

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, August 20, 2024 9:21 AM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: OUR REF: SNL 1701A // ACCIDENT INVOLVING VEHICLES SNL 1701A AND SHB 525Y ALONG HAVELOCK ROAD OPPOSITE KING CENTRE ON 19.08.2024
Attachments: LTA SEARCH - SNL 1701A.pdf; PRI- First Capital.cleaned.pdf; GIA DRAFT - SNL 1701A (003).pdf

Ref: TAX/08/24/2069

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SNL1701A
Insured: SHB525Y
Workshop: Regnant Automotive Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: PRS <prs@regnantauto.com>
Sent: Tuesday, 20 August 2024 9:06 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: RE: OUR REF: SNL 1701A // ACCIDENT INVOLVING VEHICLES SNL 1701A AND SHB 525Y ALONG HAVELOCK ROAD OPPOSITE KING CENTRE ON 19.08.2024

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Dear Hua Yen,

Kindly Appoint LKK – Adrian Ling Wai Ping .

Thank you.

Regards,
Shan Shan
Regnant Automotive Pte Ltd

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Tuesday, August 20, 2024 8:58 AM

To: PRS <prs@regnantauto.com>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: RE: OUR REF: SNL 1701A // ACCIDENT INVOLVING VEHICLES SNL 1701A AND SHB 525Y ALONG HAVELOCK ROAD OPPOSITE KING CENTRE ON 19.08.2024

Ref: TAX/08/24/2069

WITHOUT PREJUDICE

Dear Shir Fen,

We are the owner of SHB525Y as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: PRS <prs@regnantauto.com>

Sent: Monday, 19 August 2024 3:15 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>

Subject: RE: OUR REF: SNL 1701A // ACCIDENT INVOLVING VEHICLES SNL 1701A AND SHB 525Y ALONG HAVELOCK ROAD OPPOSITE KING CENTRE ON 19.08.2024

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Dear Hau Yen,

Enclosed here with a copy of video footage for your reference.

Kindly let us have your SJE surveyor list.

Thank you.

Regards,

Shir Fen
Regnant Automotive Pte Ltd

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, August 19, 2024 3:05 PM
To: PRS <prs@regnantauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: RE: OUR REF: SNL 1701A // ACCIDENT INVOLVING VEHICLES SNL 1701A AND SHB 525Y ALONG HAVELOCK ROAD OPPOSITE KING CENTRE ON 19.08.2024

Dear Shir Fen,

Kindly provide accident scene photos and video footage.

Thanks & Regards
Hua Yen

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Sent: Monday, 19 August 2024 2:42 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; PRS <prs@regnantauto.com>
Subject: FW: OUR REF: SNL 1701A // ACCIDENT INVOLVING VEHICLES SNL 1701A AND SHB 525Y ALONG HAVELOCK ROAD OPPOSITE KING CENTRE ON 19.08.2024

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Our Ref: D24007257MFSH/STRIDES/TPD1/RW

Dear Hua Yen,

For PRI

Thank you.

Regards,
Caroline Cabrera
Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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From: PRS <prs@regnantauto.com>

Sent: Monday, August 19, 2024 12:15 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: OUR REF: SNL 1701A // ACCIDENT INVOLVING VEHICLES SNL 1701A AND SHB 525Y ALONG HAVELOCK ROAD OPPOSITE KING CENTRE ON 19.08.2024

Dear Sir / Madam,

Your ref: SHB 525Y

Our ref: SNL 1701A

Dear sir/madam,

Enclosed herewith a copy of the GIA report and PRI letter for your reference.

kindly arrange pre-repair inspection for SHB 525Y. Has the following address as below:-

Address: 53 Ubi Ave 1

#01-09

Paya ubi industrial park

(S) 408934

Contact person : Jasper 9692 9668

We would like to do direct settlement, kindly send us your surveyor list.

Thank you.

Regards,

Shir Fen

Regnant Automotive Pte Ltd

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