/08/2024

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Our Ref: D24007309MFSH/STRIDES/TPD1/RW

Dear Hua Yen,

For PRI

Thank you.

Regards,
Caroline Cabrera
Motor Claims Department

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <https://protect2.fireeye.com/v1/url?k=31323334-501d2dca-3132e76c-454455534531-52a7ebf0b690bb9a&q=1&e=621fbd9e-fe28-46a3-9ca2-b60ae1604ee2&u=http%3A%2F%2Fwww.msfirstcapital.com.sg%2F>

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-----Original Message-----

From: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Sent: Tuesday, August 20, 2024 8:27 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: Accident involving motor vehicle nos. SGJ165Y & SHB5244A along CHOA CHU KANG AVE 1, Accident date: 17/08/2024

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGJ165Y), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SHB5244A) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at kerlyn.ong@cyclecarriage.com.sg.

Thank You.

Your Sincerely,

Kerlyn Ong

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 91865113 | DID: 67714420 | Fax: 68721272

Website: <https://protect2.fireeye.com/v1/url?k=31323334-501d2dca-3132e76c-454455534531-1febbbd71f6300d6&q=1&e=621fbd9e-fe28-46a3-9ca2-b60ae1604ee2&u=http%3A%2F%2Fwww.mercedes-benz.com.sg%2F>

1febbbd71f6300d6&q=1&e=621fbd9e-fe28-46a3-9ca2-b60ae1604ee2&u=http%3A%2F%2Fwww.mercedes-benz.com.sg%2F

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