

## Veron Chen (LKKAUTO)

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**From:** Auto Claim <rnsautoclaim@rnseng.com.sg>  
**Sent:** Thursday, 4 July 2024 11:58 AM  
**To:** Rasul (LKKAUTO)  
**Cc:** Veron Chen (LKKAUTO)  
**Subject:** Re: (FINALISED) Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Dear Rasul,

We agreed.

Best Regards,

Susan Tan

### **R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 8096 6413 | 🖨: 6264 7002

On Thu, Jul 4, 2024 at 11:50 AM Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)> wrote:  
Hi Susan,

As per my message to Miniko

We will be advising our principal a revised cost of repair L/S \$1,600.00 /- with 03 days of repair before GST, subject to their approval.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

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**From:** Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)>

**Sent:** Wednesday, 26 June 2024 10:10 am

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: (FINALISED) Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Hi Rasul,

Please find attached for the dashboard price and please have your finalized.

Thank you

Best Regards,

*Susan Tan*

**R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 8096 6413 | 🖨: 6264 7002

On Fri, Jun 21, 2024 at 5:40 PM Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)> wrote:

Dear Rasul,

Please find attached for After Repair photo and kindly forward us the finalised.

Thank you

Best Regards,

*Susan Tan*

**R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 8096 6413 | 🖨: 6264 7002

On Fri, Jun 21, 2024 at 5:35 PM Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)> wrote:

Dear Rasul,

Please find the attached check item photo.

Best Regards,

**Susan Tan**

**R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 8096 6413 | 📠: 6264 7002

On Tue, Jun 18, 2024 at 10:03 AM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

**Hi Assgn team,**

|

**Kindly assist.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Sent:** Friday, June 14, 2024 4:20 PM  
**To:** Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)>; Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Cc:** Yong, Patrick <[WengHongPatrick.Yong@libertyinsurance.com.sg](mailto:WengHongPatrick.Yong@libertyinsurance.com.sg)>; Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Re: Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,

Without Prejudice basis

Noted and will survey the vehicle

**For Survey/Resurvey Arrangement: Email to [workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)**

**\*\* Arrangement required one working day in-advance notice & before 3pm. \*\***

Thanks

Best Regards

Claim Department

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Liberty Insurance Pte Ltd

One Raffles Quay  
#25-01 North Tower

Singapore 048583

**[www.libertyinsurance.com.sg](http://www.libertyinsurance.com.sg)**

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**From:** Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)>  
**Sent:** Friday, June 14, 2024 4:10 PM  
**To:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Cc:** Yong, Patrick <[WengHongPatrick.Yong@libertyinsurance.com.sg](mailto:WengHongPatrick.Yong@libertyinsurance.com.sg)>; Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** {EXTERNAL} Re: Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,

As per request.

<b>Please Input survey details below</b>	
<b>Date of Survey(refer below ↓↓)</b>	18/06/2024
<b>All survey arrangement required one working day in-advance notice &amp; before 3pm</b>	
<b>Workshop name</b>	R & S AUTOCLAIM PTE LTD
<b>Survey Location Address</b>	NO 13 PIONEER SECTOR 1, SINGAPORE 628424
<b>Contact Person &amp; Phone Number</b>	SUSAN TAN 62647001 / 8096 6413

Best Regards,

*Susan Tan*

**R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

On Fri, Jun 14, 2024 at 4:03 PM Work Shop Estimate (SG)  
<[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)> wrote:

Dear Sir/Madam

Kindly input into the box below.

In-order for us to carry out the survey kindly provide the survey detail by **input into the box below.**

<b><i>Please Input survey details below</i></b>	
<b><i>Date of Survey(refer below ↓↓)</i></b>	
<b><i>All survey arrangement required one working day in-advance notice &amp; before 3pm</i></b>	
<b><i>Workshop name</i></b>	
<b><i>Survey Location Address</i></b>	
<b><i>Contact Person &amp; Phone Number</i></b>	

Workshop estimate

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**From:** Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)>  
**Sent:** Friday, June 14, 2024 4:02 PM  
**To:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Cc:** Yong, Patrick <[WengHongPatrick.Yong@libertyinsurance.com.sg](mailto:WengHongPatrick.Yong@libertyinsurance.com.sg)>; Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** {EXTERNAL} Re: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,

We would like to choose LKK Auto Consultants ( Mohamad Taufikh Bin Hamid) to conduct the PRS.

Best Regards,

*Susan Tan*

**R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 | HP: +65 096 6413 | 🖨: 6264 7002

On Fri, Jun 14, 2024 at 3:56 PM Work Shop Estimate (SG)  
<[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)> wrote:

**Without Prejudice**

Dear Sir/Madam

OIC: PATRICK

Please refer to the list of our 10 appointed surveyors.

Kindly revert **date** of survey / **workshop location** for survey & your **choice of surveyor** within 2 working days

In-order for us to carry out the survey kindly liaise with your client and provide the survey detail by *input into the box below*.

Take note request survey date will be the next working day.

Survey appointment will be strictly by email only.

<b><i>Please Input survey details below</i></b>	
<b><i>Date of Survey(refer below ↓↓)</i></b>	
<b><i>All survey arrangement required one working day in-advance notice &amp; before 3pm</i></b>	
<b><i>Workshop name</i></b>	
<b><i>Survey Location Address</i></b>	
<b><i>Choice of surveyor</i></b>	
<b><i>Contact Person &amp; Phone Number</i></b>	

### **LIST OF APPOINTED SURVEYORS**

NO	NAME	DESIGNATION	COMPANY NAME
1	Liberty In-house	Automotive Assessor	Liberty Insurance Pte Ltd
2	You Jing Feng	Automotive Assessor	Form Team Consultancy
3	Ben Chua	Automotive Assessor	Form Team Consultancy
4	Soon Han Xin Gary	Automotive Assessor	Form Team Consultancy
5	Chow Bo Xiong	Automotive Assessor	Form Team Consultancy



6	Ng You Han	Automotive Assessor	Form Team Consultancy
7	Adrian Ling Wai Ping	Automotive Assessor	LKK Auto Consultants
8	Mohamad Taufikh Bin Hamid	Automotive Assessor	LKK Auto Consultants
9	Xing Guo Qiang	Automotive Assessor	LKK Auto Consultants
10	Ang Bryan Tani	Automotive Assessor	LKK Auto Consultants

Thank you

Workshop estimate

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**From:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Sent:** Friday, June 14, 2024 3:04 PM  
**To:** Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)>; Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>; Claims\_Admin (SG) <[claims\\_admin@libertyinsurance.com.sg](mailto:claims_admin@libertyinsurance.com.sg)>  
**Subject:** RE: {AVS24/1861-PY} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Dear Claim Team

No Info in workflow.

Kindly register and upload.

Please provide claim Ref number and Officer in-charge.

Thank you

Regards

Workshop Estimate

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**From:** Auto Claim <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)>

**Sent:** Friday, June 14, 2024 3:02 PM

**To:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>

**Cc:** Claims\_Admin (SG) <[claims\\_admin@libertyinsurance.com.sg](mailto:claims_admin@libertyinsurance.com.sg)>; Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>

**Subject:** {EXTERNAL} Re: Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Dear Sir/Madam,


Please find the attached GIA report.

Best Regards,

*Susan Tan*

**R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

: +65 6264 7001 | HP: +65 8096 6413 | : 6264 7002

On Fri, Jun 14, 2024 at 1:57 PM Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)> wrote:

Without Prejudice

Dear Sir/Madam,

Kindly forward your GIA report to us.

Warm Regards

Workshop estimate

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**From:** [rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg) <[rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)>  
**Sent:** Friday, June 14, 2024 11:30 AM  
**To:** Work Shop Estimate (SG) <[workshopestimate@libertyinsurance.com.sg](mailto:workshopestimate@libertyinsurance.com.sg)>  
**Cc:** [rnsautoclaim@rnseng.com.sg](mailto:rnsautoclaim@rnseng.com.sg)  
**Subject:** {EXTERNAL} Please arrange for survey - Accident involving vehicle YQ3260K & XE5998C ( Your Insured - LIBERTY) accident on 14/06/2024

Without Prejudice,

To Officer In-charge,

We are appointed workshop bearing the car plates YQ3260K, accident happened due to the collision by your insured XE5998C.

GIA report will send in a while, Kindly provide list of surveyors and help to arrange for PRS.

Vehicle already in our workshop located at :

R & S Autoclaim Pte Ltd  
13 Pioneer Sector 1, Singapore 628424

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thank You

Best Regards,

*Susan Tan*

**R&S Autoclaim Pte. Ltd.**

13 Pioneer Sector 1 Singapore 628424

☎: +65 6264 7001 ext :110 | HP: +65 8096 6413 | 📠: 6264 7002

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