Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 28 August 2024 2:21 PM

To: Accord Auto(Claims)

Cc: Admin A

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We were informed by our principal that case has been privately settled.

Please check and confirm withdraw claim, Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Friday, August 23, 2024 9:20 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

Morning Hsiao Tong,

As requested, pls refer to file attached.

Thank you.

Kind regards, Jacqueline Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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On Fri, 23 Aug 2024 at 08:12, Hsiao Tong (LKKAuto) < chewht@lkkauto.com> wrote:

WITHOUT PREJUDICE	
Dear Sirs/mdm,	
We refer to the above matter.	
Please share a copy of your client's video footage for our viewing. Thanks.	
Best Regards,	
Hsiao Tong, Chew Team Lead	

LKK Auto Consultants Pte Ltd

Third Party Direct Settlement

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III < motorclaim@iii.com.sg >

Sent: Tuesday, August 20, 2024 3:10 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; assignments < assignments@lkkauto.com; Admin A < admin-

a@lkkauto.com>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>; 'Accord Auto(Claims)'

<claims@mycarworkshop.com.sg>

Subject: RE: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

Dear Surveyor,

Please conduct a survey on TP vehicle SGM7350S and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

Sent: Tuesday, August 20, 2024 3:05 PM **To:** Motor Claim - III < motorclaim@iii.com.sg>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

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Secured by Check Point

Dear Jaclyn,

I am writing to request your assistance in arranging a Pre-Repair Inspection (PRS) for my client's vehicle, registered under the number SGM7350S. Please find attached the GIA report for your reference.

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be **excluded** from the list of potential surveyors for this job.

We would appreciate your prompt response and assistance in this matter. If you require any further information or clarification, please do not hesitate to let us know.

Thank you.

Kind regards, Jacqueline Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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On Tue, 20 Aug 2024 at 14:48, Motor Claim - III < motorclaim@iii.com.sg > wrote:

Dear Surveyor,

Please conduct a survey on TP vehicle SGM7350S and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: <u>Jacelyn.lohCL@III.COM.SG</u>

Co. Reg Number: 198703792K

From: Accord Auto(Claims) < claims@mycarworkshop.com.sg>

Sent: Tuesday, August 20, 2024 12:49 PM **To:** Motor Claim - III < motorclaim@iii.com.sg>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: Re: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

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You don't often get email from claims@mycarworkshop.com.sg. Learn why this is important Dear Jaclyn,

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be **excluded** from the list of potential surveyors for this job.

Thank you.

Kind regards, Jacqueline Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047 Mobile: (65) 9740 0999 : (65) 6481 9517 Fax: (65) 6481 9516 This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you. On Tue, 20 Aug 2024 at 11:43, Motor Claim - III < motorclaim@iii.com.sg > wrote: Dear Surveyor, Please conduct a survey on TP vehicle SGM7350S and let us have your report urgently. *Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured. Thank You. Jacelyn Loh

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: Jacelyn.lohCL@III.COM.SG

Co. Reg Number: 198703792K

From: Accord Auto(Claims) < claims@mycarworkshop.com.sg

Sent: Tuesday, August 20, 2024 11:32 AM **To:** Motor Claim - III < motorclaim@iii.com.sg>

Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>

Subject: [EXTERNAL] - ACCIDENT INVOLVED: SGM7350S & SLP9707J DOA 16.08.24

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Dear Officer In Charge,

I am writing to request your assistance in arranging a Pre-Repair Inspection (PRS) for my client's vehicle, registered under the number SGM7350S. Please find attached the GIA report for your reference.

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be excluded from the list of potential surveyors for this job.

We would appreciate your prompt response and assistance in this matter. If you require any further information or clarification, please do not hesitate to let us know.

Thank you.

Kind regards, Jacqueline Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

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