

## Mei Kwan (LKKAuto)

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**From:** Chong, Yvonne <Yvonne.Chong@aig.com>  
**Sent:** Thursday, August 29, 2024 9:09 AM  
**To:** assignments; Admin A  
**Cc:** Lim, Kok-Chong; Lim, Sheng Yang; Hor, Yinrul; Azlan, Syazairdina; Hiew, Chasin; Kamalasanan, Ghayatri  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDK1212T AND SLC1408T ON 30.06.2024

Dear LKK,

Kindly note that TP repairer would like to withdraw the case.

Kindly assist, thank you.

Best regards,

**YVONNE CHONG**  
**AIG**

FNOL Adjuster  
Claims | AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 68307871  
[Yvonne.Chong@aig.com](mailto:Yvonne.Chong@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** PRS <prs@regnantauto.com>  
**Sent:** Wednesday, August 28, 2024 5:58 PM  
**To:** Chong, Yvonne <Yvonne.Chong@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Kamalasanan, Ghayatri <Ghayatri.Kamalasanan@aig.com>  
**Subject:** [EXTERNAL] RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDK1212T AND SLC1408T ON 30.06.2024

This message is from an external sender; be cautious with links and attachments.

Dear Sir/madam,

We would like to withdraw this case , sorry for the inconvenience caused.

Thank you.

Regards,  
SHIR FEN  
Regnant Automotive Pte Ltd

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**From:** Chong, Yvonne <[Yvonne.Chong@aig.com](mailto:Yvonne.Chong@aig.com)>

**Sent:** Wednesday, August 14, 2024 4:37 PM

**To:** PRS <[prs@regnantauto.com](mailto:prs@regnantauto.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Hiew, Chasin <[Chasin.Hiew@aig.com](mailto:Chasin.Hiew@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Kamalasanan, Ghayatri <[Ghayatri.Kamalasanan@aig.com](mailto:Ghayatri.Kamalasanan@aig.com)>

**Subject:** RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDK1212T AND SLC1408T ON 30.06.2024

Dear Sir/Madam,

Thank you for your email. Well noted on below.

Best regards,

**YVONNE CHONG**

**AIG**

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

[Yvonne.Chong@aig.com](mailto:Yvonne.Chong@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [prs@regnantauto.com](mailto:prs@regnantauto.com) <[prs@regnantauto.com](mailto:prs@regnantauto.com)>

**Sent:** Wednesday, August 14, 2024 12:21 PM

**To:** Chong, Yvonne <[Yvonne.Chong@aig.com](mailto:Yvonne.Chong@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Hiew, Chasin <[Chasin.Hiew@aig.com](mailto:Chasin.Hiew@aig.com)>; Azlan, Syazairdina <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>; Kamalasanan, Ghayatri <[Ghayatri.Kamalasanan@aig.com](mailto:Ghayatri.Kamalasanan@aig.com)>; [prs@regnantauto.com](mailto:prs@regnantauto.com)

**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDK1212T AND SLC1408T ON 30.06.2024

This message is from an external sender; be cautious with links and attachments.

Dear sir / madam,

Kindly appoint Jeffrey Ong Leng Kiat from Priority Services for the for the above survey.

Thank you.

Regards,

Shir Fen

Regnant Automotive Pte Ltd

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**From:** Chong, Yvonne

**Sent:** Wed, 14 Aug 2024 04:07:57 +0000

**To:** PRS

**Cc:** Lim, Kok-Chong, Lim, Sheng Yang, Hor, Yinrul, Hiew, Chasin, Azlan, Syazairdina, Kamalasanan, Ghayatri

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDK1212T AND SLC1408T ON 30.06.2024

Without Prejudice

-

Your Reference : SLC1408T

Our Reference : 9090958972SG-003

Dear Sir/Madam,

We refer to your Notice of Accident of event date.

If you wish to pursue Third Party Direct Settlement with AIG for your case, subject to confirmation of liability and coverage, kindly express to us accordingly.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Best regards,

**YVONNE CHONG**

**AIG**

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

[Yvonne.Chong@aig.com](mailto:Yvonne.Chong@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** PRS <[prs@regnantauto.com](mailto:prs@regnantauto.com)>

**Sent:** Tuesday, August 13, 2024 4:05 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Subject:** [EXTERNAL] PRE INSPECTION NOTICE// OUR REF: SLC 1408T // ACCIDENT INVOLVING VEHICLES SLC 1408T AND SDK 1212T ALONG ANG MO KIO AVE 1 TOWARDS CTE ON 30.06.2024

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

Your ref: SDK 1212T

Our ref: SLC 1408T

Dear sir/madam,

Enclosed herewith a copy of the GIA report and PRI letter for your reference.

kindly arrange pre-repair inspection for SLC 1408T. Has the following address as below:-

Address: 53 Ubi Ave 1

#01-09

Paya ubi industrial park

(S) 408934

Contact person : Jasper 9692 9668

We would like to do direct settlement, kindly send us your surveyor list.

Thank you.

Regards,

Shir Fen

Regnant Automotive Pte Ltd