

Daphne Lee (LKK Auto)

From: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus)
<SiauChin.Chan@stridespremier.com.sg>
Sent: Thursday, 6 March 2025 2:38 PM
To: Claims Dept of CTI
Cc: Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Chong Fei Yuan
(StridesMSvcs/Finance/Fin Cont); Chan Shu Xian (StridesASvcs/Ins & Claims)
Subject: OUR REF:BUS/04/24/7009(CHINATAIPING)- ACCIDENT ON 09.04.2024 INVOLVING
SMB143G AND SLA7778X ALONG Woodlands Road / Kranji Road
Attachments: BUS SAS.pdf; GEARS.pdf; BUS INVOICE.pdf

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB143G.
Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses:

Cost of Repair	\$ 774.99
Loss of Use	\$ 825.00 (3 days x \$275.00/day)
Gears	\$ 2.18
Total	\$1,602.17

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) Gears Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Best Regards,
Karen Chan
Claims Department
Tel: 6556 3523

DISCLAIMER This electronic mail message and any files transmitted with it are intended exclusively for the individual or entity to which it is addressed. The message, together with any attachment, may contain confidential and/or privileged information. Any unauthorized review, use, printing, saving, copying, disclosure or distribution is strictly prohibited. If you, the reader are not the intended recipient, please do not disclose, disseminate, circulate, copy or use any of the information



Date: 07.08.2025

Our Ref. No.: BUS/04/24/7009/PT

Letter of Authorisation

We, SMRT BUSES LTD (Company Registration No: 1XXXXX292D the owner of bus registration number SMB143G hereby authorise **Strides Premier Automotive Services Pte Ltd** to deal with all matters arising out of the accident between my bus and SLA7778X happened on 09/04/2024 at / along WOODLANDS ROAD (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : SMRT BUSES LTD

Signature: 

Co. Reg No : 1XXXXX292D

Tel No : _____ **SMRT Buses Ltd**

Address : **60 Woodlands Industrial Park E4**
Singapore 757705

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCNA00068302302 Claim No : SNM24D204704/SLA7778X/C02/TANCHC

Claimant : SMRT BUSES LTD

Amount : **S\$639.68**
SINGAPORE DOLLARS SIX HUNDRED THIRTY-NINE AND CENTS SIXTY-EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB143G
Insured Vehicle No. : SLA7778X

Date of Loss : 09/04/2024
Place of Accident : WOODLANDS ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WENDY ONG MAY LIN MRS WENDY WEE MAY LIN
Driver Name : WEE YOONG KWONG RICHARD

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	387.50
(3) Loss of Use/ Rental/Earning	S\$	250.00
(4) GIA/ Police Reports/ Investigation Results /Search Fees	S\$	2.18
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 639.68

Claimant Name: SMRT Buses Ltd

NRIC No : 1XXXXX292P

Signature : 

Date : 07.08.2025

Customer Code: 3000066

SMRT BUSES LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : M200951557
CRN : 199004280Z
Invoice No. : IV250200125
Date : 25.02.2025
Vehicle No. : SMB143G
Your Ref No. : BUS/04/24/7009
Our Ref No. : 24122175
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
BUMPER:REAR,RH, FOR MB CITARO O530	1.00	\$ 837.84	100.00	\$ 837.84	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR REAR RHS PORTION	1.00	\$ 265.00	0.00	\$ 0.00	\$ 265.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	0.00	\$ 0.00	\$ 446.00

TOTAL BEFORE GST	\$	711.00
ADD GST @ 09 %	\$	63.99
GRAND TOTAL	\$	774.99

Remark :

Make/Model : MB CITARO O530
Accident Date : 09.04.2024

Payment Instructions

· By Cheque: Crossed and made payable to "Strides Premier Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· Account Name : Strides Premier Automotive Services Pte.Ltd.
· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Chuah Yeow Seng
Chuah Yeow Seng (Feb 26, 2025 11:54 GMT+8)

Authorised Signature
for Strides Premier Automotive Services Pte. Ltd.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

sla7778x

Date of Accident

09/04/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **28/05/2023 - 27/05/2024**Requested By **BALQISH BINTE ABDUL HALIL (...)**Requested Date **11/04/2024 09:47**

Payment details

Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Tuesday, 3 June 2025 5:45 PM
To: RWEEKABA@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G AT/ALONG WOODLANDS ROAD ON 09/04/2024

Our Ref: CD/CTI24080318/Tma3

Dear WENDY ONG MAY LIN MRS WENDY WEE MAY LIN/ WEE YOONG KWONG RICHARD,

ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G AT/ALONG WOODLANDS ROAD ON 09/04/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMB 143G** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 11/02/2024, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Daphne Lee (LKK Auto)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 5 August 2025 5:05 PM
To: Daphne Lee (LKK Auto)
Subject: RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Daphne,

Please proceed as proposed and offer LOU up to 2 days.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 22 July 2025 3:57 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Subject: RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM24D204704/SLA7778X/C02/TANCHC
LKK ref : CD/CTI24080318/Tma3

Dear Jacqueline,

ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G (TP) ON 09/04/2024

We refer to the above matter.

It is an accident under BOLA: 18. Merging lane both vehicles contributed to side swipe collision. We are of the view that liability 50/50.

We seek your approval to offer repairer “**STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD.**” at \$802.18 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,983.84	\$ 774.99 (P/P) (w/GST)
2. Loss of Use (3 days x \$275.00)	\$ 825.00	\$ 825.00 (3 days X \$275.00)
		= \$1,599.99 @ 50%
3. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 2,811.02	\$ 802.18

Surveyor recommended 1 day for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/07/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 19 June 2025 6:21 PM

To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

[Internal]

REMINDER

Hi Daphne,

Please submit your mandate proposal.

Thank you.

Regards,

Jacqueline Tan