

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 26 August 2024 12:12 PM  
**To:** Chan, Shu Hui Agnes; SUR  
**Subject:** RE: LKK/AL / CMTD2402692/AGC(nr) - XD2398J | PRE-REPAIR SURVEY - SNF 6017 R & XD 2398 J ON 19 8 2024 ALONG YISHUN IND PARK A TWDS YISHUN AVE 6 AT ABOUT 1026 HOURS

Dear Agnes,

Please be informed that we have inspected the vehicle SNF 6017R on 20/08/2024.

We are pending estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>  
**Sent:** Friday, August 23, 2024 9:13 AM  
**To:** Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/AL / CMTD2402692/AGC(nr) - XD2398J | PRE-REPAIR SURVEY - SNF 6017 R & XD 2398 J ON 19 8 2024 ALONG YISHUN IND PARK A TWDS YISHUN AVE 6 AT ABOUT 1026 HOURS

Dear LKK

We herewith enclosed 2 GIA reports for your attention.

Thank you.

**We are working intermittently from home till further notice.**

Best Regards

**Agnes Chan**

Claim Division

D: 6329 5327 | T: 6461 6555



Innovation for Wellbeing

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Tuesday, August 20, 2024 3:36 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: LKK/AL / CMTD2402692/AGC(nr) - XD2398J | PRE-REPAIR SURVEY - SNF 6017 R & XD 2398 J ON 19 8 2024 ALONG YISHUN IND PARK A TWDS YISHUN AVE 6 AT ABOUT 1026 HOURS

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Dear Grace,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Sent:** Tuesday, August 20, 2024 3:02 PM

**To:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)

**Subject:** LKK/AL / CMTD2402692/AGC(nr) - XD2398J | PRE-REPAIR SURVEY - SNF 6017 R & XD 2398 J ON 19 8 2024 ALONG YISHUN IND PARK A TWDS YISHUN AVE 6 AT ABOUT 1026 HOURS

Without Prejudice

Dear Elaine,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice and without any admission of liability basis.

Hi LKK Auto,

Please arrange **Mr. Adrian** to survey for **SNF6017R** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

\*No SAS

**Messrs Hua Meng Spray Painting Workshop**  
**1 Kaki Bukit Avenue 6, Blk C**  
**#01-61/01-34**  
**Singapore 417883**

**Mr. Albert Tan @ 6746 5519 (Please call before going)**

**\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg).**

**\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).**



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[sompo.com.sg](http://sompo.com.sg)

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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>  
**Sent:** Tuesday, August 20, 2024 2:42 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)  
**Subject:** RE: PRI / CMTD2402692/AGC(nr) - XD2398J | PRE-REPAIR SURVEY - SNF 6017 R & XD 2398 J ON 19 AUGUST 2024 ALONG YISHUN IND PARK A TWDS YISHUN AVE 6 AT ABOUT 1026 HOURS  
**Importance:** High

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**Our Ref: SNF 6017 R (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD – ADRIAN LING** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

**Venue :** Messrs Hua Meng Spray Painting Workshop  
1 Kaki Bukit Avenue 6, Blk C  
#01-61/01-34  
Singapore 417883  
**Contact:** Mr. Albert Tan @ 6746 5519 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
VISION LAW LLC  
133 New Bridge Road  
#25-03/04/05 Chinatown Point  
Singapore 059413  
Tel: 6534 2811 (Ext. 126) / Fax: 6535 6802



**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

Appointed surveyor :  
(Name & Signature)

Date & Time of Inspection :

**From:** Claims - Motor Survey [<mailto:MotorSurvey@sompo.com.sg>]  
**Sent:** Tuesday, 20 August, 2024 9:48 AM  
**To:** Elaine Toh; Chan, Shu Hui Agnes  
**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)  
**Subject:** PRI / CMTD2402692/AGC(nr) - XD2398J | PRE-REPAIR SURVEY - SNF 6017 R & XD 2398 J ON 19 AUGUST 2024 ALONG YISHUN IND PARK A TWDS YISHUN AVE 6 AT ABOUT 1026 HOURS

Our Reference : CMTD2402692/AGC  
Your Reference SNF6017R **(et)**

Date: 20/08/2024

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S VISION LAW LLC**

Dear Elaine,

**ACCIDENT INVOLVING XD2398J & SNF6017R ON 19.08.24**

We refer to your Notice of Accident dated 19/08/2024.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

***Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.***

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Chow BoXiong
		You Jing Feng
		Gary Soon
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).



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**From:** Elaine Toh <[Elainetoh@visionlawllc.com](mailto:Elainetoh@visionlawllc.com)>

**Sent:** Monday, August 19, 2024 4:58 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** [yvonnelim@visionlawllc.com](mailto:yvonnelim@visionlawllc.com)

**Subject:** PRE-REPAIR SURVEY --- YOUR REF: XD 2398 J --- ACCIDENT INVOLVING SNF 6017 R AND XD 2398 J ON 19 AUGUST 2024 ALONG YISHUN INDUSTRIAL PARK A TOWARDS YISHUN AVENUE 6 AT ABOUT 1026 HOURS

**Importance:** High

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**Our Ref: SNF 6017 R (et)**  
**WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **TOO KIM THOR** to notify you of a road traffic accident on 19 August 2024 at about 1026 hours along Yishun Industrial Park A towards Yishun Avenue 6 involving our client's motor vehicle registration number SNF 6017 R and motor vehicle registration XD 2398 J driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,  
Elaine Toh (Secretary)  
*VISION LAW LLC*  
*133 New Bridge Road*  
*#25-03/04/05 Chinatown Point*  
*Singapore 059413*  
Tel: 6534 2811 (Ext. 126) / Fax: 6535 6802

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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