

Daphne Lee (LKK Auto)

From: Daphne Lee (LKK Auto)
Sent: Friday, 6 June 2025 10:27 AM
To: rweekaba
Subject: RE: ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G AT/ALONG WOODLANDS ROAD ON 09/04/2024



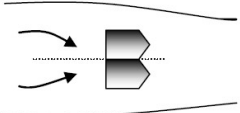
Dear Sir/ Madam,

Refer to the above matter

Based on both parties accident report statement has given conflict of version, we are of the view that liability is 50/50.

If you have evidence/information to proof that, please forward us a copy for our review.

Based on the Motor Claim Framework Guideline scenario, both vehicles should exercise caution when merging.

SCENARIO	DESCRIPTION	 X	 Y
	Vehicle X – Converging into single lane Vehicle Y - Converging into a single lane Reason: Both vehicles should exercise caution when merging	50%	50%

Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: rweekaba <rweekaba@yahoo.com.sg>
Sent: Wednesday, 4 June 2025 6:58 PM
To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G AT/ALONG WOODLANDS ROAD ON 09/04/2024

dear daphne,
the bus overtook and hit my car
the driver apologized to me

now they are claiming?

wee y k

On 3 Jun 2025, at 17:44, Daphne Lee (LKK Auto) <daphnelee@lkkauto.com> wrote:

Our Ref: CD/CTI24080318/Tma3

Dear WENDY ONG MAY LIN MRS WENDY WEE MAY LIN/ WEE YOONG KWONG RICHARD,

ACCIDENT INVOLVING SLA 7778X (CHINA TAIPING) AND SMB 143G AT/ALONG WOODLANDS ROAD ON 09/04/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMB 143G** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 11/02/2024, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)