

Veron Chen (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 5 July 2024 9:32 AM
To: Veron Chen (LKKAUTO)
Subject: RE: Re: Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024
Attachments: YQ3260K LOD SET.pdf

Hi

fyi

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auto Claim <rnsautoclaim@rnseng.com.sg>
Sent: Friday, July 5, 2024 9:17 AM
To: Yong, Patrick <wenghongpatrick.yong@libertyinsurance.com.sg>
Cc: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: Re: Re: Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024

Hi Patrick,

Attached LOD document for your attention please.

Kindly assist to revert us with the liability issue and offer.

Best Regards,

Susan Tan

R&S Autoclaim Pte. Ltd.

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 8096 6413 | 📠: 6264 7002

On Tue, Jun 18, 2024 at 10:03 AM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Hi Assgn team,

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Sent: Friday, June 14, 2024 4:20 PM

To: Auto Claim <rnsautoclaim@rnseng.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Cc: Yong, Patrick <WengHongPatrick.Yong@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Re: Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,

Without Prejudice basis

Noted and will survey the vehicle

For Survey/Resurvey Arrangement: Email to workshopestimate@libertyinsurance.com.sg

**** Arrangement required one working day in-advance notice & before 3pm. ****

Thanks

Best Regards

Claim Department

Liberty Insurance Pte Ltd

One Raffles Quay
#25-01 North Tower

Singapore 048583

www.libertyinsurance.com.sg



From: Auto Claim <rnsautoclaim@rnseng.com.sg>
Sent: Friday, June 14, 2024 4:10 PM
To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Cc: Yong, Patrick <WengHongPatrick.Yong@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: {EXTERNAL} Re: Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,

As per request.



<i>Please Input survey details below</i>	
<i>Date of Survey(refer below ↓↓)</i>	18/06/2024
<i>All survey arrangement required one working day in-advance notice & before 3pm</i>	
<i>Workshop name</i>	R & S AUTOCLAIM PTE LTD
<i>Survey Location Address</i>	NO 13 PIONEER SECTOR 1, SINGAPORE 628424
<i>Contact Person & Phone Number</i>	SUSAN TAN 62647001 / 8096 6413

Best Regards,

Susan Tan

R&S Autoclaim Pte. Ltd.

13 Pioneer Sector 1 Singapore 628424

: +65 6264 7001 | HP: +65 8096 6413 | : 6264 7002

On Fri, Jun 14, 2024 at 4:03 PM Work Shop Estimate (SG)
<workshopestimate@libertyinsurance.com.sg> wrote:

Dear Sir/Madam

Kindly input into the box below.

In-order for us to carry out the survey kindly provide the survey detail by **input into the box below.**

Please Input survey details below	
Date of Survey(refer below ↓↓)	
All survey arrangement required one working day in-advance notice & before 3pm	
Workshop name	
Survey Location Address	
Contact Person & Phone Number	

Workshop estimate

From: Auto Claim <rnsautoclaim@rnseng.com.sg>

Sent: Friday, June 14, 2024 4:02 PM

To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Cc: Yong, Patrick <WengHongPatrick.Yong@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: {EXTERNAL} Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,

We would like to choose LKK Auto Consultants (Mohamad Taufikh Bin Hamid) to conduct the PRS.

Best Regards,

Susan Tan

R&S Autoclaim Pte. Ltd.

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 096 6413 | 🖨: 6264 7002

On Fri, Jun 14, 2024 at 3:56 PM Work Shop Estimate (SG)
<workshopestimate@libertyinsurance.com.sg> wrote:

Without Prejudice

Dear Sir/Madam

OIC: PATRICK

Please refer to the list of our 10 appointed surveyors.

Kindly revert **date** of survey / **workshop location** for survey & your **choice of surveyor** within 2 working days

In-order for us to carry out the survey kindly liaise with your client and provide the survey detail by *input into the box below*.

Take note request survey date will be the next working day.

Survey appointment will be strictly by email only.

Please Input survey details below	
Date of Survey(refer below ↓↓)	
All survey arrangement required one working day in-advance notice & before 3pm	
Workshop name	
Survey Location Address	
Choice of surveyor	
Contact Person & Phone Number	

LIST OF APPOINTED SURVEYORS

NO	NAME	DESIGNATION	COMPANY NAME
1	Liberty In-house	Automotive Assessor	Liberty Insurance Pte Ltd
2	You Jing Feng	Automotive Assessor	Form Team Consultancy
3	Ben Chua	Automotive Assessor	Form Team Consultancy
4	Soon Han Xin Gary	Automotive Assessor	Form Team Consultancy
5	Chow Bo Xiong	Automotive Assessor	Form Team Consultancy
6	Ng You Han	Automotive Assessor	Form Team Consultancy
7	Adrian Ling Wai Ping	Automotive Assessor	LKK Auto Consultants
8	Mohamad Taufikh Bin Hamid	Automotive Assessor	LKK Auto Consultants
9	Xing Guo Qiang	Automotive Assessor	LKK Auto Consultants
10	Ang Bryan Tani	Automotive Assessor	LKK Auto Consultants

Thank you

Workshop estimate

From: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Sent: Friday, June 14, 2024 3:04 PM
To: Auto Claim <rnsautoclaim@rnseng.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Claims_Admin (SG) <claims_admin@libertyinsurance.com.sg>
Subject: RE: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024

Dear Claim Team

No Info in workflow.

Kindly register and upload.

Please provide claim Ref number and Officer in-charge.

Thank you

Regards

Workshop Estimate

From: Auto Claim <rnsautoclaim@rnseng.com.sg>

Sent: Friday, June 14, 2024 3:02 PM

To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>

Cc: Claims_Admin (SG) <claims_admin@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>

Subject: {EXTERNAL} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,

Please find the attached GIA report.

Best Regards,

Susan Tan

R&S Autoclaim Pte. Ltd.

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 8096 6413 | 🖨: 6264 7002

On Fri, Jun 14, 2024 at 1:57 PM Work Shop Estimate (SG)

<workshopestimate@libertyinsurance.com.sg> wrote:

Without Prejudice

Dear Sir/Madam,

Kindly forward your GIA report to us.

Warm Regards

Workshop estimate

From: rnsautoclaim@rnseng.com.sg <rnsautoclaim@rnseng.com.sg>
Sent: Friday, June 14, 2024 11:30 AM
To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Cc: rnsautoclaim@rnseng.com.sg
Subject: {EXTERNAL} Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C (Your Insured - LIBERTY) accident on 14/06/2024

Without Prejudice,

To Officer In-charge,

We are appointed workshop bearing the car plates YQ3260K, accident happened due to the collision by your insured XE5998C.

GIA report will send in a while, Kindly provide list of surveyors and help to arrange for PRS.

Vehicle already in our workshop located at :

R & S Autoclaim Pte Ltd
13 Pioneer Sector 1, Singapore 628424

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thank You

Best Regards,

Susan Tan

R&S Autoclaim Pte. Ltd.

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 ext :110 | HP: +65 8096 6413 | 📠: 6264 7002

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)

This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error or you are not the intended recipient, please notify the sender immediately and permanently delete this email (and any files transmitted with it) along with all copies and printouts thereof and do not disclose any contents hereof. If you are not the intended recipient, you are hereby notified that any retention, dissemination, distribution, publishing or copying of this e-mail, and any attachments thereto, is strictly prohibited. We do not warrant that this email and any attachments are error or virus free. All personal data provided to us is subject to our [data protection policy](#)