

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748-4422 / 6744-4422 FAX : 6-747- 6720

Email: chin@modernautomotive.com.sg

Your Ref : SMH6312P

Our Ref : SMN2262U

Date : 23.10.2024

AIG Asia Pacific Insurance Pte Ltd

AIG Building

78, Shenton Way #07-16

Singapore 079120

Tel : 6-419-300 Fax : 6-415-3727

Attn : Hsiao Tong

RE : ACCIDENT INVOLVING SMN2262U & SMH6312P ON 17.08.2024
ALONG BEDOK RESERVOIR RD

We refer to the above matter.

We have been authorized by our client Mr Gui Tong Huat to make claim against your vehicle No.SMH6312P in respect of the above accident for the following:

Repair Cost	\$ 8,665.50 (Incl 9% GST)
Loss of use (\$60 x 11 days)	\$ 660.00
Search fee	\$ 2.18
Total :	\$ 9,327.68

Enclosed herewith a copy each of the supporting documents for your perusal.
Kindly process the above and remit the payment to us asap

Yours faithfully



Modern Automotive Pte Ltd

LETTER OF AUTHORIZATION

Date:19/8/24.....

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

.....SMN2262U & SMH6312P.....

ON17/8/24.....ALONG.....Bedok Reservoir Rd.....

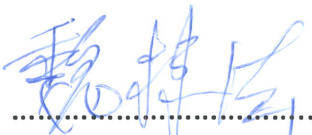
.....

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD (UEN 200501102H)** to act on my/our behalf with respect to the third-party claim.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** is authorized to accept any offer of settlement from the third-party insurer. I/We also agree that all payments include compensation for Loss of Use shall be made in favor of **MODERN AUTOMOTIVE PTE LTD**.

MODERN AUTOMOTIVE PTE LTD is authorized to sign all the required documents include Discharge Voucher from the third-party insurer.

Yours Faithfully

..........

Signature of Owner

.....Gui Tong Huat.....

Name / NRIC SXXXX210E

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, MODERN AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,665.50 (Repair Cost), S\$660.00 (Loss of Use/~~Rental~~), S\$2.18 (Disbursement) for vehicle no. SMN 2262U that was damaged pursuant to the accident which occurred on 17/08/2024 (date) at/along BEDOK RESERVOIR ROAD (location) involving vehicle no/s SMH 6312P. This is pursuant to the inspection conducted on 19/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GUI TONG HUAT (the third party claimant") of vehicle no. SMN 2262U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMN 2262U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of Dec (month) 20 24 (year)


LKP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 #01-58 / 61 SINGAPORE 408717
TEL : 6747 4422, 6745 4422 FAX : 6747 6720
GST REG. NO : 200501102H

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY #07-16
SINGAPORE 079120

Attention : Motor Claim Department
Contact : 6415-3727 6419-3000

Tax Invoice : TP002098

Date : 23/10/2024
Vehicle Num. : SMN 2262U
Make/Model : HONDA JAZZ-2019
Chassis/Eng# :
Accident Date : 17/08/2024
Claim No. :
Reference :
Policy No. : 5122856932

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		ACCIDENT REPAIR (LUMPSUM)		7,950.00
		Labour Total S\$:		7,950.00



MODERN AUTOMOTIVE PTE LTD

Total S\$:	7,950.00
GST @ 9% S\$:	715.50
Amount Due S\$:	8,665.50
	=====

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMH6312P

Date of Accident

17/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **28/01/2024 - 27/01/2025**

Requested By **CHIN SOI SHONG GRACE (MOD...**

Requested Date **19/08/2024 14:27**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Abhishek Tandon <tandonabhishek@yahoo.com>
Sent: Tuesday, 3 September 2024 3:15 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMH6312P(AIG) AND SMN2262U AT/ALONG OPPOSITE WATERFRONT WAVES CONDO BEDOK RESERVOIR ROAD ON 17/08/2024

Hi Hsiao Tong,

Noted and thanks for your support on this case.

Regards,
Abhishek Tandon

Sent from my iPhone

On 3 Sep 2024, at 2:39 PM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Dear Sirs/Mdm,

We attached here with a copy of third party video footage screenshot for you easy reference. Third party was driving on right lane before junction/ yellow box. We are of the view that third party has the right of way and your driver should exercise caution/ give way to the vehicle driving along main road. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Abhishek Tandon <tandonabhishek@yahoo.com>
Sent: Saturday, August 31, 2024 9:59 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMH6312P(AIG) AND SMN2262U AT/ALONG OPPOSITE WATERFRONT WAVES CONDO BEDOK RESERVOIR ROAD ON 17/08/2024

Hi Hsiao Tong,

Did you receive video clip from SMN2262U Honda car? Did driver of Honda car change the lane suddenly or in yellow box?

Thanks,

Abhishek Tandon
+65 91782855

Sent from my iPhone

chewht@lkkauto.com

ABHISHEK TANDON
DRIVER: DIPTI TANDON

[By Email Only]

Dear Sir/Madam,

You Ref: SMH6312P

Our Ref: CD/AIG24080320/Apa3

**ACCIDENT INVOLVING SMH6312P(AIG) AND SMN2262U AT/ALONG OPPOSITE WATERFRONT WAVES CONDO
BEDOK RESERVOIR ROAD ON 17/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMN2262U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<SMN2262U VIDEO SCREENSHOT.pdf>

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Aug 2024 17:30	Clm Dtl Modified	Claimant's Name: -> GUI TONG HUAT. Claimant's ID: -> SXXXX210E.	[A] HOW MEI KWAN
2	20 Aug 2024 17:30	Clm Veh Model Changed	(204445) HONDA JAZZ 1.3 CVT (A).	[A] HOW MEI KWAN
3	20 Aug 2024 17:30	Clm Created	Reg No: SMN2262U. Acct Date: 2024/08/17. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Modern Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	20 Aug 2024 17:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Aug 2024 17:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/29	[A] HOW MEI KWAN
6	20 Aug 2024 17:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Aug 2024 17:30	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	20 Aug 2024 17:30	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	20 Aug 2024 17:30	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	20 Aug 2024 17:30	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	28 Aug 2024 10:40	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	28 Aug 2024 10:40	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	03 Sep 2024 14:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	03 Sep 2024 14:28	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	15 Oct 2024 13:50	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/29	[A] CHEW HSIAO TONG
16	21 Nov 2024 17:00	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	21 Nov 2024 17:00	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
18	21 Nov 2024 17:00	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	21 Nov 2024 17:00	Clm Dtl Modified	JPJ Reg. Date: -> 2019/07/29.	[A] JOANNE LEE KHANG MIN
20	21 Nov 2024 17:00	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	25 Nov 2024 10:51	Adj Mandate Request	Cur.Reg:9327.68:Liability: 100%[OID TURNED OUT FROM MINOR ROAD AND COLLIDED WITH TP WHO WAS ON MAIN ROAD.] *Quantum: \$ 9,327.68(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
22	02 Dec 2024 09:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/29	[I] MdNoor, Norsiah
23	02 Dec 2024 09:57	Adj Mandate Set	Approved:9327.68.	[I] MdNoor, Norsiah

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3222053	21 Aug 2024 12:05:40	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMN2262U	SMH6312P	12.00
3229834	03 Sep 2024 14:31:08	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMN2262U	CHEW HSIAO TONG	xx.xx
3254239	15 Oct 2024 13:50:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN2262U	SMH6312P	12.00