

18 SEPTEMBER 2024

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 CECIL STREET

#04-00 #05-00 IOB BUILDING

Singapore 049711

Motor Claims Dept

Dear Sir/Madam,

**ACCIDENT INVOLVING FBR 5748A AND SLW 1809P AT CHAI CHEE STREET ON 15/08/2024**

We are the authorised workshop for the owner of FBR 5748A, which was involved in the above accident with your insured SLW 1809P. The vehicle owner has requested and authorised us to assist him/her in presenting his/her claim against the party responsible for the damage to the vehicle.

The breakdown of this claim is as follows:-

Cost of Repair	: \$ 2,289.00
Loss of Use (4 days x \$60.00)	: \$ 240.00
LTA Search	: \$ 27.25
<b>Total</b>	<b>: \$ 2,556.25</b>

Hope to have your settlement as soon as possible.

Thank you

Yours faithfully

**KIVILE ENTERPRISE**  
Blk 3007, Ubi Road 1 #01-408  
(S) 408701 M: 90370110N  
Tel: 6748 8645 Fax: 6748 2533  
*18/9/2024*

(with company stamp)

# **AUTHORISATION TO ACT**

I/We, ONG HOCK BENG, IVAN (the third party claimant) of \_\_\_\_\_  
\_\_\_\_\_ (address), owner of FBR5748A ( vehicle no.)  
hereby authorize KIVILE ENTERPRISE ( workshop) to act for me with  
respect to my claim for repair costs and/ or rental and/ or loss of use (claim) for my  
vehicle no. FBR5748A that was damaged pursuant to the accident which  
occurred on 15/08/2024 ( date) along CHAI CHEE STREET  
\_\_\_\_\_ ( location) involving vehicle no's SLW1809P (accident)

I further authorize the workshop to settle my above mentioned claim in a manner  
that they deem fit and the workshop is further authorized to receive payment  
further to settlement of my claim with payment cheque(s) being made in favour  
of the workshop.

I further knowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis in so far as the driver/  
owner/ insurers of the other vehicle(s) is concerned.

Date: 18 / 09 / 2024 (DD/MM/YYYY)

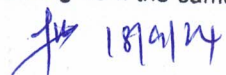


Signed by the third party claimant  
(with company stamp if applicable)

**KIVILE ENTERPRISE**  
Blk 3007, Ubi Road 1 #01-408  
(S) 408701 M: 90370110N  
Tel: 6748 8645 Fax: 6748 2533

Signed by the workshop  
(with company stamp)

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2024D0009625  
Claimant Ref: FBR 5748A

We/I, KIVILE ENTERPRISE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,289.00 (repair cost), S\$ 140.00 (loss of use/rental), S\$ 27.25 (search fee), vehicle no. FBR5748A that was damaged pursuant to the accident which occurred on 15/08/2024 (date) at CHAI CHEE STREET (location) involving vehicle no. SLW1809P (insured vehicle). This is pursuant to the inspection conducted on 20/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG HOCK BENG, IVAN ("the third party claimant") of vehicle no. FBR5748A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to FBR5748A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,456.25 to KIVILE ENTERPRISE.

Dated this 08 day of Jan 20 25

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

**KIVILE ENTERPRISE**  
Blk 3007, Ubi Road 1 #01-408  
(S) 408701 M: 90370110N  
Tel: 6748 8645 Fax: 6748 2533

Nationality:

Occupation:

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:





Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident

  
8/1/25



吉維利企業  
KIVILE ENTERPRISE

BLK 3007, UBI ROAD 1 #01-408, SINGAPORE 408701

TEL: 67488645, 67479547 FAX: 67482533

EMAIL: KIVILEPC@GMAIL.COM

WEBSITE: WWW.KIVILEPC.COM

ROC NO.: 53114844X

GST REG NO.: M90370110N

**TAX INVOICE**

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#05- IOB BUILDING

MOTOR CLAIM DEPT

SINGAPORE 049711

TEL: 63476100 FAX: 62244174

TAX INV NO. : AR202501-0074

DATE : 15/01/2025

PAGING : PAGE 1 OF 1

TERMS : CASH

FBR5748A REPAIR CLAIM

NO	DESCRIPTION	QUANTITY	U/PRICE	AMOUNT
				SGD
1.	REPAIR COST	1	2,100.00	2,100.00

(SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED EIGHTY-NINE ONLY)

TOTAL	:	2,100.00
ADD GST	:	189.00
GRAND TOTAL	:	2,289.00

This is computer generated invoice. No signature is required.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Aug 2024 / 09:19:35  
Receipt Date/Time : 20 Aug 2024 / 09:19:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240820-000523

Previous Receipt No. :

S/N Item Description/  
Business Transaction Reference  
No.

Amount  
Before  
GST (S\$)  
GST  
Amount  
(S\$)  
Amount  
After GST  
(S\$)

Result of Insurance Enquiry - SLW1809P  
As at 15 Aug 2024/11:40:00  
Insurance Co: INDIA INT'L INS PTE LTD  
1 Insurance Enquiry - SLW1809P  
Enquiry Fee  
20240820091840360958

25.00 2.25 27.25

Sub-Total 25.00 2.25 27.25

Total Before Rounding 25.00 2.25 27.25

Rounding Difference 0.00

Total Amount Payable 27.25

Paid By  
526471XXXXXX8772 eNETS Credit Card 27.25

Total 27.25

Cash Change 0.00

Tendered Amount 27.25

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Aug 2024 17:51	<b>Clm Dtl Modified</b>	Claimant's Name: -> ONG HOCK BENG, IVAN. Claimant's ID: -> S8706620G.	[A] HOW MEI KWAN
2	20 Aug 2024 17:51	<b>Clm Veh Model Changed</b>	(205464) YAMAHA CZD300A / XMAX300 292cc.	[A] HOW MEI KWAN
3	20 Aug 2024 17:51	<b>Clm Created</b>	Reg No: FBR5748A. Acct Date: 2024/08/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Kivile Enterprise (HQ)	[A] HOW MEI KWAN
4	20 Aug 2024 17:51	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Aug 2024 17:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/29	[A] HOW MEI KWAN
6	20 Aug 2024 17:51	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Aug 2024 17:51	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	20 Aug 2024 17:51	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	21 Aug 2024 17:24	<b>Adj Next Rpt Request</b>	Cur.Req:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
10	21 Aug 2024 18:08	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/29	[I] Sherini Pillai
11	21 Aug 2024 18:08	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
12	22 Aug 2024 13:01	<b>Clm Dtl Modified</b>	Insured Name: -> SHARIFAH AISHAH BINTE SYED JAMAL. Insured ID: -> S9008715J.	[A] HOW MEI KWAN
13	09 Oct 2024 15:18	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	09 Oct 2024 15:18	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	09 Oct 2024 15:18	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2020/08/06.	[A] JOANNE LEE KHANG MIN
16	09 Oct 2024 15:18	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	11 Oct 2024 17:11	<b>Adj Mandate Request</b>	Cur.Req:2476.25:Liability: 100% *Quantum: \$ 2,476.25 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
18	14 Oct 2024 16:52	<b>Adj Mandate Set</b>	Approved:2476.25.	[I] Sherini Pillai

Date From    
 Date To    
 Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3221751	21 Aug 2024 08:54:20	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBR5748A	SLW1809P	12.00
3251229	09 Oct 2024 15:18:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBR5748A	SLW1809P	12.00