

Mei Kwan (LKKAUTO)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 27 August 2024 4:45 PM
To: Mei Kwan (LKKAUTO); Daphne Lee (LKK Auto)
Cc: Admin A
Subject: RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT
Attachments: SLA7778X-SAS.pdf
Categories: HMK

[Internal]

Hi Daphne,

Enclosed please find OI's SAS report for your necessary action.

Please obtain VF from third party claimant and inform Insured on the liability before proceeding with DS.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, August 27, 2024 4:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, August 23, 2024 12:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

Dear Jacqueline,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, August 21, 2024 10:09 AM

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTI REF: SNM24D204704/SLA7778X/C02/TANCHC - LKK REF: CD/CTI24080318/Xma3, SMB143G | DOA: 09.04.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 20, 2024 5:26 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLA7778X (OI : CTI - TBA) and SMB143G (TP : LKK REF - CD/CTI24080318/Xma3) on 09.04.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)