

## Daphne Lee (LKK Auto)

**From:** Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)  
<SiauChin.Chan@stridespremier.com.sg>  
**Sent:** Thursday, 6 March 2025 2:38 PM  
**To:** Claims Dept of CTI  
**Cc:** Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Chong Fei Yuan  
(StridesMSvcs/Finance/Fin Cont); Chan Shu Xian (StridesASvcs/Ins & Claims)  
**Subject:** OUR REF:BUS/04/24/7009(CHINATAIPING)- ACCIDENT ON 09.04.2024 INVOLVING  
SMB143G AND SLA7778X ALONG Woodlands Road / Kranji Road  
**Attachments:** BUS SAS.pdf; GEARS.pdf; BUS INVOICE.pdf

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WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB143G.  
Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of Repair	\$ 774.99
Loss of Use	\$ 825.00 (3 days x \$275.00/day)
Gears	\$ 2.18
<b>Total</b>	<b>\$1,602.17</b>

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) Gears Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.  
Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Best Regards,  
Karen Chan  
Claims Department  
Tel: 6556 3523

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Date: 07.08.2025

Our Ref. No.: BUS/04/24/7009/PT

Letter of Authorisation

We, SMRT BUSES LTD (Company Registration No: 1XXXXX292D the owner of bus registration number SMB143G hereby authorise **Strides Premier Automotive Services Pte Ltd** to deal with all matters arising out of the accident between my bus and SLA7778X happened on 09/04/2024 at / along WOODLANDS ROAD (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : SMRT BUSES LTD

Signature: 

Co. Reg No : 1XXXXX292D

Tel No : SMRT Buses Ltd

Address : 60 Woodlands Industrial Park E4  
Singapore 757705

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00068302302 Claim No : SNM24D204704/SLA7778X/C02/TANCHC

Claimant : SMRT BUSES LTD

Amount : **S\$639.68**  
SINGAPORE DOLLARS SIX HUNDRED THIRTY-NINE AND CENTS SIXTY-EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB143G  
Insured Vehicle No. : SLA7778X

Date of Loss : 09/04/2024  
Place of Accident : WOODLANDS ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WENDY ONG MAY LIN MRS WENDY WEE MAY LIN  
Driver Name : WEE YOONG KWONG RICHARD

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	387.50
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	250.00
(4) GIA/ <del>Police Reports/</del> <del>Investigation Results/Search Fees</del>	S\$	2.18
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 639.68</b>

Claimant Name: SMRT Buses Ltd NRIC No : 1XXXX292A

Signature :  Date : 07.06.2025



Customer Code: 3000066

SMRT BUSES LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

## Tax Invoice

GST Reg No. : M200951557  
CRN : 199004280Z  
Invoice No. : IV250200125  
Date : 25.02.2025  
Vehicle No. : SMB143G  
Your Ref No. : BUS/04/24/7009  
Our Ref No. : 24122175  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
BUMPER:REAR,RH, FOR MB CITARO O530	1.00	\$ 837.84	100.00	\$ 837.84	\$ 0.00
Sub-Total					\$ 0.00
<b>Labour</b>					
TO REPAIR REAR RHS PORTION	1.00	\$ 265.00	0.00	\$ 0.00	\$ 265.00
<b>Others</b>					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	0.00	\$ 0.00	\$ 446.00

TOTAL BEFORE GST	\$	711.00
ADD GST @ 09 %	\$	63.99
GRAND TOTAL	\$	774.99

Remark :

Make/Model : MB CITARO O530  
Accident Date : 09.04.2024

### Payment Instructions

· By Cheque: Crossed and made payable to "Strides Premier Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· Account Name : Strides Premier Automotive Services Pte.Ltd.  
· Bank Name : DBS Bank Ltd - SGD  
· Bank Account No.: 018-008617-4  
· Swift Code : DBSSSGSG

*Chuah Yeow Seng*  
Chuah Yeow Seng (Feb 26, 2025 11:54 GMT+8)

Authorised Signature  
for Strides Premier Automotive Services Pte. Ltd.


## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

sla7778x

Date of Accident

09/04/2024 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 28/05/2023 - 27/05/2024

Requested By ..... BALQISH BINTE ABDUL HALIL (...)

Requested Date ..... 11/04/2024 09:47

## Payment details

Request Amount: S\$2

GST Amount: S\$0.18

Total Amount Due (GST Inclusive): S\$2.18

## General Insurance Association

Records Management Centre

GST Registration No: M400017735

## Daphne Lee (LKK Auto)

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Tuesday, 3 June 2025 5:45 PM  
**To:** RWEEKABA@YAHOO.COM.SG  
**Subject:** ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G AT/ALONG WOODLANDS ROAD ON 09/04/2024

Our Ref: CD/CTI24080318/Tma3

Dear WENDY ONG MAY LIN MRS WENDY WEE MAY LIN/ WEE YOONG KWONG RICHARD,

### **ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G AT/ALONG WOODLANDS ROAD ON 09/04/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMB 143G** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 11/02/2024, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

## Daphne Lee (LKK Auto)

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**From:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 5 August 2025 5:05 PM  
**To:** Daphne Lee (LKK Auto)  
**Subject:** RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Daphne,

Please proceed as proposed and offer LOU up to 2 days.

Thank you.

Regards,

*Jacqueline Tan*

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Tuesday, 22 July 2025 3:57 pm  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>  
**Subject:** RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

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Your ref: SNM24D204704/SLA7778X/C02/TANCHC  
LKK ref : CD/CTI24080318/Tma3

Dear Jacqueline,

ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G (TP) ON 09/04/2024

We refer to the above matter.

It is an accident under BOLA: 18. Merging lane both vehicles contributed to side swipe collision. We are of the view that liability 50/50.

We seek your approval to offer repairer “**STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD.**” at \$802.18 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,983.84	\$ 774.99 (P/P) (w/GST)
2. Loss of Use (3 days x \$275.00)	\$ 825.00	\$ 825.00 (3 days X \$275.00)
		<b>= \$1,599.99 @ 50%</b>
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 2,811.02</b>	<b>\$ 802.18</b>

Surveyor recommended 1 day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/07/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

For future correspondence, please remove [meikwan@lkkauto.com](mailto:meikwan@lkkauto.com) and [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com) in your email. Thanks.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Jacqueline Tan (CTPIS) <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, 19 June 2025 6:21 PM

**To:** Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

[Internal]

**REMINDER**

Hi Daphne,

Please submit your mandate proposal.

Thank you.

Regards,

*Jacqueline Tan*